



CalMediConnect
Your choice for complete care



<NAME>
<ADDRESS>
<ADDRESS>
<CITY, STATE> <ZIP>

<XX/XX/XXXX>

<Name>:

We got your request not to be enrolled in Cal MediConnect

You told us you don't want to enroll in Cal MediConnect to combine your Medicare and Medi-Cal benefits in one plan. You will not be enrolled in Cal MediConnect again unless you want to be enrolled.

Your Medicare will stay the same

If you are already enrolled in a Medicare health or prescription drug plan, you should automatically keep that plan.

IMPORTANT: If you don't get an enrollment acknowledgment letter from your Medicare plan within two (2) weeks of getting this letter, please contact your Medicare plan to confirm your enrollment. They may request a copy of this letter for their records.

You must choose a Medi-Cal plan

You must have a Medi-Cal plan in order to continue to receive your Medi-Cal services, including Long Term Services and Supports (LTSS) that help you with on-going personal care needs.

If you have not already chosen a Medi-Cal plan, call Health Care Options at 1-844-580-7272, Monday-Friday from 8am to 5pm. TTY users should call 1-800-430-7077. If you do not choose a plan, you will be assigned to a Medi-Cal plan.

You can change your mind about your coverage

If you change your mind and decide you would like to join Cal MediConnect, call Health Care Options at 1-844-580-7272, Monday-Friday from 8am to 5pm. TTY users should call 1-800-430-7077.

For help or more information

If you want to talk to a health insurance counselor about these changes and your choices, call the California Health Insurance Counseling & Advocacy Program (HICAP) at 1-800-434-0222.

If you have questions about Medicare, call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. You can also visit www.Medicare.gov.

If you need help enrolling in a Cal MediConnect or Medi-Cal plan, please call Health Care Options at 1-844-580-7272, Monday-Friday from 8am to 5pm. TTY users should call 1-800-430-7077.

If you are in a Cal MediConnect plan and need further help, call the Cal MediConnect Ombudsman at 1-855-501-3077. This number will be operational starting 4/1/2014.

If you need this letter in another language or alternate format, like large print, audio, or Braille; or if you need help understanding this letter, please call Health Care Options at 1-844-580-7272, Monday-Friday from 8am to 5pm. TTY users should call 1-800-430-7077.