

## WEEKLY UPDATE

Coordinated Care Initiative Outreach Weekly Update

### CCI Stakeholder Update Webinar - September 16

In an effort to continue our dialogue with stakeholders about implementation of the Coordinated Care Initiative, DHCS has scheduled a stakeholder update webinar for September 16, 2014.

The upcoming webinar will cover updates, and we want your feedback on how implementation of the CCI is going in your community.

Click [here](#) to register for the webinar.

### DHCS Stakeholder Engagement Initiative

DHCS is excited to announce the launch of the [DHCS Stakeholder Engagement Initiative!](#)

DHCS is committed to effective stakeholder engagement. Together we can improve Medi-Cal and fulfill the vision of the Triple Aim of improving patient experience of care, health outcomes and reduced overall costs. Your input and participation is essential to help us achieve our mission, vision, and core values to ensure that policy and operational decisions are developed with the best available information.

DHCS invites you to read more on our reformatted [Stakeholder Engagement homepage](#) and to complete the [Stakeholder Survey](#) by September 19.

### Events This Week in CCI Outreach

Would you like to have a CCI presentation or Train the Trainer for your staff or organization? [Fill out this form](#) and let us know!

Are you or your agency doing outreach about the CCI and want to see it featured in the Weekly Update? Email us at [info@calduals.org](mailto:info@calduals.org) - we'll include it!

## Inland Empire Disability Resources Expo in Riverside County

**9/13** - The 5th Biennial Inland Empire Disability Resources Expo had over 150 exhibitors and an estimated 2,000 people in attendance. Attendees had the opportunity to learn about the CCI and the new choices available to them or to the seniors and people with disabilities in their lives. Attendees were able to ask questions and take educational materials.



### Los Angeles County

- **9/6** - Over 40 volunteers of **The Society of St. Vincent de Paul Council of Los Angeles** received a training on Cal MediConnect at their regional conference. Volunteers work with members in their communities as well as volunteering at senior centers and nursing homes. Those present learned about the enrollment options available to those eligible to participate as well as the resources available to them should they have further questions. The presentation was given in English and Spanish.
- **9/12** - Staff members of the **Los Angeles Gay & Lesbian Center** received a presentation about the CCI. This is one of the nation's largest and most experienced providers of LGBT health and mental health care. They are also the only Federally Qualified Health Center in California specifically for the LGBT community.



## Other Recent Events

### Power Festival in Los Angeles County



**9/6** - CCI coordinators staffed a table with information in English and Spanish at **Community Coalition's (CoCo) 3rd Annual Power Fest** at Martin Luther King Park

in south Los Angeles. Power Fest is a free festival that attracts thousands of families from South Los Angeles in a day of celebration, empowerment, and education. U.S. Congresswoman Karen Bass, founder of CoCo, also stopped by the CCI table for more information.

#### Statewide

- **9/11** - At the **CMS National Training Program Workshop** in San Francisco, HICAP workers and other stakeholders from across California and several other states learned about the CCI and its implementation. Attendees were trained on the initiative, how it impacts eligible people, and the new choices introduced by the program.

#### Los Angeles County

- **9/9** - South Los Angeles locals attended an evening presentation at **Los Angeles Public Library's Ascot Branch** to learn about the CCI. Staff also participated in the presentation to help communicate Medi-Cal changes to their members. Coming soon at this branch, a CCI outreach coordinator will host a table with resources and fliers in both English and Spanish.
- **9/10** - Over 50 staff members at **Eva Care Nursing Home Management** received a presentation on the CCI. Eva Care is a nursing home management company with facilities in Orange, Los Angeles, San Bernardino, and San Mateo Counties that are affected by CCI. Attendees included

administrators, business office managers, clinical nurse consultants, the Director of Nurses and administrative support staff.

- **9/11** - Consumers eligible for Cal MediConnect at the **Care1st Resource Center** received a training on the CCI. Participants learned about enrollment options and timelines as well as resources available to them should they have further questions once they receive their notices. The group also went over instructions on what to do and how to fill out their Choice Forms.
- **9/11** - The billing, administrative, and medical staff of **South Central Family Health Center** received a presentation on the CCI. Besides learning about the enrollment process, notices, and available resources, the staff learned more about continuity of care protections under Cal MediConnect.

### San Diego County

- **9/11** - **State Council on Developmental Disabilities** staff, advocates and consumers were trained on Cal MediConnect and MLTSS and how this looks for those who are clients in Regional Center programs. The Regional Center clients are excluded from passive enrollment for Cal MediConnect. However, it is mandatory for those clients who are duals to be transitioned over to Medi-Cal Managed Care for all their MLTSS. Consumers were concerned about when and how they can select their Medi-Cal plans.

### Santa Clara County

- **9/10** - Russian- and Korean-speaking residents of **Plaza de las Flores** in Sunnyvale participated in discussions about Cal MediConnect and the resources available to help them make a choice about their health care. Thirteen seniors attended, and questions focused mostly on understanding the enrollment process and learning how to look up which of their existing providers are already part of the Cal MediConnect networks.



## Looking Ahead

**\*\*\*All our outreach activities, including private events, are listed in this Update. Please email us for inquiries about attending an event that isn't linked.\*\*\***



### Viet News Television Will Film Another CCI Segment

- **Viet New Television** will soon be filming another segment about the Coordinated Care Initiative, covering the new health care options for those who have Medicare and Medi-Cal, or Medi-Cal only. The enrollment timeline, sign-up process and options

will be discussed in Vietnamese. [View a previous new segment here.](#)

#### Statewide

- 9/18 - [Telephone Town Hall Meeting](#) - Intended for people who have received their second (60-day) notices, Guidebook and Choice Book. If you don't receive a reminder call on September 16, listen in via the internet for free. Follow the link above. (This is a public event.)

#### Alameda County

- 9/23 - Commission on Aging Volunteer Appreciation

#### Los Angeles County

- 9/17 - Westminster Hospital
- 9/17 - [Los Angeles CCI Stakeholder Workgroup](#) - public event
- 9/17 - Knights of Columbus, La Verne
- 9/19 - El Monte Senior Center
- 9/19 - Park Pacific Tower Sr. Housing
- 9/20 - CMAF NEPO Summit
- 9/23 - [L.A. Access to Health Coverage Coalition](#) - public event
- 9/23 - Tarzana Treatment Centers
- 9/23 - Sierra Bonita, West Hollywood Community Housing Corporation (Russian)
- 9/24 - Casa La Merced Sr. Housing, Montebello
- 9/24- White Memorial Medical Center
- 9/24 - Silver Lake Medical Center, Train the Trainer
- 9/25 - La Fetra Center
- 9/25 - LA Communications Workgroup
- 9/25 - [El Sereno Library](#) - public event
- 9/26 - [Care1st Health Care Education & Awareness Training](#) - public event
- 9/26 - The Courtyard at La Brea, West Hollywood Community Housing Corporation
- 9/27 - Pacific IPA in El Monte
- 9/30 - Western Insurance Marketing Corp.
- 9/30- AppleCare Cudahy Senior Center
- 10/4-10/5 - [Annual Festival of Philippine Arts and Culture](#) - public event
- 10/10 - Train the Trainer presentation at Heritage Clinic

#### Riverside / San Bernardino Counties

- 9/20 - UDW quarterly care provider meeting and CCI information booth
- 9/25 - UDW Open House and CCI informational booth

#### San Diego County

- 9/15 - IHSS county care providers' weekly training begins
- 9/16 - La Mesa Senior Center presentation
- 9/19 - UPAC member presentation to Spanish and Filipino consumers
- 9/23, 9/24 - Healthy San Diego HCO staff members webinar
- 9/26 - Linda Vista Library training for staff
- 10/11 - [Central Library Health Fair](#) - public event
- 10/16, 10/23 - Ombudsman long term care training for staff members
- 10/18 - [Kalusugan Community Services, Filipino American Wellness Center's Economic/Resource Fair with CCI presentation](#) - public event
- 10/25 - [North University Community Library Health Fair](#) - public event

### San Mateo County

- 9/17 - Presentation to Senior Coastsiders

### Santa Clara County

- 9/15 - Cypress Gardens residents
- 9/15 - Bracher Senior Housing residents
- 9/16 - Santa Clara County Senior Center Directors Meeting
- 9/18 - City of San Jose Rec/Gerontology Staff
- 9/19 - Second Harvest Food Bank Brown Bag at St Maria Goretti
- 9/22 - Grinzton Terrace - A Mid Pen Property
- 9/23 - Shorebreeze Apartments - A Mid Pen Property
- 9/24 - Monte Vista Terrace - A Mid Pen Property
- 10/12 - [Day on the Bay, A Multicultural Festival with Community and CCI resource booths, sponsored by Supervisor Dave Cortese & Santa Clara County Parks](#)
- 10/18 - [Open Air Health Fair sponsored by Health Trust](#)

Doing an event on the CCI? Let us know! Email [info@calduals.org](mailto:info@calduals.org) and put "Weekly Update" in the subject line.



## New This Week

### Updates to CalDuals

- A revised **Cal MediConnect Guidebook**, **DSNP Insert**, and **Integrated Denial Notice** are all available on the [Enrollment Materials](#) page.
- New **Sample Choice Forms** are available in **English** and **Spanish** on the [Enrollment Materials](#) and [Spanish](#) page.
- **Instructions on how to fill out both versions of the Choice Form** are available in **English** and **Spanish** on the [Enrollment Materials](#) and [Spanish](#) page.



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[www.CalDuals.Org](http://www.CalDuals.Org)