



Agenda
CCI Quarterly Stakeholder Convening
January 17, 2013
Part 1: 11:00AM to 12:30PM
Part 2: 3:00PM to 4:30PM
Sacramento, California

Time	Agenda Item	Speaker
PART 1: Enrollment Timeline <i>Call-In Option Only</i>		
11:00 am – 11:05 am	Welcome	Jane Ogle , Deputy Director, Department of Health Care Services (DHCS)
11:05 am – 11:45 am	Enrollment Strategies and Timelines for Each County	Jane Ogle , Deputy Director, DHCS
11:45 am – 12:30 pm	Comments and Questions	
BREAK		
PART 2: Cal MediConnect Ombuds Program <i>Call-In Option Only</i>		
3:00 pm – 3:05 pm	Welcome	Jane Ogle , Deputy Director, DHCS
3:05 pm – 3:25 pm	Cal MediConnect Ombuds Program: RFP Update	Patty Fado , Business Services Manager, Department of Managed Health Care (DMHC)
3:25 pm – 3:45 pm	Ombuds Service Providers (OSP) Training Plan & Complaint Tracking Module (CTM)	Jane Ogle , Deputy Director, DHCS
3:45 pm – 4:30 pm	Comments and Questions	