### **NEW Unique WEBINAR:**

Managed Health Care in California: Opportunities and Challenges for People with Disabilities. How your organization can help.

#### **Dates and Times**

Date: July 21, 2014 Time: 10:30AM to 12AM

Date: July 22, 2014 Time: 2:00PM to 3:30PM

Date: July 23, 2014 Time: 2:00PM to 3:30PM

Date: July 24, 2014 Time: 10:30AM to 12AM

**To Register:** Online at: www.adaconferences.org/ManagedCare

## This free 90 minute webinar is for you if you:

Work with people with disabilities including people who have hearing, seeing, reading, learning, understanding, and speaking difficulties, who:

Have concerns and questions regarding their health insurance choices, options and rights protected by the Americans with Disabilities Act. For example where to go for help with problems when encountering access to care barriers such as:

- Finding physically accessible providers
- Getting from public transportation or parking to and into the office
- Getting weighed
- Getting on and of exam tables and other medical equipment independently, or with assistance
- Getting a sign language interpreter to communicate with a health care provider
- Getting CART (computer assisted real time transcription services)
- Getting help understanding health plan information, forms, medication instructions, preparing for tests, surgeries,
- Getting a longer appointment, when more time is needed, to communicate because of a speech disability or understanding limitations
- Getting information when needed in large print, electronic or audio file or Braille.

Or

• Staying with an existing doctor or hospital during the transition to a new health plan

Getting treatment for addiction, mental health care, physical, occupational or speech therapy, medical equipment and supplies, hospice care.

**To Register:** Online at: <a href="https://www.adaconferences.org/ManagedCare">www.adaconferences.org/ManagedCare</a>

**About the Webinar Platform:** The webinars will be conducted using Blackboard Collaborate Web Conferencing v12.6 The platform is accessible to individuals using a variety of assistive technologies. All sessions will provide real-time captioning. The July 24, 2014 session will have Remote Video Sign Language Interpretation available.

The audio and visual portion of this program will be delivered via the webinar platform. An optional telephone connection will be available for the audio via a toll free telephone number which will be provided with the registration information.

Participants will have the option to submit questions via the webinar chat area and/or via email at webinars@adaconferences.org

Information regarding the webinar platform and technical requirements, including accessibility features can be found at <a href="https://www.adaconferences.org/ManagedCare">www.adaconferences.org/ManagedCare</a>

Questions or problems with registration should be directed to <a href="mailto:webinars@adaconferences.org">webinars@adaconferences.org</a> and/or by calling 877-232-1990 (V/TTY)

This webinar provided by the Harris Family Center for Disability and Health Policy and the Department of Managed Health Care.

Target Audience: Organizations which provide information and guidance to;

- individuals to help them understand and receive community services including healthcare,
- to people with disabilities and their families to obtain needed support services and access to home and community services
- to seniors and their families to understand complex home and community based services.

#### **Webinar Objectives**

## Purpose:

 Increase the capacity of diverse service organizations in California to help people with disabilities access and use managed health care services

#### Learning Objectives:

- Understand how rapid changes in publicly funded and commercial managed health care affect people with disabilities
- Understand health care coverage and access issues that are important for people with disabilities

 Understand how the Department of Managed Health Care (DMHC) can assist and support people with disabilities

# Speakers:

Mary Lou Breslin Senior Policy Advisor Disability Rights Education and Defense Fund (DREDF) Berkeley, California

Kevin Dalcamo
Contract Manager/Disability Specialist
Department of Managed Health Care
Sacramento, California

June Isaacson Kailes Associate Director, Harris Family Center for Disability and Health Policy Western University of Health Sciences Pomona, California

Silvia Yee Senior Staff Attorney Disability Rights Education and Defense Fund (DREDF) Berkeley, California

The thorniest problems often presents the greatest opportunities!