

Agenda
Coordinated Care Initiative (C.C.I.)
Quarterly Stakeholder Convening

Friday, January 17, 2014
Part 1: 11:00 a.m. to 12:30 p.m.
Part 2: 3:00 p.m. to 4:30 p.m.

Call-In Option Only

Part 1: Enrollment Timeline

1. Welcome: 11:00 a.m.
Jane Ogle, Deputy Director, Department of Health Care Services
(D.H.C.S.)
2. Enrollment Strategies and Timelines for Each County 11:05 a.m.
Jane Ogle, Deputy Director, D.H.C.S.
3. Comments and Questions 11:45 a.m.

Part 2: Cal MediConnect Ombuds Program

1. Welcome 3:00 p.m.
Jane Ogle, Deputy Director, D.H.C.S.
2. Cal MediConnect Ombuds Program R.F.P. 3:05 p.m.
Patty Fado, Business Services Manager, Department of Managed
Health Care (D.M.H.C.)
3. Ombuds Service Provider (O.S.P.) Training Plan and Complaint
Tracking Module (C.M.T.) 3:25 p.m.
Jane Ogle, Deputy Director, D.H.C.S.