

Final Notice: Important Information

You are getting this letter because you have BOTH Medicare and Medi-Cal. The way you get your health care is changing. This is the third and final letter telling you about these changes.

Based upon your past services and health care needs, you have been assigned to the Cal MediConnect plan named below. Unless you choose to stay with regular Medicare, you do not need to do anything and your coverage in this plan will become effective on MM/DD/YYYY: [Health Plan Name]

How will this change affect me?

Enrolling in a Cal MediConnect plan will:

- Keep your Medicare or Medi-Cal benefits without any extra costs.
- Keep all of the services or benefits you receive now.
- Ensure that all of your doctors, specialists, and other providers will work together to get you the care you need.
- Give you additional transportation and vision benefits.

How does a Cal MediConnect plan help me?

The change is happening so your Medicare and Medi-Cal benefits work better together and work better for you.

Your doctors, pharmacists, In-Home Supportive Services (IHSS), Community-Based Adult Services (CBAS), Multipurpose Senior Services Program (MSSP), and other providers will work together to care for you and coordinate who assists you in getting the care and services that you need. This is called “care coordination.”

If you do not want to enroll in Health Plan Name, you can contact Health Care Options to select a different Cal MediConnect plan, choose the Program of All-Inclusive Care of the Elderly (PACE), or to stay in your regular Medicare. Contact Health Care Options by MM/DD/YYYY.

For help or more information

If you want to talk to a health insurance counselor about these changes and your choices, call the **California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222.**

If you need this letter in another language or alternate format – like large print, audio, or Braille – or if you need help understanding this letter, please call:

Health Care Options
1-844-580-7272
TTY: 1-800-430-7077
Monday - Friday, 8 am - 5 pm

{PLACEHOLDER for Cal MediConnect Ombudsman}

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