



<JOHN SAMPLE>

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<ANYTOWN CA 90000>

<XX/XX/XXXX>

Important Information on Your Medicare and Medi-Cal

You are getting this **second letter** because you have **BOTH** Medicare and Medi-Cal. The way you get your health care is changing. You will keep the benefits and services you have now, but you will get them in a different way. Unless you choose to stay with regular Medicare, in 60 days you will be automatically enrolled in OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan).

If you do not want to be enrolled in the plan, you **must** take action.

**If you do not do anything, your coverage in
OneCare Connect
will become effective on <00/00/0000>.**

What are my choices?

1. Automatically enroll in OneCare Connect starting 00/00/0000.

To do this, you do not have to do anything. It will be automatic.

2. If you do not want to be automatically enrolled in OneCare Connect, you **MUST contact OneCare Connect toll-free at 1-855-705-8823 (TDD/TTY 1-800-735-2929) or fill out and mail back the form included with this letter so that we receive it by <00/00/0000>. A postage-paid envelope is included. You can also fax the form to **1-714-246-8580**.**

You will keep your Medicare the way it is **AND** continue to receive your Medi-Cal benefits through CalOptima.

You can also find out if you are eligible to enroll in the Program of All-Inclusive Care for the

Elderly (PACE).

What do my choices mean?

1. Automatically enroll in OneCare Connect.

This plan:

- Combines all of the Medicare and Medi-Cal benefits and services you receive now into a single plan.
- Gives additional transportation to medical services and vision benefits.
- Will not cost more than what you pay today for your Medicare and Medi-Cal benefits.
- Ensures OneCare Connect doctors, specialists, and other approved providers will work together to get you the care you need.

- If your doctor is not a part of the OneCare Connect, you may have to choose a new doctor.
- Other providers won't change, like those for Medi-Cal services such as In-Home Supportive Services (IHSS), Multipurpose Senior Services Program (MSSP), Community-Based Adult Services (CBAS), and nursing home care.

2. Keep your Medicare the way it is now AND continue to receive your Medi-Cal benefits through CalOptima.

- If you choose to stay with regular Medicare, you still must remain in a Medi-Cal plan to receive your Medi-Cal benefits.
- You will receive Medi-Cal services like In-Home Supportive Services (IHSS), Multipurpose Senior Services Program (MSSP), Community-Based Adult Services (CBAS), and nursing facility care through the Medi-Cal plan, if you qualify for these services.

The Program of All-Inclusive Care for the Elderly (PACE) may be an option for you.

- You may be eligible to join PACE if you are 55 or older and need a higher level of care in order to live at home.
- PACE provides and coordinates all Medicare and Medi-Cal benefits plus some extra services to help seniors who have chronic conditions live at home.
- You may have to choose new doctors and other providers.
- While we are checking your eligibility for PACE, you will not be enrolled in OneCare Connect.

What should I do now?

- Expect to receive a letter from your Medicare Part D Prescription Drug Plan saying that your coverage will be ending. You will continue to receive your prescription drug benefits from your current plan until your new prescription coverage from the OneCare Connect starts. You will not lose your prescription drug coverage at any time.
- Review the choices above to select the option that is best for you. Talk about your choices with someone who knows about your health care needs, like your family or call the California Health Insurance Counseling & Advocacy Program for free counseling at

[Passive Enrollment 60-day Notice]

1-800-434-0222 or 1-714-560-0424.

If you do not make a choice, your coverage in OneCare Connect will become effective on 00/00/0000.

How can I get help or more information?

If you want to:	Contact:
<ul style="list-style-type: none">• Talk to a health insurance counselor for free about these changes and your choices	California Health Insurance Counseling & Advocacy Program (HICAP) 1-800-434-0222 or 1-714-560-0424 TTY users should call 711
<ul style="list-style-type: none">• Stay in regular Medicare,• Choose PACE, or• Get this letter in another language, large print, audio, or Braille	OneCare Connect Toll-free at 1-855-705-8823 TDD/TTY 1-800-735-2929 24 hours a day, 7 days a week
<ul style="list-style-type: none">• Ask questions for free about Medicare	1-800-MEDICARE (1-800-633-4227) TTY users should call 1-877-486-2048
<ul style="list-style-type: none">• Get free help with Cal MediConnect plan problems and complaints	Cal MediConnect Ombudsman 1-855-501-3077

OneCare Connect is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.

If you need this letter in another language or alternate format, like large print, audio, or Braille; or if you need help understanding this letter, please call OneCare Connect at 1-855-705-8823, 24 hours a day, 7 days a week. TDD/TTY users should call 1-800-735-2929.

Si necesita esta carta en otro idioma o formato alternativo, como impresa grande, audio o Braille; o si necesita ayuda para entender esta carta, por favor llame a OneCare Connect al 1-855-705-8823, las 24 horas al día, los 7 días de la semana. Usuarios de la línea TDD/TTY deben llamar al 1-800-735-2929.

Nếu quý vị cần lá thư này bằng một ngôn ngữ hoặc hình thức khác, như khổ chữ in lớn, đĩa âm thanh, hoặc chữ nổi Braille; hoặc nếu quý vị cần được giúp đỡ để hiểu lá thư này, xin gọi cho OneCare Connect ở số 1-855-705-8823, 24 giờ một ngày, 7 ngày một tuần. Thành viên sử dụng máy TDD/TTY có thể gọi ở số 1-800-735-2929.

[Passive Enrollment 60-day Notice]

اگر می خواهید که این نامه را به زبانی دیگر و یا فرمتی متفاوت، از قبیل چاپ درشتتر، به صورت صوتی یا خط بریل دریافت کنید و یا در صورتی که نیاز به دریافت کمک برای متوجه شدن مفهوم این نامه دارید لطفاً با OneCare Connect از طریق شماره 1-855-705-8823، طی 24 ساعت شبانه روز در 7 روز هفته تماس بگیرید. کاربران خط TDD/TTY می توانند با شماره 1-800-735-2929 تماس بگیرند.

만약 이 편지를 다른 언어 또는 큰 글자, 오디오나 점자 같은 다른 형식으로 원하거나, 이 편지를 이해하는데 도움이 필요하시면, OneCare Connect 번호 1-855-705-8823 로, 주 7 일, 24 시간 전화 주십시오. TDD/TTY 사용자는 번호 1-800-735-2929 로 전화 주십시오.