

## WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update

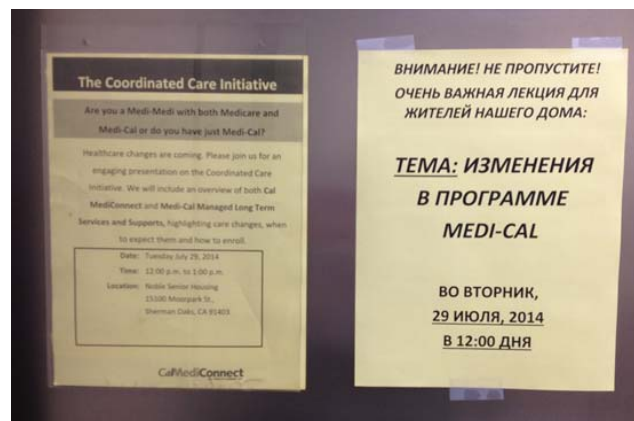


### Events This Week in CCI Outreach

Would you like to have a "Train the Trainer" presentation for staff at your organization? [Fill out this form](#) and let us know!

Are you or your agency doing outreach about the CCI and want to see it featured in the Weekly Update? Email us at [info@calduals.org](mailto:info@calduals.org) - we'll include it!

### Russian-Speaking Dual Eligible Beneficiaries Learn About the CCI



**7/28, 7/29** - More than 50 residents at **Noble and Fuller Avenue Senior Housing** participated in a training about the CCI in Russian. Many participants had already heard of Cal MediConnect, received their enrollment notices and came prepared with questions about billing, participating plans, and enrollment. The presentation covered enrollment options, resources available for additional support (HICAP, Health Care Options), and assistance with navigating the Choice Form.



### Los Angeles County

- **7/31 - The Historic Filipinotown Rotary Club**, which meets weekly at **Silverlake Medical Center**, received a presentation on the CCI during one of its regular meetings. Members promote international friendship and projects to improve the quality of life for the world. One notable program the group is active in is Polio Plus, which aims to eliminate polio worldwide.



### San Diego County

- **7/30 and 7/31 - Staff at NorthClairemont City Library and College Rolando City Library** received a training on the CCI. Along with posting fliers at each of the city library community boards, the staff members were educated on the health changes in order to assist library patrons who have both Medicare and Medi-Cal, or Medi-Cal only. There are 37 city and 36 county libraries, plus two mobile libraries in San Diego.



### Other Recent Events


 Keeping you informed about Medicare/Medi-Cal integration
 
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*Home - Información sobre la Iniciativa de Cuidado Coordinado para Beneficiarios*

#### Información sobre la Iniciativa de Cuidado Coordinado para Beneficiarios

**Materiales de Investigación**

Para más información en su idioma natal y/o otros formatos accesibles como letras grandes o Braille, llamar a Health Care Options al 1-844-889-7272 (TTY 1-800-430-7977). También nos puede enviar un correo electrónico a [info@calduals.org](mailto:info@calduals.org)

¿Qué es la Iniciativa de Cuidado Coordinado?

El programa estatal Medi-Cal y el programa federal Medicare se han unido para crear nuevas formas para que usted reciba su cuidado de la salud. El programa se llama **Iniciativa de Cuidado Coordinado**, o CCI abreviado. La meta es mejorar el cuidado de salud para muchos californianos que tienen ambos, Medicare y Medi-Cal, y para muchos otros que solamente tienen Medi-Cal. El CCI intenta dar apoyo adicional a usted, a sus doctores y a otros proveedores de salud.

CalDuals.org now has a [CCI information page for beneficiaries entirely in Spanish](#), with frequently asked questions and links to all our Spanish language materials. Find it linked below the CalDuals logo on every page.

CalDuals.org ahora tiene [una pagina informativa para beneficiarios solo en Español](#), con preguntas y conecciones a todo nuestro material en Español. Encuentrela abajo de la página donde se encuentra el logo de CalDuals.

### Alameda County

- **7/30 - Legal Assistance for Seniors** hosted the **Alameda County Communications Committee meeting** on Wednesday. The group brainstormed initial priorities for outreach, including identifying best fliers to unify messages across the county, how to engage different geographically important hub communities, and how to coordinate community education events. The committee agreed to meet every two weeks for the time being.

### Los Angeles County

- **7/28** - In partnership with **Dignity Health**, physicians and specialists at **Glendale Memorial Hospital and Health Center** attended a Lunch and Learn. The session focused on continuity of care and the various health plans that the hospital works with for Cal MediConnect.
- **7/29** - The staff at **Pomona Health Center** participated in a CCI overview webinar.
- **7/29 - English- and Korean-speaking residents** eligible for Cal MediConnect at **Menorah Housing** learned about enrollment, notices and the resources available to them. Participants also learned what to do once they receive their Choice Forms and how to fill them out. The presentation was done in English and spoken in Korean with help from an interpreter.
- **7/29 - Spanish-speaking residents** at Westminster Senior Housing apartments participated in a training about Cal MediConnect. Residents learned about their enrollment options, the Choice Form, and resources available to them should they need more assistance.
- **7/31** - Staff at **Care1st Resource Center** received a training on the CCI. Participants learned about enrollment options and timelines as well as resources available to those eligible for Cal MediConnect.
- **7/31** - The billing and administrative staff of **Dr. Galal Salem** received a presentation on the CCI. Besides learning about the enrollment process, notices, and available resources, the staff learned more about continuity of care protections under Cal MediConnect.
- **7/31 - Pomona Health Center** staff members who could not attend Tuesday's webinar participated in another CCI overview webinar.
- **7/31** - The **Los Angeles Communication Workgroup** met and discussed agenda items including outreach to consumers who are deaf and blind, and also heard updates from the local ombuds and the local HICAP.

- **8/1** - Through a collaboration with **Senator Ed Hernandez, Spanish-speaking seniors** at an event hosted by **La Puente Senior Center** participated in a CCI presentation, learning about the benefits of coordinated care, the enrollment process, and instructions on how to fill out the Choice Form. More CCI events are planned throughout the district.

### San Bernardino County

- **7/31** - Provider relations staff at **SynerMed** participated in a discussion on the CCI. SynerMed staff works to educate their physicians and other contracted providers on how they can work with IEHP and Molina on the program.

### San Diego County

- **7/29** - Thirty customers at **Deaf Community Services of San Diego** took part in a presentation about Cal MediConnect and MLTSS, accompanied by three **American Sign Language (ASL) interpreters**. The participants were excited to find out that each health plan had services for ASL members by calling in and requesting ASL interpretation. Fact sheets listing additional resources were distributed.
- **7/29** - Social workers and interns at **UPAC in El Cajon** received an overview on the CCI. This facility specialized in substance abuse and wanted to learn about available treatments for Medi-Cal members. New members to the center who do not yet have Medi-Cal but who qualify were advised to contact their nearest HHS office to apply and get support.

### Santa Clara County

- **8/2** - The **American Diabetes Association** hosted the **Feria de Salud Health Fair** at the San Jose Flea Market. Feria de Salud is "an outdoor community event that is intended to reach thousands of local Latinos/Hispanics with the important message that they may be at risk for diabetes." In addition to fun activities like face-painting, dancing, and dining, there were important health resources and information tables, including a CCI health plan booth.



## Looking Ahead

**\*\*\*All our outreach activities, including private events, are listed in this Update. Please email us for inquiries about attending an event that isn't linked.\*\*\***

### Los Angeles County

- 8/9 - Azusa Family Health Fair
- 8/7 - CCI training at Care1st Resource Center
- 8/13 - Culver City Senior Housing
- 8/13 - City of Paramount
- 8/14 - Beverly Hills Senior Housing (Farsi)
- 8/14 - [CCI/Cal MediConnect Community Leaders Meeting](#) - public event
- 8/19 - [AppleCare Cal MediConnect Education Session at Paramount Senior Center \(English / Español\)](#) - public event

- 8/20 - [AppleCare Cal MediConnect Education Session at Willowbrook Senior Center](#)- public event

#### Riverside / San Bernardino Counties

- 8/4 - UDW conference call on CCI trainings and presentations

#### San Diego County

- 8/6 - [UDW presentation for all consumers](#) - public event
- 8/11 - San Diego Interfaith Housing Assistance presentation for consumers
- 8/14 - San Diego Interfaith Housing Assistance presentations for consumers
- 8/15 - Linda Vista City Library training for staff
- 9/3 - San Diego Interfaith Housing Assistance presentations for consumers
- 9/5 - Senior Expo presentations for consumers

#### San Mateo County

- 8/26 - San Mateo Benefits Fair

#### Santa Clara County

- 9/6 - Vietnamese Community Fair sponsored by Supervisor Dave Cortese and the Santa Clara Valley Health & Hospital System
- 10/12 - [Day on the Bay, A Multicultural Festival with Community and CCI resource booths, sponsored by Supervisor Dave Cortese & Santa Clara County Parks](#)
- 10/18 - [Open Air Health Fair sponsored by Health Trust](#)

Doing an event on the CCI? Let us know! Email [info@calduals.org](mailto:info@calduals.org) and put "Weekly Update" in the subject line.



## New This Week

### Updates to CalDuals

- An **updated enrollment chart** is now available on the [Enrollment Charts and Timelines](#) page. Please note that enrollment in Alameda County and Orange County is now scheduled to begin July 2015 to allow for plan readiness.
- An **outline of how CMS will evaluate the Coordinated Care Initiative's implementation** is now available on the [Quality and Evaluation](#) page.
- **Fact sheets on Community-Based Adult Services (CBAS), In-Home Supportive Services (IHSS), and the Multipurpose Senior Services Program (MSSP)** are now available on the [Outreach Toolkit](#) and [LTSS Integration with the CCI](#).

- A recording and slides from an MSSP presentation from June are now posted on the [Stakeholder Webinar](#) page.
- Transcripts of **July 10's Stakeholder Call** are now available on the [Stakeholder Process](#) page.
- Instructions that visually explain **how to fill out the Choice Form** are now posted in **English** and **Spanish** on the [Enrollment Materials](#) and the [Spanish](#) page.



For More Information Visit  
[www.CalDuals.Org](http://www.CalDuals.Org)