



<JOHN SAMPLE>

<1234 SAMPLE STREET>

<ADDRESS 2>

<ANYTOWN CA 90000>

<XX/XX/XXXX>

## Final Notice: Important Reminder on Your Medicare and Medi-Cal

You are getting this **third and final letter** because you have **BOTH** Medicare and Medi-Cal. The way you get your health care is changing. You will keep the benefits and services you have now, but you will get them in a different way. In 30 days, you will be automatically enrolled in OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan).

If you do not want to be enrolled in the plan selected for you, you **must** take action.

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**If you do not do anything, your coverage in  
OneCare Connect  
will become effective on 00/00/0000.**

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### What are my choices?

**1. Automatically enroll in OneCare Connect starting 00/00/0000.**

To do this, you do not have to do anything. It will be automatic.

**2. If you do not want to be automatically enrolled in OneCare Connect, you **MUST** contact OneCare Connect toll-free at 1-855-705-8823 (TDD/TTY 1-800-735-2929) by 00/00/0000. You will keep your Medicare the way it is **AND** continue to receive your Medi-Cal benefits through CalOptima.**

If eligible, enroll in the Program of All-Inclusive Care for the Elderly (PACE).

### How does OneCare Connect help me?

Enrolling in OneCare Connect:

- Combines all of the Medicare or Medi-Cal benefits and services you receive now into a single plan.

[Passive Enrollment 30-day Notice]

- Will not cost more than what you pay today for your Medicare and Medi-Cal benefits.
- Ensures that OneCare Connect doctors, specialists, and other approved providers will work together to get you the care you need.
- Gives additional transportation to medical services and vision benefits.

### How can I get help or more information?

If you want to:	Contact:
<ul style="list-style-type: none"><li>• Talk to a health insurance counselor for free about these changes and your choices</li></ul>	<b>California Health Insurance Counseling &amp; Advocacy Program (HICAP)</b> 1-800-434-0222 or 1-714-560-0424 TTY users should call 711
<ul style="list-style-type: none"><li>• Stay in regular Medicare,</li><li>• Choose PACE, or</li><li>• Get this letter in another language, large print, audio, or Braille</li></ul>	<b>OneCare Connect</b> Toll-free at 1-855-705-8823 TDD/TTY 1-800-735-2929 24 hours a day, 7 days a week
<ul style="list-style-type: none"><li>• Ask questions for free about Medicare</li></ul>	<b>1-800-MEDICARE</b> (1-800-633-4227) TTY users should call 1-877-486-2048
<ul style="list-style-type: none"><li>• Get free help with Cal MediConnect plan problems and complaints</li></ul>	<b>Cal MediConnect Ombudsman</b> 1-855-501-3077

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OneCare Connect is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.

If you need this letter in another language or alternate format, like large print, audio, or Braille; or if you need help understanding this letter, please call OneCare Connect at 1-855-705-8823, 24 hours a day, 7 days a week. TDD/TTY users should call 1-800-735-2929.

Si necesita esta carta en otro idioma o formato alternativo, como impresa grande, audio o Braille; o si necesita ayuda para entender esta carta, por favor llame a OneCare Connect al 1-855-705-8823, las 24 horas al día, los 7 días de la semana. Usuarios de la línea TDD/TTY deben llamar al 1-800-735-2929.

Nếu quý vị cần lá thư này bằng một ngôn ngữ hoặc hình thức khác, như khổ chữ in lớn, đĩa âm thanh, hoặc chữ nổi Braille; hoặc nếu quý vị cần được giúp đỡ để hiểu lá thư này, xin gọi cho

[Passive Enrollment 30-day Notice]

OneCare Connect ở số 1-855-705-8823, 24 giờ một ngày, 7 ngày một tuần. Thành viên sử dụng máy TDD/TTY có thể gọi ở số 1-800-735-2929.

اگر می خواهید که این نامه را به زبانی دیگر و یا فرمتی متفاوت، از قبیل چاپ درشتتر، به صورت صوتی یا خط بریل دریافت کنید و یا در صورتی که نیاز به دریافت کمک برای متوجه شدن مفهوم این نامه دارید لطفاً با OneCare Connect از طریق شماره 1-855-705-8823، طی 24 ساعت شبانه روز در 7 روز هفته تماس بگیرید. کاربران خط TDD/TTY می توانند با شماره 1-800-735-2929 تماس بگیرند.

만약 이 편지를 다른 언어 또는 큰 글자, 오디오나 점자 같은 다른 형식으로 원하거나, 이 편지를 이해하는데 도움이 필요하시면, OneCare Connect 번호 1-855-705-8823 로, 주 7 일, 24 시간 전화 주십시오. TDD/TTY 사용자는 번호 1-800-735-2929 로 전화 주십시오.