

[Passive Enrollment 90-day Notice]



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XX/XX/XXXX

Important Information on Your Medicare and Medi-Cal

You are getting this letter because you have **BOTH** Medicare and Medi-Cal. The way you get your health care is changing. You will now have more choices to meet your health care needs.

OneCare Connect Cal MediConnect Plan (Medicare-Medicaid Plan) is a new type of health plan.

Enrolling in OneCare Connect:

- Combines all of the Medicare or Medi-Cal benefits and services you receive now into a single plan.
- Will not cost more than what you pay today for your Medicare and Medi-Cal benefits.
- Ensures OneCare Connect doctors, specialists, and other approved providers will work together to get you the care you need.
- Gives additional transportation to medical services and vision benefits.

What are my choices?

This is the first letter telling you about your new choices. You will get a second letter with more information about your choices soon.

1. Automatically enroll in OneCare Connect in your county.

To do this, you do not have to do anything. It will be automatic.

2. If you do not want to be automatically enrolled in OneCare Connect, you **MUST contact OneCare Connect toll-free at 1-855-705-8823 (TDD/TTY 1-800-735-2929). You will keep your Medicare the way it is **AND** continue to receive your Medi-Cal benefits through CalOptima.**

Some may be eligible to enroll in the Program of All-Inclusive Care for the Elderly (PACE).

What should I do now?

- Talk about these choices with someone who knows about your health care needs, like your family or your doctors. Call the California Health Insurance Counseling & Advocacy Program (HICAP) for free health insurance counseling at 1-800-434-0222 or 1-714-560-0424.
- Watch your mail for a packet from OneCare Connect in about one month.

How can I get help or more information?

If you want to:	Contact:
<ul style="list-style-type: none">• Talk to a health insurance counselor for free about these changes and your choices	California Health Insurance Counseling & Advocacy Program (HICAP) 1-800-434-0222 or 1-714-560-0424 TTY users should call 711
<ul style="list-style-type: none">• Stay in regular Medicare,• Learn more about PACE, or• Get this letter in another language, large print, audio, or Braille	OneCare Connect Toll-free at 1-855-705-8823 TDD/TTY 1-800-735-2929 24 hours a day, 7 days a week
<ul style="list-style-type: none">• Ask questions about Medicare	1-800-MEDICARE (1-800-633-4227) TTY users should call 1-877-486-2048
<ul style="list-style-type: none">• Get free help with Cal MediConnect plan problems and complaints	Cal MediConnect Ombudsman 1-855-501-3077

OneCare Connect is a health plan that contracts with both Medicare and Medi-Cal to provide benefits of both programs to enrollees.

If you need this letter in another language or alternate format, like large print, audio, or Braille; or if you need help understanding this letter, please call OneCare Connect at 1-855-705-8823, 24 hours a days, 7 days a week. TDD/TTY users should call 1-800-735-2929.

Si necesita esta carta en otro idioma o formato alternativo, como impresa grande, audio o Braille; o si necesita ayuda para entender esta carta, por favor llame a OneCare Connect al 1-855-705-8823, las 24 horas al día, los 7 días de la semana. Usuarios de la línea TDD/TTY deben llamar al 1-800-735-2929.

Nếu quý vị cần lá thư này bằng một ngôn ngữ hoặc hình thức khác, như khổ chữ in lớn, đĩa âm thanh, hoặc chữ nổi Braille; hoặc nếu quý vị cần được giúp đỡ để hiểu lá thư này, xin gọi cho OneCare Connect ở số 1-855-705-8823, 24 giờ một ngày, 7 ngày một tuần. Thành viên sử dụng máy TDD/TTY có thể gọi ở số 1-800-735-2929.

اگر می خواهید که این نامه را به زبانی دیگر و یا فرمتی متفاوت، از قبیل چاپ درشتتر، به صورت صوتی یا خط بریل دریافت کنید و یا در صورتی که نیاز به دریافت کمک برای متوجه شدن مفهوم این نامه دارید لطفاً با OneCare Connect از طریق شماره 1-855-705-8823، طی 24 ساعت شبانه روز در 7 روز هفته تماس بگیرید. کاربران خط TDD/TTY می توانند با شماره 1-800-735-2929 تماس بگیرند.

만약 이 편지를 다른 언어 또는 큰 글자, 오디오나 점자 같은 다른 형식으로 원하거나, 이 편지를 이해하는데 도움이 필요하시면, OneCare Connect 번호 1-855-705-8823로, 주 7일, 24시간 전화 주십시오. TDD/TTY 사용자는 번호 1-800-735-2929로 전화 주십시오.