

Important Information

You are getting this letter because you have BOTH Medicare and Medi-Cal. The way you get your health care is changing. You will now have more choices to meet your health care needs.

What is a Cal MediConnect plan?

A Cal MediConnect plan is a Medicare/Medi-Cal plan that will manage your Medicare and Medi-Cal benefits. Enrolling in a Cal MediConnect plan means that you keep your Medicare and Medi-Cal benefits with no extra cost but you must use your Cal MediConnect providers. You can also get additional transportation and vision benefits. The Health Plan of San Mateo (HPSM) is operating the Cal MediConnect plan for San Mateo County.

What are my plan choices?

You will get more information about your health plan choices soon. You may choose a Cal MediConnect plan (HPSM), or choose to stay with regular Medicare and in HPSM for your Medi-Cal services. If you do not make a choice, we will enroll you in our Cal MediConnect plan for you. You keep the benefits and services you have now, and the Cal MediConnect plan will work with you, your doctors and providers.

This is the first letter telling you about your new choices. You will get a second letter with more information about your choices soon. You may choose the Cal MediConnect plan in your county, or choose to stay with regular Medicare.

Your choices include:

- 1. Enrolling in our Cal MediConnect plan (HPSM).** The Cal MediConnect plan covers both Medicare and Medi-Cal services. If you join the Cal MediConnect plan, you will receive In-Home Supportive Services (IHSS), Multipurpose Senior Services Program (MSSP), Community-Based Adult Services (CBAS), and nursing home care through the Cal MediConnect plan. They also cover vision care and transportation. The Cal MediConnect plan will work with you, your doctors and providers to ensure you get the care you need.
- 2. Keep your current Medicare. Your Medicare will stay the way it is now.** You will remain in your Medi-Cal health plan if you choose not to enroll in a Cal MediConnect plan. You will keep your Medicare doctors and hospitals, and you will receive your Medi-Cal benefits like In-Home Supportive Services (IHSS), Multipurpose Senior Services Program (MSSP), Community-Based Adult Services (CBAS), and nursing home care through HPSM. You will not lose any services.

How does a Cal MediConnect plan help me?

A Cal MediConnect plan helps you because your Medicare and Medi-Cal benefits work together and work better for you.

Your doctors, pharmacists, IHSS, CBAS, MSSP, and other providers work together to care for you. They will coordinate and assist you in getting the care and services that you need. This is called “care coordination.”

What should I do now?

- Talk about these choices with someone who knows about your health care needs, like your family, your doctors, or your local senior center and/or Independent Living Center.
- Watch your mail for a packet from the Health Plan of San Mateo in about one month.
- If you want to talk to a health insurance counselor about these choices, call the **California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222.**
- If you need this letter in an alternate format, like large print, audio, or Braille; or if you need help understanding this letter, please call the CareAdvantage Unit at **1-866-880-0606** or **650-616-2174**. CareAdvantage Navigators are available to answer your questions Monday through Sunday, 8:00 a.m. to 8:00 p.m. Members with hearing or speech impairments can call **1-800-735-2929** (TTY) or dial **7-1-1** (the California Relay Service).

We look forward to being your health care plan of choice in San Mateo County.

Sincerely,



Maya Altman
Chief Executive Officer (CEO)