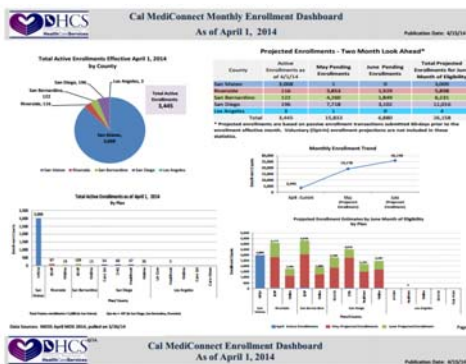


WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update



View the latest Cal MediConnect Enrollment Data, updated each month!

See statistics about active and projected enrollment, notices, and the CCI call center each month by [clicking here](#).

Events This Week in CCI Outreach

Would you like to have a "Train the Trainer" presentation for staff at your organization? [Fill out this form](#) and let us know!

Are you or your agency doing outreach about the CCI and want to see it featured in the Weekly Update? Email us at info@calduals.org - we'll include it!

[CCI Segment in Vietnamese in San Diego](#)



6/17 - A segment in Vietnamese about the CCI was recorded this week at **Viet News Television (VNTV)**. The segment was a brief discussion on the healthcare changes for those who have both Medicare and Medi-Cal and for those who have Medi-Cal only. Viewers learned about the importance of coordinating all of a person's health care services and how the CCI will improve those efforts. The notification system and enrollment timeline were explained, and viewers were instructed to watch for the blue envelopes from the state. Additional resources, including contact information for HICAP, HCO, and the region's outreach coordinator were also distributed if they needed any support or help.

To view the segment online, [click here](#).

Một phân đoạn trên chủ đề của Sáng Kiến Chăm Sóc Phối Hợp (CCI) đã được ghi lại tuần này tại Việt tin tức truyền hình Viet News Television (VNTV). Phân đoạn CCI là một cuộc thảo luận ngắn gọn về những thay đổi chăm sóc y tế cho những người có cả hai Medicare và Medi-Cal. Đối với những người chỉ có Medi-Cal. Người xem được khuyến cáo để theo dõi có một phong bì màu xanh quan trọng sẽ được gửi ra cho họ. Trong đó đã được giải thích tầm quan trọng của chương trình về việc kết hợp các dịch vụ cho những người đang có duals và sẽ thay đổi sự phối hợp việc chăm sóc của họ. Thời khóa biểu của các thông báo đã được giải thích và người xem biết khi nào để mong đợi phong bì màu xanh của họ nếu họ có đủ điều kiện cho chương trình của một trong hai Cal MediConnect hoặc dịch vụ và hỗ trợ dài hạn (MLTSS). Tài nguyên thông tin như HCO, và địa phương HICAP và nhân viên tiếp cận số điện thoại đã được trao cho người xem nếu họ cần bất kỳ hỗ trợ hay giúp đỡ nào.



Santa Clara County

6/19 -The **Silicon Valley Independent Living Center (SVLIC)** hosted the first of a two-part event to educate caregivers about the transitions coming to Santa Clara with the start of MLTSS programs in July and Cal MediConnect in January. Last Thursday, 11 staff and 3 community members participated in discussions about the Medi-Cal transitions and the noticing process for Cal MediConnect. Space for the second half of this event on June 26th is limited, so please contact Sonali Parnami to RSVP and for event location details: SonaliP@healthtrust.org

San Mateo County

6/19 - More than 30 pharmacy professionals from the **San Mateo County Pharmacists Association** gathered at Poplar Creek Grill for their monthly association meeting and dinner. The meeting opened with a brief presentation on the Coordinated Care Initiative, how it is being implemented differently in the three Northern California counties, and how it changes prescription drug coverage for individuals who enroll.

Other Recent Events

6/10, 6/12 - Two different presentations were given for affiliates of **Union Pan Asian Communities (UPAC)**. In El Cajon, Arabic-speaking participants heard about the CCI with assistance from an interpreter, learning about the notices' arrival in blue envelopes, along with the importance of selecting a plan and the option of choosing Denti-Cal as part of their Medi-Cal benefits. They were pleased to hear that Cal MediConnect cost no additional money to join. The second presentation was directed at social workers and administrators downtown to equip them with information to support their members.



Statewide

- **6/16** - In collaboration with the **California Pharmacists Association**, pharmacists from across the state attended a **pharmacist-specific webinar** to

learn more about the CCI and its intersection with their services. Attendees learned about how prescription drugs will work under Cal MediConnect and what notices their patients will receive to notify them of the changes with their prescription drug plans. [View the recorded presentation here.](#)

- **6/18** - Over 1100 Los Angeles IHSS recipients and providers attended a **telephone town hall** sponsored by the **Personal Assistance Services Council of Los Angeles (PASCLA)**. Attendees learned important information about the CCI and were able to ask live questions and get answers to help themselves or people they serve make health care choices.
- **6/19** - DHCS hosted a **second telephone town hall meeting** for beneficiaries to learn more about the Coordinated Care Initiative. Over 3000 people participating in the call, listening in both English and Spanish, and the speakers covered the enrollment options and answered participants' questions about transitioning into the new programs. You can find recordings to download and listen to last week's presentations both in [English](#) and [Spanish](#).

Los Angeles County

- **6/18** - At **Health Net's East Los Angeles Community Center**, consumers received an informational presentation in Spanish from the Alzheimer's Association. Participants learned about Cal MediConnect and future educational opportunities provided by Health Net where they can learn more information.
- **6/18** - Medi-Medi residents at **Sherman Way Senior Apartments** learned about enrollment, notices, and the Choice Form. The presentation was translated into Russian, and materials were distributed to both the residents and Service Coordinator, along with contact information for other CCI information resources.
- **6/18** - To inform the Armenian community about upcoming changes, **Arpi Kestonian of Hospice of Grace** hosted a segment on **Nor Aliq TV (New Wave TV)**, a charter cable channel headquartered out of Glendale. During the segment the message was continuously reinforced that individuals should watch for the state's blue envelopes and make an informed decision after reviewing the information. The show will air and be available online next week.
- **6/19** - At the **all plan stakeholder meeting**, hosted this month by **L.A. Care**, a panel showcased what resources are available for individuals eligible for Cal MediConnect or MLTSS. The local HICAP, Neighborhood Legal Services (which serves as the Cal MediConnect Ombudsman office in Los Angeles County), and Health Care Options (the state enrollment agency), presented on how their organizations function and what they can do to assist individuals. In addition, other groups presented on their outreach efforts, including material specifically targeted at helping pharmacists understand their role in the Initiative.
- **6/19** - A presentation in Spanish was given to **Virginia Park** residents who are eligible for Cal MediConnect. Participants learned about enrollment options and the notice process. They were also given Health Care Options' phone number in case they had other questions.

- **6/20** - Material with information about the CCI was distributed to participants who attended the **Pasadena Senior Center Health Fair**.

Riverside / San Bernardino Counties

- **6/18** - Staff and social workers at **Manor Care Health Services Palm Desert** skilled nursing and rehabilitation facility participated in a CCI training. The staff learned that long-term residents of the facility can remain where they are as long as the facility is licensed and meets the California Department of Public Health's acceptable quality standards. Attendees also received handouts they could share with residents and learned about Continuity of Care and the role it plays for nursing facilities in general.

San Diego County

- **6/18** - Residents at **Silvercrest Senior Housing** learned about the CCI at a resource booth set up at the center's **Resource Fair**. They picked up important information on who to call and information on when to expect their letters in blue envelopes and what to do once they receive their notices. There were information about how to enroll by calling HCO and brochures were given out in English, Spanish and Tagalog.

Santa Clara County

- **6/20** - Staff members at **Mid Pen Housing** participated in a CCI Train the Trainer presentation to learn how to direct clients and community members to appropriate resources in both Santa Clara and Alameda counties.



Looking Ahead

*****All our outreach activities, including private events, are listed in this Update. Only public events are linked below to our Calendar - all others are private.*****

Statewide

- 7/15 - CCI Overview Webinar for Insurance Brokers and Agents

Alameda County

- 6/27 - University of the Pacific's School of Pharmacy

Los Angeles County

- 6/24 - Front Porch beneficiary presentation
- 6/24 - Dignity Health presentation
- 6/25 - Pacifica Hospital presentation
- 6/26 - [L.A. Care Cal MediConnect info session in English y Español](#)

- 6/26 - AppleCare Medical Group & St. Francis HBRC Collaborative beneficiary event
- 6/26 - Long Beach Senior Apartments
- 6/26 - East Rancho Dominguez Service Center
- 6/30 - AppleCare Medical Group & St. Francis HBRC Collaborative beneficiary event
- 7/1 - El Dorado Community Services Center - part 1
- 7/2 - El Dorado Community Services Center - part 2
- 7/2 - Aurora Behavioral Health presentation

Riverside / San Bernardino Counties

- 6/24 - Senior Companion Program
- 6/25 - Riverside In-Service
- 6/26 - NAMI California OPTUM webinar training
- 7/8 - San Marino Senior Apartments
- 7/24 - Reche Canyon Regional Rehabilitation training

San Diego County

- 6/28 - Caregiver Coalition of San Diego and Meridian Baptist CCI presentation
- 7/2 - [UDW consumer presentation](#)
- 7/10 - La Mesa Enrichment Center consumer presentation
- 7/14 - SynerMed training for staff
- 7/17 - Novartis training for staff
- 7/29 - UPAC staff training in National City

Santa Clara County

- 6/24 - Bi-Weekly Santa Clara Communications Committee Meeting

Doing an event on the CCI? Let us know! Email info@calduals.org and put "Weekly Update" in the subject line.



New This Week

Updates to CalDuals

- **Pharmacists** now have a wealth of information available to them about their role in the Medicare/Medi-Cal transition: a **pharmacist-specific presentation** and **fact sheet** on the [Providers](#) page, along with a **recorded webinar** specifically for pharmacists in the [Provider Webinar](#) section.
- **Vietnamese speakers** now have a **fact sheet** and **CCI presentation** in their native language available to them on the [San Diego County](#) page.
- We've created a webpage on how to **Find a Doctor within the Cal Medicconnect network** - find it permalinked under the red Beneficiaries button.
- Now on the [Los Angeles County](#) page, you can find informational materials specific to LA in **Arabic, Armenian, Russian, Tagalog, and Vietnamese**.

- DHCS released a **notice regarding Medicare Part D coverage**, which will be included with all future 60-day notices. Find it (in **English** and **Spanish**) at the bottom of the [Enrollment Materials](#) page.



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