

## WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update

### Translated Materials for Beneficiaries in Los Angeles County Now Available!

More translated beneficiary materials are now available for Los Angeles County. CCI information in **Arabic, Armenian, Russian, Tagalog, and Vietnamese** can be found on the [Los Angeles County](#) webpage.



Եթե յոյք օգտվում եք Medicare և Medi-Cal ծրագրերից, ապա տեղեկացե՛ք թե կան Cal MediConnect ստուգաչափի ապահովագրության նոր ծրագրի:

Ի՛նչպես կարող է Cal MediConnect ծրագիրն օգնել ինձ Լոս Անջելեսի համայնքում:

- Medicare և Medi-Cal ծրագրերի ստավիզությունները կարճեն համառոտ:
- Չէր բնշխնելը, ղեկավարենը և Չէր ստուգաչափը գրավող այլ մանակները կհամոխարջեն Չէր բումուր՝ օգնելով Չէր մեզ ստուգ:
- յոյք կատուար Չէր կարիքերի, կանխարբնիչ բումուն, ինչպես կան ծառայությունների ստուգաչափն վերլուծաչափն Չէր ստուգ և համայնքում կք:

### Events This Week in CCI Outreach

Would you like to have a "Train the Trainer" presentation for staff at your organization? [Fill out this form](#) and let us know!

Are you or your agency doing outreach about the CCI and want to see it featured in the Weekly Update? Email us at [info@calduals.org](mailto:info@calduals.org) - we'll include it!

**Union Pan Asian Communities (UPAC) presentations in San Diego**



**6/10, 6/12** - This week, two different presentations were given for affiliates of **Union Pan Asian Communities (UPAC)**. In El Cajon, Arabic-speaking participants heard about the CCI with assistance from an interpreter, learning about the notices' arrival in blue envelopes, along with the importance of selecting a plan and the option of choosing Denti-Cal as part of their Medi-Cal benefits. They understood that they needed to choose Medi-Cal

plans to continue receiving those benefits and were pleased to hear that Cal MediConnect cost no additional money to join. The second presentation was directed at social workers and administrators downtown to equip them with information to support their members.



Fellowship Plaza

### **Santa Clara County**

**6/13 - Fellowship Plaza of Saratoga** hosted a large CCI overview presentation for over forty senior residents on Friday. The presentation emphasized both the July MLTSS transition as well as the introduction of Cal MediConnect in January. Audience members then broke into four groups to ask questions in **Spanish, Russian, Mandarin, and English**. Residents and their families also became familiar with examples of the Cal MediConnect 90-day notice, available in all four languages,



### **Riverside / San Bernardino County**

**6/11** - Thirty staff from **Skilled Healthcare LLC** participated in a webinar training, along with affiliates from Los Angeles. This webinar was created specifically for those who help manage and operate skilled nursing facilities. The attendees were given clear distinctions between the different health plans and the different rollout timelines for the two counties, and a recorded version of the presentation will soon be posted onto CalDuals' [Webinars](#) page.

before the real notices begin to go out in October.

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## Other Recent Events

### Festival in the Park in Santa Clara County



- **6/7** - The **Santa Clara County Parks and Recreation department** hosted its 8th annual **Festival in the Park**, featuring information about the Coordinated Care Initiative, healthy living, environmental education programs, summer camp opportunities for kids, and much more. The CCI table enjoyed many interested visitors and provided them with information about the Medi-Cal changes and the Cal MediConnect program in **Vietnamese, Mandarin, Spanish, and English**.
- **6/10** - The **Santa Clara Communications Committee** met to continue to collaborate on CCI outreach efforts. During this meeting, participants discussed providing informational materials at Second Harvest Food Bank distribution sites.

### Alameda County

- **6/9** - **Westlake Christian Terrace** hosted a second CCI presentation for more than 40 Mandarin-speaking residents.

### Los Angeles County

- **6/9** - The Vice President of the **Chinese American Human Services Association (CAHSA)** received a Train the Trainer presentation on the CCI.

In turn, she'll train fellow AARP volunteers who work specifically within the Chinese community.

- **6/10** - At the monthly meeting of the **Local 721 SEIU Retiree Committee**, members had the opportunity to hear about the CCI and they were provided with additional resources for future trainings.
- **6/11** - The final presentation in a series put on by **CareMore** and **PIH Health**, office managers at the **La Mirada Medical Office** participated in a presentation on the CCI and heard firsthand how this would affect their partnership with CareMore.
- **6/12** - Staff from **AltaMed PACE** in both LA and Orange county joined a webinar to get the latest information on the CCI timeline in their respective counties.
- **6/12** - **LA Communications Workgroup**
- **6/13** - **LAAAC Monthly Conference Call - 5th Annual LAAAC Aging Summit Debrief**

### San Diego County

- **6/12** - **HSD monthly meetings**
- **6/12** - **Behavioral Health Work Group**
- **6/13** - The **LTCIP quarterly meeting** discussed updates and implementation of CCI in the county. The four health plans and ombudsman program shared information about the collaboration between the CCI Communication Work Group, Healthy San Diego Behavioral Health Work Group and PACE on the rollout of the program and the types of feedback they were getting from consumers.
- **6/14** - **Mabuhay Festival**, the annual celebration of Filipino independence, was a lively venue to pass out fliers and informational sheets about the CCI, with materials printed in Tagalog.



## Looking Ahead

*\*\*\*All our outreach activities, including private events, are listed in this Update. Only public events are linked below to our Calendar - all others are private.\*\*\**

### Statewide

- 7/15 - [CCI Overview Webinar for Insurance Brokers and Agents](#)

### Alameda County

- 6/27 - University of the Pacific Pharmacy School

### Los Angeles County

- 6/16 - CareMore Provider webinar
- 6/18 - [PASC and CareMore Cal MediConnect Tele Town Hall](#)
- 6/18 - Sherman Way Senior Housing
- 6/18 - NorAliq TV filming
- 6/19 - [LA Stakeholder meeting](#)
- 6/19 - [Telephone Town Hall Meeting](#)
- 6/19 - Virginia Park (Spanish)
- 6/20 - Pasadena Senior Center Health Fair
- 6/24 - Front Porch consumer presentation
- 6/24 - Dignity Health Presentation
- 6/25 - Pacifica Presentation
- 6/26 - AppleCare and St. Francis HBRC Collaboration
- 6/26 - [L.A. Care Cal MediConnect Info Session](#)
- 6/26 - Menorah Housing Long Beach
- 6/27 - CareMore provider webinar

IHSS consumers who volunteer with LA's public authority (PASC) are hosting discussions about Cal MediConnect at senior centers over the next several months, and the size of these discussions is limited in order to encourage discussion and exchange. If you would like to attend or sponsor one of these discussions in your building or in a nearby senior center or ILC, [visit this page](#) and add your information at the bottom of the page.

### Riverside / San Bernardino Counties

- 6/17 - Inland Empire Disabilities Collaborative
- 6/18 - Manor Care Health Services Palm Desert training for staff and social workers
- 6/24 - Senior Companion Program
- 6/26 - NAMM California OPTUM webinar training
- 7/8 - San Marino Senior Apartments
- 7/24 - Reche Canyon Regional Rehabilitation training

### San Diego County

- 6/17 - Viet News Television recording broadcast nationwide
- 6/18 - Silvercrest Resource Fair for residents
- 6/28 - Caregiver Coalition of San Diego and Meridian Baptist CCI presentation
- [7/2 - UDW consumer presentation](#)
- 7/10 - La Mesa Enrichment Center consumer presentation
- 7/14 - SynerMed training for staff
- 7/17 - Novartis training for staff

### San Mateo County

- 6/19 - San Mateo County Pharmacist Association

### Santa Clara County

- 6/19 - Silicon Valley Independent Living Center
- 6/20 – Mid Pen Housing
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Doing an event on the CCI? Let us know! Email [info@calduals.org](mailto:info@calduals.org) and put "Weekly Update" in the subject line.



## New This Week

### Enrollment Timeline Update

Eligible beneficiaries enrolled in the Multipurpose Senior Services Program (MSSP) in Los Angeles, Riverside, San Bernardino and San Diego have a new Cal MediConnect enrollment date of October 1, 2014. This population was originally scheduled to enroll in Cal MediConnect in August. Look for the [updated enrollment chart](#) on CalDuals.org!

### Updates to CalDuals

- We've created a webpage on how to [Find a Doctor within the Cal Mediconnect network](#) - find it permalinked under the red Beneficiaries button.
- Also available are **printable health plan information sheets**, available for Los Angeles, Riverside, San Bernardino and San Diego counties, and linked on their respective pages.
- Now on the [Los Angeles County](#) page, you can find **translated materials specific to LA in Arabic, Armenian, Russian, Tagalog, and Vietnamese**.
- Find a **CCI fact sheet in Vietnamese** on the [San Diego County](#) page.
- This week, DHCS released a notice regarding **Medicare Part D coverage**, which will be included with all future 60-day notices. Find it (in **English** and **Spanish**) at the bottom of the [Enrollment Materials](#) page.
- Updated **Enrollment Charts** that reflect the latest information are now available, both in general and by individual counties. Find them on CalDuals' [Enrollment Charts & Timelines](#) page and on the county specific pages.

