

# Does your doctor work with Cal MediConnect?

If you join a **Cal MediConnect** health plan, you may **continue to see your doctors and specialists** if they work within the Cal MediConnect network of providers.

To find out if your doctor has partnered with Cal MediConnect:

## Call the Health Plan



Call health plans in your county and ask if they work with your doctor. See the reverse side for phone numbers. You can also request a hard copy of the directory.

## Look Online



Visit the **Find a Doctor** section on [www.CalDuals.org](http://www.CalDuals.org). From the red 'Beneficiaries' button, click 'Find a Doctor'.

- Read through **Cal MediConnect provider directories**, linked from the webpage by county
- Use DHCS' **Provider Lookup** to search doctors by name

## Speak to a Counselor



Call the **California Health Insurance Counseling & Advocacy Programs (HICAP)** to make an appointment for free, unbiased options counseling

909-256-8369  
Toll-free: 1-800-434-0222

**What can you do if your doctor is not with the Cal MediConnect health plan?**  
Call the health plans (numbers on reverse side) and ask about Continuity of Care.

# San Bernardino County Cal MediConnect Health Plans



## Molina Dual Options

1-855-665-4627

(TTY: 711)

[www.molinahealthcare.com/duals](http://www.molinahealthcare.com/duals)



## IEHP DualChoice

1 877-273-IEHP (4347)

(TTY: 1-800-718-4347)

[www https://ww3.iehp.org/en/members/plans/cal-medicconnect/](https://ww3.iehp.org/en/members/plans/cal-medicconnect/)

## Provider Directories

Each plan has a Provider Directory, which can be found online or by calling the plan.

All Provider Directories include:

- Provider's name, address, phone number
- Hours of operation – some note hours before 8 a.m., after 5 p.m. and on weekends
- Languages (both of the medical professionals and their support staff)
- Handicap accessibility