



Department of
Health Care Services



Stakeholder Update on the Coordinated Care Initiative

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Today's Agenda

- Cal MediConnect Continuity of Care Policy Update
- Stakeholder Feedback & Comment

Cal MediConnect Continuity of Care

- Physician Services:
 - Continuity period is 6 months for Medicare Services, 12 months for Medi-Cal
 - Payment is at least 80% of Medicare fee schedule plus any copays that Medi-Cal is required to pay
 - Beneficiary and physician must have preexisting relationship: one visit in 12 months prior to enrollment for primary care, and two visits for specialists

Proposed Updates to Continuity of Care

- Requesting Continuity of Care
 - Providers can now request Continuity of Care
 - Can help provide protections for beneficiaries lacking capacity
 - Continuity of Care can be requested by phone
 - Plans cannot request unnecessary information, or require beneficiaries to request through forms
 - Request must be processed within 3 days if there is risk of harm to the beneficiary
 - Plans must actively try to determine continuity of care needs as part of HRA process

Updates to Continuity of Care

- Retroactive Continuity of Care
 - Providers or beneficiary can now request continuity of care after service delivery
 - Request must come within 30 calendar days of first service following enrollment
 - Allows patients to see providers while plan processes request

Updates to Continuity of Care

- Beneficiaries must be notified that Continuity of Care is time-limited
 - Notification must include duration of continuity of care, process for transition following that period, and the beneficiary's right to choose different in-network providers
 - Within 7 calendar days of request approval, and 30-days prior to end of continuity of care period

Updates to Continuity of Care

- Covered providers
 - Does not include providers of DME, transportation or ancillary services
 - Residents of NFs receive automatic NF continuity of care
- Providers must comply with plan utilization management policies

Questions

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