

Medi-Cal Managed Care Medi-Cal Health Plan Contact Information

| | Care1st Health Plan | Community Health Group | Health Net | Kaiser Permanente | Molina Healthcare |
|---|--|--|--|--|--|
| Member Services | 855-699-5557 | 800-224-7766 | 800-675-6110 | 800-464-4000 | 888-665-4621 |
| 24-Hour Nurse Line | 855-699-5557 | 800-647-6966 | 800-675-6110 | 800-290-5000 | 888-275-8750 |
| Pharmacy Line (formulary available online) | 855-699-5557 care1st.com | 800-224-7766 chgsd.com | 800-867-6564 healthnet.com | 800-290-5000 kp.org | 800-526-8196 molinahealthcare.com |
| Transportation | 855-699-5557 | 800-224-7766 | 800-675-6110 | 800-290-5000 | 888-665-4621 |
| Language Assistance Services | 855-699-5557 | 800-224-7766 | 800-675-6110 TTY: 800-431-0964 | 800-290-5000 TTY: 1-619-528-5138 | 888-665-4621 |
| Authorizations | 800-468-9935 | 619-498-6400 | 800-675-6110 | 800-464-4000 | Fax 877-708-2110 |



The Consumer Center for Health Education and Advocacy can assist members who may be having trouble accessing services. They work closely with the health plans to identify barriers and resolve issues. The Consumer Center for Health Education and Advocacy can be reached by calling 1-877-734-3258.



HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information, counseling and legal advocacy for Medicare beneficiaries. HICAP of San Diego can be reached at (800) 434-0222 or (858) 565-8772.