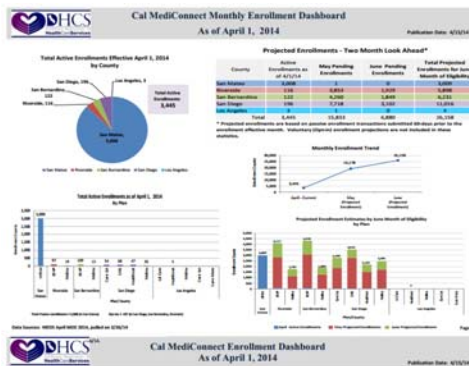


WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update



View the latest Cal MediConnect Enrollment Data, updated each month!

See statistics about active and projected enrollment, notices, and the CCI call center each month by [clicking here](#).

Events This Week in CCI Outreach

Would you like to have a "Train the Trainer" presentation for staff at your organization? [Fill out this form](#) and let us know!

[New America Media Roundtable in Los Angeles](#)



5/29 - New America Media hosted a **roundtable event** in LA County, following similar events previously hosted in San Mateo, Riverside, San Bernardino and San Diego Counties. The event featured a panel of experts including representatives from the Health Insurance Counseling & Advocacy Program (HICAP), Neighborhood Legal Services (NLS), National Senior Citizens' Law Center (NSCLC), and the Program of All-inclusive Care for the Elderly (PACE). In addition to the panelists, speakers shared their personal testimonies about how the Initiative impacts them as Medi-Medis. The event received media coverage from a variety of media markets including Chinese, Latino, African American, Pan-Ethnic, Korean, and Filipino.



Riverside / San Diego Counties

5/23 - Community organizers from San Diego and Riverside participated in a CCI presentation at **Mi Familia Clinic**. They learned about the enrollment timeline, notices, Health Care Options and other resources available should they need more assistance in the future. Many of the participants asked great questions, as many worked with community members



Alameda County

5/28 - 17 residents of **EE Cleveland Manor**, an American Baptist Homes of the West (ABHOW) property, gathered in their community room to participate in a presentation about the CCI. In particular, residents appreciated being able to ask questions about the notices and the enrollment process.

who had already received their blue envelopes.

Promotoras y promotores en los condados de San Diego y Riverside participaron en una presentación sobre la CCI. Estos promotores aprendieron sobre el proceso de inscripción, los avisos, Health Care Options, y otros recursos disponibles por si tienen más preguntas sobre la Iniciativa. Algunos de los promotores tenían muchas preguntas ya que personas en la comunidad habían recibido sus avisos y tenían preguntas sobre qué hacer con la información en los sobres azules.



Other Recent Events

Adult Protective Services Conference in San Bernardino County



5/19 - The 27th Annual Adult Protective Services Multi-Disciplinary Team Conference included a day filled with speakers, breakout workshops, and local vendors and organizations. Lora Connolly from the California Department of Aging kicked off the event with an interactive quiz where attendees tested their knowledge of "Health and Safety Matters", which served as the event's theme.

The conference featured workshops on relevant items such as Medicare fraud, elder abuse, and services for homeless veterans. One of those workshops focused on the CCI and its implementation in Riverside and San Bernardino Counties, and drew IHSS, MSSP and HICAP workers.

Alameda County

- **5/29** - 40 residents of **Westlake Christian Terrace**, an equal opportunity housing facility, attended a bilingual presentation for English- and Korean-speaking seniors.

Los Angeles County

- **5/27 - Presbyterian Intercommunity Hospital (PIH Health) physician presentation:** The first in a series of educational events put on jointly by **PIH Health** and **CareMore**, primary care providers from one of PIH Health's Whittier locations participated in a lunch and learn on the CCI.

- **5/28** - In partnership with the **City of Pasadena Public Health**, a presentation was provided for dual eligible beneficiaries in Pasadena.
- **5/29** - The **AppleCare Medical Group**, along with **St. Francis Health Resource Benefits Center (HBRC)**, hosted an educational seminar at the **WLCAC Bradley Center** to educate the duals community on Cal MediConnect and general CCI enrollment information, with over 50 people in attendance.
- **5/30 - Webinar - CCI Basics for Community Organizers (Español)**: Community organizers working in Los Angeles, San Diego, Riverside and San Bernardino participated in a webinar to learn about the Coordinated Care Initiative (CCI). They learned about enrollment, the notices, and other resources such as HICAP and Health Care Options. This was welcome information for many of the participants, who had already begun fielding questions from their clients about Cal MediConnect.
- **5/30** - In partnership with Care1st Health Plan, providers and specialists of **Southland San Gabriel Medical Group** had the opportunity to participate in an evening event featuring a presentation on the CCI.

Riverside / San Bernardino Counties

- **5/27** - More than 38 residents participated in a presentation about the CCI at **Casa De La Vista** and **Fern Lodge senior housing complexes**. The residents learned about enrollment, Health Care Options, and other resources available to them to help them make a decision once they receive their notices. The Service Coordinator was also given material and information should the residents come to her with any concerns or questions.

San Diego County

- **5/27 - Physician Trust** employees took part in a presentation about the CCI. The group had a good understanding of continuity of care and raised great questions about D-SNP.
- **5/28** - Over 40 seniors living in a **HUD apartment complex** learned about the CCI, with a particular emphasis on timelines, notices and access to Part D medication permission.
- **5/29** - Staff and administrators at **Encinitas Nursing and Rehabilitation Center** learned about care coordination and continuity of care under Cal MediConnect. Both the ombudsman program and continuity of care were highlighted.



Looking Ahead

Alameda County

- 6/6 - The Four Seasons of Health Expo - This event will feature two speakers, including a presentation about the CCI, as well as health & dental screenings, pharmacist consultation, health insurance counseling, transportation planning & Clipper Card distribution, living healthy presentations U.S. military MIA/POW & D-Day ceremony, Zumba Gold, and more. Event opens at 9:30 am Fremont Senior Center in Central Park (Lake Elizabeth) 40086 Paseo Padre Parkway, Fremont, CA. Meals will be available for purchase from the Fremont Senior Center - Call (510) 790-6600. Overflow parking and shuttle service to the Expo is available from the Waterpark Parking Lot FOR MORE INFORMATION: Contact Raymond Grimm(510) 574-2063 email: rgrimm@fremont.gov or Linette Young (510) 917-3241 email:fourseasonsexpo@comcast.net

Los Angeles County

- 6/2 - Downtown Women's Center staff and consumer presentation
- 6/2 - [L.A. Care CCI Stakeholder Event](#)
- 6/2 - Pacific Clinics Presentation
- 6/2 - Webinar: CCI Basics for Community Organizers (Español)
- 6/3 - Whittwood Medical Office Presentation
- 6/5 - Hacienda Heights Medical Office Presentation
- 6/6 - PIH Health Hospital Presentation
- 6/6 - Parthenia St. Senior Apartments
- 6/6 - Dignity Health Presentation
- 6/11 - La Mirada Medical Office
- 6/11 - North Hollywood Senior Apartments
- 6/12 - Communications Workgroup meeting
- 6/13 - Menorah House
- 6/13 - [LAAAC Monthly Conference Call](#)
- 6/18 - Sherman Way Senior Housing
- 6/19 - Virginia Park (Español)
- 6/19 - All Plan Stakeholder Meeting

Riverside / San Bernardino Counties

- 6/5 - Riverside Public Authority Advisory Committee meeting
- 6/11 - Skilled Nursing webinar training
- 6/17 - Inland Empire Disabilities Collaborative meeting
- 7/2 - San Bernardino Public Authority Advisory Committee meeting
- 7/8 - Senior apartments presentation

San Diego County

- 6/4 - CCI Advisory monthly meeting
- 6/4 - Renaissance Senior Living presentation
- 6/10 - UPAC consumer presentation
- 6/12 - HSD monthly meetings
- 6/12 - Behavioral Workgroup meeting
- 6/12 - Union of Pan Asian Communities (UPAC) training downtown division
- 6/13 - LTCIP meeting
- 6/17 - Viet News Television recording on CCI
- 6/18 - Resource Fair

- 7/2 - UDW consumer presentation

Doing an event on the CCI? Let us know! Email info@calduals.org and put "Weekly Update" in the subject line.

New This Week

Updates to CalDuals

- There are now fact sheets on **How to Find Cal MediConnect Providers** for **Los Angeles, Riverside, San Bernardino** and **San Diego** Counties. Find them in our [Outreach Toolkit](#) - now linked under the red "Beneficiaries" button for easier access.
- We've also added new fact sheets for **San Diego** and **Santa Clara Counties**, including resources on San Diego Behavioral Health and Santa Clara fact sheets on Cal MediConnect and MLTSS in Chinese, Spanish and Vietnamese. Find them all on our [External Resources](#) page.
- **Audio recordings** in English of **Cal MediConnect notices, Guidebook** and **Choice Book**, and **MLTSS notices** are now available on our [Enrollment Materials](#) page.
- The [Los Angeles County page](#) has translated materials in Korean, Spanish, and simplified and traditional Chinese, along with LA-specific sample **Choice Forms, Guidebooks**, and **enrollment notices**.

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