

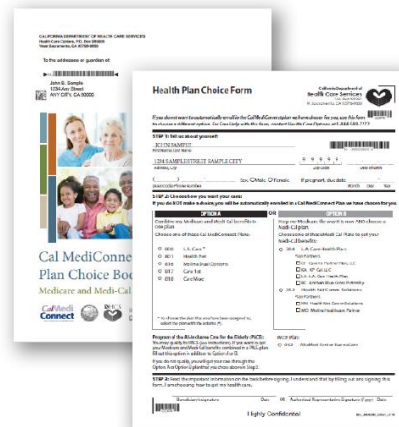
WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update



Sample of Revised Choice Form Now Available

Find it under [Enrollment Materials](#).



Events This Week in CCI Outreach

Would you like to have a CCI presentation or Train the Trainer for your staff or organization? [Fill out this form](#) and let us know!

Are you or your agency doing outreach about the CCI and want to see it featured in the Weekly Update? Email us at info@calduals.org - we'll include it!

Cal MediConnect information in Riverside / San Bernardino Counties



8/16 - Over 200 IHSS care providers learned about Cal MediConnect at the **UDW Quarterly Meeting**. The event included an overview presentation, fact sheets available for pickup, and an information booth where caregivers could ask questions one-on-one.



Los Angeles County

- **8/20** - People eligible for Cal MediConnect at **Willowbrook Senior Center** learned more about the program at an event sponsored by **AppleCare**. They received more detailed information in **both English and Spanish** about the notice process, filling out the Choice Form, and additional resources available to them.



Santa Clara County

- **8/19** - Seniors who came to pick up nutritious food from **Second Harvest's Senior Brown Bag program** also had the opportunity to learn more about Cal MediConnect and changes to Medi-Cal. Fliers were available in English, Spanish, Chinese, and Vietnamese.

Other Recent Events

Many Learn About Cal MediConnect at UDW Meeting in San Diego



- **8/14** - About 300 UDW care providers had the opportunity to learn more about the CCI at a booth set up at the **UDW quarterly meeting**. CCI fact sheets in English, Spanish, Tagalog, Vietnamese and Arabic were available so caregivers could share that information with their IHSS recipients.

Statewide

- On August 21, over 1600 people participated in a fourth **Telephone Town Hall Meeting**, either over the phone or online. The meeting was broadcast in both English and Spanish. After the presentation, participants had to ask questions about enrollment, notices, and how to fill out the Choice Form. A link to the recording will be posted online once it becomes available.

Alameda County

- **8/20** - Representatives from many of the county's Meals on Wheels programs attended an **Alameda AAA Nutrition Program** meeting and received an update about the CCI. The discussion focused on how efforts to find more seniors in need of meals would likely also locate seniors in need of CCI information.
- **8/21** - Billing, intake, and executive staff at **CVH Home Health** participated in a CCI information session. CVH serves seniors across the East Bay who need nursing services in their home, and the staff learned which populations will be eligible and sent notices about these programs.

Los Angeles County

- **8/18** - Front office managers at **Catered Manor Skilled Nursing Facility** met for a presentation on the CCI. Participants learned about the enrollment timeline, participating health plans, billings, notices, HCO, and HICAP, along with continuity of care and other CCI benefits.
- **8/19** - At the **San Fernando Valley Medical Center**, employees from the center as well as their partner insurance brokers, participated in a small group presentation and discussion on the CCI.
- **8/20** - During the **LA Stakeholder meeting**, this month's rotating host, Care1st, discussed their Cal MediConnect enrollment process, and a report was given from the Communications Workgroup. A stakeholder discussion

and an open forum for event participants at the event in-person, on the phone, and online rounded out the meeting with answers coming from special guests from CMS, as well as state representatives.

Riverside / San Bernardino Counties

- **8/20** - At **UDW Open Houses in Desert Hot Springs**, IHSS care providers had the opportunity to ask questions and to pick up fact sheets about CCI resources at a CCI information booth.

San Diego County

- **8/19** - Fact sheets and other CCI information were delivered to the **Southern Indian Health Council**.

Santa Clara County

- **8/20** - Volunteer peer advocates for **Health Trust** gathered at the Santa Clara Senior Center for a presentation about the CCI and the Bay Area Legal Aid's ombudsman services. The volunteers learned about the different choices available to Medi-Medis, as well as the resources available in Santa Clara for counseling.
- **8/20** - **Second Harvest Food Bank Brown Bag Distribution Day** - Gloria Dei Brown Bag in San Jose
- **8/22** - **Second Harvest Food Bank Brown Bag Distribution Day** - St. Maria Goretti Catholic Church



Looking Ahead

*****All our outreach activities, including private events, are listed in this Update. Please email us for inquiries about attending an event that isn't linked.*****

Statewide

- 9/18 - [Telephone Town Hall Meeting](#) - Intended for people who have received their second (60-day) notices, Guidebook and Choice Book. If you don't receive a reminder call on September 16, listen in via the internet for free. Follow the link above. (This is a public event.)

Los Angeles County

- 8/26 - Los Angeles Public Library Ascot Branch (public)
- 8/27 - Clinica Romero
- 8/28 - Care1st Resource Center
- 8/30 - St. Thomas Aquinas Church (public)
- 9/4 - Midnight Mission
- 9/6 - The Society of St. Vincent de Paul Council of Los Angeles
- 9/11 - South Central Clinic
- 9/27 - Pacific IPA in El Monte

Riverside / San Bernardino Counties

- 8/27 - UDW Open House for care providers
- 8/28 - Braswells Community Convalescent Center staff training
- 9/3 - Resource Fair, Hemet
- 9/13 - [Inland Empire Disability Resources Expo](#) - public event, with registration
- 9/20 - UDW quarterly care provider meeting and CCI informational booth

San Diego County

- 9/3 - [UDW monthly consumer presentation](#) - public event
- 9/3 - San Diego Interfaith Housing Assistance presentations for consumers
- 9/5 - [Living Lively Expo](#)
- 9/11 - State Council on Developmental Disabilities staff training
- 9/12 - AIS-LTCIP quarterly meeting
- 9/16 - La Mesa Senior Center presentation
- 9/19 - UPAC member presentation to Spanish and Filipino consumers
- 10/11 - Central Library Health Fair - public event

San Mateo County

- 9/17 - Presentation to Senior Coastsiders

Santa Clara County

- 8/29 - Santa Clara County Behavioral Health
- 9/22 - Shorebreeze Apartments - A Mid Pen Property
- 9/23 - Grinzton Terrace - A Mid Pen Property
- 9/24 - Monte Vista Terrace - A Mid Pen Property
- 10/12 - [Day on the Bay, A Multicultural Festival with Community and CCI resource booths, sponsored by Supervisor Dave Cortese & Santa Clara County Parks](#)
- 10/18 - [Open Air Health Fair sponsored by Health Trust](#)

Doing an event on the CCI? Let us know! Email info@calduals.org and put "Weekly Update" in the subject line.



New This Week

Updates to CalDuals

- A new **enrollment data chart** is available on the [Enrollment Information](#) page.





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CalDUALS | 1501 Capitol Ave | Sacramento | CA | 95814