

Does your doctor work with Cal MediConnect?

If you join a **Cal MediConnect** health plan, you may **continue to see your doctors and specialists** if they work within the Cal MediConnect network of providers.

To find out if your doctor has partnered with Cal MediConnect:

Call the Health Plan



Call the health plan in your county and ask if they work with your doctor. See the reverse side for phone numbers. You can also request a hard copy of the directory.

Look Online



Visit the **Find a Doctor** section on www.CalDuals.org.

From the red 'Beneficiaries' button, click 'Find a Doctor'.

- Read through **Cal MediConnect provider directories**, linked from the webpage by county
- Use DHCS' **Provider Lookup** to search doctors by name

Speak to a Counselor



Call the **California Health Insurance Counseling & Advocacy Programs (HICAP)** to make an appointment for free, unbiased options counseling

1-714-560-0424

Toll-free: 1-800-434-0222

What can you do if your doctor is not with the Cal MediConnect health plan?

Call the health plan (numbers on reverse side) and ask about Continuity of Care.

Orange County's Cal MediConnect Health Plan



CalOptima Cal MediConnect

1-855-705-8823

TTY: 711

www.caloptima.org

Provider Directories

Each plan has a Provider Directory, which can be found online or by calling the plan.

All Provider Directories include:

- Provider's name, address, phone number
- Hours of operation – some note hours before 8 a.m., after 5 p.m. and on weekends
- Languages (both of the medical professionals and their support staff)
- Handicap accessibility