

Información sobre la Iniciativa de Cuidado Coordinado para Beneficiarios

Materiales de Divulgación

Para más información en su lenguaje natal y/u otros formatos accesibles como letras grandes o Braille, llamar a Health Care Options al 1-844-680-7272 (TTY 1-800-430-7077). También nos puede enviar un correo electrónico a info@calduals.org

CalDuals.org now has a [CCI information page for beneficiaries entirely in Spanish](#), with frequently asked questions and links to all our Spanish language materials. Find it linked below the CalDuals logo on every page.

CalDuals.org ahora tiene [una pagina informativa para beneficiarios solo en Español](#), con preguntas y conecciones a todo nuestro material en Español. Encuentrela abajo de la página donde se encuentra el logo de CalDuals.



Los Angeles County

- 7/23** - Over 200 residents from **TELACU Vistas** participated in a day-long health fair for information on health updates. Seniors had access to health screenings for stroke, bone density, diabetes, and blood pressure. Residents who received Cal MediConnect notices had many questions answered. For further assistance, participants received fliers in Spanish, Chinese, and Korean with important contact numbers for Health Care Options and HICAP.
- Más de doscientos residentes de TELACU Vistas participaron en



San Diego County

- 7/25** - At **SanDI-CAN's Community Wellness & Resource Expo**, consumers were able to collect resources on preventive health and participate in health screening diagnostic tests, such as blood sugar tests. A booth on the CCI was available for consumers and other vendors to learn more about Cal MediConnect and the MLTSS program.

una feria de salud informándoles sobre su salud. Los residentes tuvieron acceso a exámenes para prevención de ataques cardiacos, densidad de huesos, diabetes, y presión alta. Muchas preguntas fueron contestadas sobre el programa Cal MediConnect ya que muchos de los residentes son elegibles para participar en el programa. Los participantes recibieron material con información sobre contactos importantes en Español, Coreano, y en idioma Chino.



Other Recent Events



7/16 - Patients at **Hzor Adult Day Health Center** in Pasadena participated in a CCI presentation delivered in English, with the option to listen in Armenian via available headsets. This event was made possible by a sponsorship from the five participating Cal MediConnect plans in Los Angeles and Pals for Health, a local organization that provided the interpretive services. The event was promoted in local Armenian newspapers and throughout the community.

Alameda County

- **7/25** - The public **Alameda Stakeholder Meeting** facilitates communication between the two CCI health plans, community stakeholders, and other interested parties.

Los Angeles County

- **7/21** - The five Cal MediConnect health plans sponsored an event marketed for the **Arabic-speaking community** at **Hzor ADHC**. Representatives from the health plans were available for questions, as was an Arabic interpreter.
- **7/22** - At the **Annual Office Manager Presentation and Luncheon for Family Care Specialists IPA**, office managers and billing staff learned details about the upcoming health care changes and how these would affect their patients.
- **7/22** - In Long Beach, 24 residents of **Providence Gardens** learned more about Cal MediConnect. Several were excited to find out that their current plans are participating in Cal MediConnect and Medi-Cal Managed Long Term Services and Supports.

- **7/23** - At the **Grancell Village campus** of the **Los Angeles Jewish Home**, staff gathered for a training on the CCI. With about 35 attendees present, the session covered the details of enrollment and provided additional resources to assist the staff.
- **7/24** - Members of the **Long Beach Health Collaborative** received a presentation on the CCI. The group has previously focused specifically on Medi-Cal outreach and education within the Long Beach community.
- **7/24** - Staff from the **Pomona Health Centers** and **Premier Family Medicine** joined a webinar that provided information on the CCI in both Los Angeles and San Bernardino counties. Two additional webinars are scheduled for this group and their on-site staff.
- **7/25** - Residents of **Sherman Oaks Senior Housing** received presentations about the CCI in both English and Russian.
- **7/25** - The billing, administration, and front office staff at **High Desert Medical Group** received a training on the CCI. Participants learned about enrollment options and timelines as well as resources available to those eligible for Cal MediConnect.

Riverside / San Bernardino Counties

- **7/24** - The billing and administrative staff of **Reche Canyon Regional Rehabilitation Center** received a presentation on the CCI. They learned about the enrollment timeline, notices, and resources available to those eligible for the program, such as Health Care Options and HICAP. The staff also learned about how continuity of care will function under Cal MediConnect.

San Diego County

- **7/22** - Staff at **La Jolla Nursing and Rehabilitation** received an overview of the CCI program. They learned the importance of care coordination under Cal MediConnect and how the notices will reach their patients. They were encouraged to check their patients' eligibility and enrollment in the program.
- **7/23** - Enrollment specialists and social workers at **St. Paul's PACE** received a training on the CCI. Staff members provided a luncheon to discuss the CCI program. PACE is the third option that eligible consumers can pick from on the Choice Forms if they meet the criteria of the program. There are two PACE programs in San Diego, which cover the central, east and southern parts of the county. The centers have in-house doctors, nurses, dentists, prescription medication and social workers. Their services include outpatient labs, X-rays, emergency, urgent care and long-term care services.
- **7/23** - The **CCI Communication Workgroup** shared updates on consumer experiences from IHSS, AIS Call Center, MSSP, 211, HCO, HICAP, CHEA Ombudsman Program, CBAS, PACE, HASDIC, and other stakeholders.

San Mateo County

- **7/24** -The **San Mateo County Long-Term Care Ombudsman** received updates on the CCI in other counties and learned more about the Cal MediConnect Ombudsman services.

Santa Clara County

- **7/22** - The bi-weekly **Santa Clara Communication Committee Meeting of stakeholders** involved in CCI outreach education met to discuss projects and target groups.
- **7/22** - Seniors came dressed in their best and enjoyed a photo day at the **Eastside Neighborhood Center Senior Photo Day**, complete with a professional makeup artist and photographer. After having their picture taken and before sitting down to lunch, seniors collected bags with fliers about the CCI and had the opportunity to ask questions to reps from both health plans.



Looking Ahead

*****All our outreach activities, including private events, are listed in this Update. Please email us for inquiries about attending an event that isn't linked.*****

Alameda County

- 7/30 - Alameda Communications Committee Meeting
- 8/6 - 13th Annual Healthy Aging Fair

Los Angeles County

- 7/28 - Fuller Avenue Senior Housing (Russian)
- 7/28 - Glendale Memorial Hospital and Health Center Physician Lunch and Learn
- 7/29 - Noble Senior Housing
- 7/29 - Westminster Senior Apartments (Spanish)
- 7/29 - Pomona Health Center webinar
- 7/29 - Menorah Housing Foundation (Korean)
- 7/30 - Bell Gardens Senior Center (Spanish)
- 7/30 - [Silver Lake Medical Center Provider Outreach and Education Meeting](#)
- 7/31 - LA Communications workgroup meeting
- 7/31 - CCI Training for Care1st Resource Center Staff
- 7/31 - Staff Training for Dr. Galal Salem
- 7/31 - Pomona Health Center Webinar
- 7/31 - LA Communications Group Meeting
- 8/1 - CCI event in collaboration with Senator Hernandez (Spanish)
- 8/9 - Azusa Family Health Fair
- 8/13 - Culver City Senior Housing
- 8/14 - Beverly Hills Senior Housing (Farsi)

Riverside / San Bernardino Counties

- 7/31 - SynerMed staff training

San Diego County

- 7/29 - Deaf Community Services of San Diego, Inc. presentation with ASL interpreter

- 7/29 - UPAC staff training
- 7/30 - North Clairemont City Library training for staff
- 7/31 - College Rolando City Library training for staff
- 8/6 - [UDW presentation for all consumers](#)
- 8/11- Skilled Nursing training for staff
- 8/11 - San Diego Interfaith Housing Assistance presentation for consumers
- 8/14: San Diego Interfaith Housing Assistance presentations for consumers
- 8/15 - Linda Vista City Library training for staff
- 9/3 - San Diego Interfaith Housing Assistance presentations for consumers

San Mateo County

- 8/26 - San Mateo Benefits Fair

Santa Clara County

- 8/2 - [Feria de Salud Health Fair - American Diabetes Association](#)
- 9/6 - Vietnamese Community Fair sponsored by Supervisor Dave Cortese and the Santa Clara Valley Health & Hospital System
- 10/12 - Day on the Bay, A Multicultural Festival with Community and CCI resource booths, sponsored by Supervisor Dave Cortese & Santa Clara County Parks
- 10/18 - Open Air Health Fair sponsored by Health Trust

Doing an event on the CCI? Let us know! Email info@calduals.org and put "Weekly Update" in the subject line.



New This Week

Updates to CalDuals

- Spanish versions of our **CCI Basics, Find a Provider, and Watch for Blue Mail fact sheets**, along with the **Los Angeles Choice Form**, are now available on our [Spanish](#) page.
- A **Choice Form Instructions fact sheet** is now available in [English](#) and [Spanish](#).
- Find **sample disenrollment notices** on our [Enrollment Materials](#) page.

