



State of California — Health and Human Services
Department of Health Care Services

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XX/XX/XXXX

Important Final Reminder on Your Medi-Cal

The Way You Get Your Medi-Cal Benefits is Changing on 00/00/0000

You have both Medicare and Medi-Cal. You are receiving this letter because the way you get your **Medi-Cal** benefits is changing. You **must** now enroll in a Medi-Cal managed care plan to receive your Medi-Cal services, including Long Term Services and Supports. The reason for this change is to help make your Medi-Cal services work better together. This change does not affect your Medicare coverage or your ability to see your Medicare doctor.

This is the **FINAL letter** telling you about your options for choosing a Medi-Cal plan.

Unless you choose a different Medi-Cal plan, your coverage in
[Health Plan Name]
will become effective on 00/00/0000.

We chose this plan for you based on your past services and health care needs, but you still have the right to choose a different Medi-Cal plan.

How will this change affect me?

Your Medi-Cal plan will:

- Coordinate all of your Medi-Cal covered services, including Long Term Services and Supports.
- Pay for certain Medicare cost-sharing,
- Cover other benefits that are not covered by Medicare, such as some medical transportation, certain medical supplies, and certain prescription drugs.

You should check to see if your Medi-Cal plan includes your Medi-Cal providers such as durable medical equipment suppliers. You will not have to change Long Term Services and Supports providers.

What won't change about my healthcare?

Enrolling in a Medi-Cal plan:

- Does NOT change your Medicare.
- Does NOT change any of your Medi-Cal benefits.
- Does NOT change your Medi-Cal eligibility or cost you extra.

What are Medi-Cal Long Term Services and Supports?

These are non-medical services that help you with your personal care and supportive service needs. If you do not get these services now, your Medi-Cal plan can help you get them in the future, if you qualify.

- **In-Home Supportive Services (IHSS)** are personal care services for people who need help to live safely in their homes. If you get IHSS now, your services will not change. You can keep your IHSS providers and you can still hire, fire, and manage your providers.
- **Community-Based Adult Services (CBAS)** centers provide daytime health care like nursing, therapy, activities and meals for people with certain chronic health conditions. If you get CBAS now, your services will not change.
- **Multipurpose Senior Services Program (MSSP)** provides social and health care coordination services for people age 65 and older. If you get MSSP now, you will still receive it through your current MSSP providers. Your Medi-Cal plan will work with them to better coordinate your care.
- **Nursing home care:** If you get care in a nursing home now, you do not have to change your nursing home. Your plan will work with your doctor and nursing home to better coordinate your care.

What are my choices?

- **Stay in the Medi-Cal plan we have chosen for you.** If you decide that [Health Plan Name] is right for you, you do not need to do anything. You will be enrolled in a Medi-Cal plan starting 00/00/0000.
- **Choose a different Medi-Cal plan.** You may review the plans available in your county to see if one of those is better for you. We sent you a choice packet that gives you information about the plans you can choose.
 - You can contact Health Care Options at 1-844-580-7272 to make a choice, or fill out, sign, and return the Medi-Cal Health Plan Choice Form by 00/00/0000. If you need another copy of the choice packet, call Health Care Options.

For help or more information

If you have questions about Medicare, please call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

If you want to select a different Medi-Cal plan, and/or get this letter in another language or alternate format – like large print, audio, or Braille, please call:

Health Care Options

Monday - Friday, 8 am - 5 pm

1-844-580-7272 • TTY: 1-800-430-7077

www.HealthCareOptions.dhcs.ca.gov