

WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update

Events This Week in CCI Outreach

Would you like to have a "Train the Trainer" presentation for staff at your organization? [Fill out this form](#) and let us know!

UDW Care Providers presentations in San Diego



UDW members learn about the CCI

On April 28, 29, and 30, **UDW, the Homecare Providers Union**, participated in several presentations about the CCI. UDW is a nonprofit union that supports care providers so they can offer better care to IHSS recipients - many of whom are family, friends and community members. UDW also advocates for IHSS recipients' rights and correct assessments.

These presentations are part of a series of ongoing presentations set up countywide. This week, they were conducted in English and Spanish, while other English-language presenters offered translation devices for providers who speak Spanish, Tagalog, and Vietnamese. They will occur regularly every Wednesday throughout the county, with their dates listed on UDW's and CalDuals' websites, and are open to dual eligible beneficiaries, Medi-Cal only recipients and UDW providers alike.

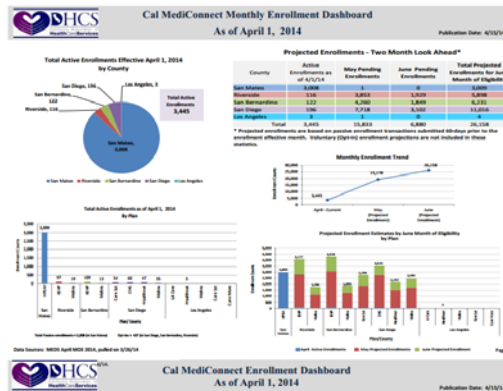
Participants learned about the enrollment process, notices, and about the resources available to them for asking further questions. The events were timely, as several participants had already received notices or had family members who would soon be enrolling. Others were given instructions about how to obtain resources in other languages. All received papers that listed HICAP's and HCO's phone numbers.

En Español

UDW es una unión de trabajadores de cuidado en casa, por los trabajadores de atención domiciliaria. Cuidan de sus seres queridos y sus familias, o cuidan a miembros de la comunidad que necesitan su ayuda. En colaboración con la UDW una presentación en Español fue proporcionada para los trabajadores de IHSS. Las personas aprendieron sobre el proceso de inscripción en Cal MediConnect, los avisos, y los recursos disponibles si tienen preguntas en el futuro sobre el programa de Atención Médica Coordinada (CCI). Algunos ya habían recibido avisos, y otros tienen familiares que recibirán avisos. También se les informó que pueden llamar a HCO para recibir los avisos en otros lenguajes, en este caso en Español.



Speakers at last Friday's meeting with health plans about Cal MediConnect



San Diego County

- 4/28** - Directors, administrators, social workers and staff from **Access to Independence** participated in a Train the Trainer presentation, intended to be a follow-up from a presentation given for consumers at the center the previous week. The staff learned about how to navigate the Guidebook and Choice Form, as well as how to access additional information from local managed health plans, HICAP and HCO.
- 5/2** - Social workers, administrators, and providers took part in a **Special Program Managers Ad Hoc Meeting: Discussion with Health Plans about Cal MediConnect**. This was a follow-up from the Cal MediConnect Kick-Off on

Enrollment Data Now Available

See statistics about active and projected enrollment, notices, and the CCI call center each month by [clicking here](#).

February 25th. Topics ranged from authorizations, billing, referrals, documentation, medications, co-pays and benefits. All four health plans - Molina, Community Health Group, Health Net and Care 1st - were available to answer questions.



Other Recent Events

Los Angeles County



Participants learn about moving safely at the Genki Conference

- **4/27 - Keiro Senior Healthcare** sponsored the **Genki Conference and Resource Fair: Caregivers Edition**, presented in conjunction with the Westside Conference Organizing Committee, which includes Japanese Institute of Sawtelle, Venice Hongwanji Buddhist Temple, Venice Japanese Community Center, Venice Pioneer Project, Venice Santa Monica Free Methodist Church, Westlight Community Church, West Los Angeles Buddhist Temple, West Los Angeles Holiness Church, and West Los Angeles United Methodist Church. Shawn Miyake, the CEO of Keiro Senior Healthcare, presented a breakout session on the CCI, and material on the CCI was distributed to more than 300 participants at the resource fair.
- **5/1** - Over 20 people representing different organizations in Los Angeles attended the **L.A. Communications Workgroup**, where they collaborated to identify specific populations for future outreach activities.

San Diego County

- 5/1 - San Diego Medical Society presentation
- 5/2 - Special Meeting: Cal MediConnect discussion with HPs and programs
- 5/3 - National Alliance on Mental Illness (NAMI) 5K Walk

Statewide

- 4/29 - Insurance Agents and Brokers CCI Webinar - [Click here](#) to see a recorded version of last week's webinar



Looking Ahead

Los Angeles County

Fifth Annual Los Angeles Aging Advocacy Coalition (LAAAC) Aging Summit

Keeping the Promise: Strengthening the Safety Net for Seniors

May 8th, 2014
8:30 AM - 2:30 PM

The California Endowment
1000 North Alameda Street
Los Angeles, CA 90012

The Fifth Annual Los Angeles Aging Advocacy Coalition (LAAAC) Aging Summit convenes senior services organizations, federal, state, and local policy-makers, advocates, key stakeholders, and community leaders from the Los Angeles area to address key program and policy issues affecting California's older adults. By participating in the Summit, you will gain a greater understanding of the impact of current and emerging policies on the lives of seniors, and learn what action you can take to help preserve essential senior programs and services.

The Summit will feature dynamic speakers from the public and private sectors, as well as panel discussions designed to stimulate a vibrant dialogue about pertinent issues and "how-to" best promote change. The Future of Healthcare in Los Angeles:

The **Coordinated Care Initiative**, moderated by Amber Cutler of the National Senior Citizens Law Center, will include **perspectives from major health plans**, as well as **state and local agencies** at the center of the implementation of healthcare reform in Los Angeles. Mobilizing Media for Change, moderated by Victoria Ballesteros of The SCAN Foundation, will include experts in media sharing the strategies that work, and the "how-to's" of getting your issue picked up by reporters. A Sponsor Resource Center will provide attendees with vital information and access to resources that will enhance their work on behalf of older adults.

- 5/5 - L.A. Care Behavioral Health Stakeholder Workgroup
- 5/5 - CCI provider presentation for Maverick Medical Group
- 5/7 - CCI presentation for Christ the King ADHC
- 5/9 - L.A. Care Stakeholder Operational Workgroup
- 5/13 - Health Net training

- 5/14 - New Vista Health Nursing Facility presentation
- 5/14 - Charchian Medical Corp. webinar
- 5/21 - Fickett Towers presentation

Riverside & San Bernardino Counties

- 5/8 - CAHF Regional Annual Conference
- 5/19 - Adult Protective Services Multidisciplinary Team Conference

San Diego County

- 5/5 - Advocate training
- 5/6 - HUD presentation
- 5/9 - Palomar Hospital training
- 5/10 - The Fifth Annual Asian Cultural Festival
- 5/13 - Scripps Mercy training
- 5/14 - HUD presentation
- 5/15 - Edgemore SNF presentation
- 5/16 - Senior Health Fair in Santee
- 5/22 - Access to Independence presentation
- 5/22 - HUD presentation
- 5/28 - HUD presentation
- 5/28 - UDW presentation

Santa Clara County

- 5/5 - Bi-weekly Santa Clara Communications Committee meeting

Doing an event on the CCI? Let us know! Email info@calduals.org and put "Weekly Update" in the subject line.



New This Week

Updates to CalDuals

- [CCI-related webinars](#) are now available on CalDuals. As they happen, webinars with information for [beneficiaries](#), [providers](#) and [stakeholders](#) will all be uploaded and linked on their respective pages within one week of the webinar.



Stay Connected

