

Coordinated Care Initiative Outreach Update

July 21, 2015

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To request a CCI presentation or staff training for your organization?

Complete

[this form](#)

and let us know!

Are you or your agency doing CCI outreach and want it featured?

Email: info@calduals.or



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CalDuals

CalOptima Informational Forum - July 24, 2015



Join **CalOptima** to learn more about how Orange County's Cal MediConnect plan, **OneCare Connect**, can better serve seniors and people with disabilities who qualify for both types of public health insurance.

DATE: July 24, 2015

TIME: 12:00 - 2:30 PM



[Physician Toolkit](#)

for providers

[Outreach Toolkit](#)

for beneficiaries

[Webinars and Educational Videos](#)

All stakeholders

[Enrollment Materials](#)

Sample materials

[Enrollment Data](#)

[Contact Information](#)

All health plans, HICAP, Health Care Options, etc.

[Commonly Used Abbreviations](#)

LOCATION: 505 City Parkway West, Orange, CA

[Click Here to Register](#)

Please register by July 21!

Recent Outreach Events

Los Angeles County



7/14 -The Enrollment and Retention staff at **SynerMed** in Monterey Park received a staff training on the CCI. Following the presentation, staff members asked questions about a range of topics, including which groups of beneficiaries were passively enrolled, how newly dual-eligible beneficiaries join Cal MediConnect, and which sub-groups of beneficiaries do not qualify.

CCI - Coordinated Care Initiative

Attendees also received copies of the CCI Physician Toolkit and other resources.

DHCS - Department of Health Care Services

MLTSS - Managed Long-Term Services and Supports

PACE - Program of All-inclusive Care for the Elderly

LTSS - Long-Term Services and Supports

IHSS - In-Home Supportive Services

CBAS - Community-Based Adult Services

MSSP - Multipurpose Senior Services Program

Duals - Shortened version of 'dually eligible beneficiaries'. This term refers to someone who has both Medicare and Medi-Cal.

Riverside County



7/18 - Two hundred and thirty members of **Riverside's United Domestic Workers (UDW) chapter** received a presentation about the CCI. The session covered Cal MediConnect, its benefits and options, care coordination, and continuity of care. Additionally, the presentation focused on the fact that CCI doesn't impact IHSS services and beneficiaries can keep the same IHSS providers if they choose to join Cal MediConnect.

Other Recent Events

Los Angeles County

- **7/14** - The Provider Relations team of **Preferred IPA** received a CCI presentation at their office in Glendale. Along with overview information, the presentation focused on the post-passive enrollment implementation phase of Cal MediConnect and how newly eligible beneficiaries join. Attendees asked many questions and shared their experiences with Cal MediConnect, both from the perspective of their providers and from the perspective of the beneficiaries they work with.
- **7/14** - A **provider-specific webinar** was held for **LA providers**. Part of a monthly, recurring series, the webinar focused on an overview of Cal MediConnect, its benefits, and the enrollment process now that passive enrollment has ended in LA. The webinar also provided detailed information on continuity of care, the care coordination benefit, and how each impact both providers and beneficiaries.
- **7/18** - An outreach representative attended a resource fair at **East San Gabriel Valley Japanese Community Center** to talk with beneficiaries about Cal MediConnect and the new health plans available. Attendees asked many questions about Cal MediConnect and how it works and were able to pick-up informational materials.

Orange County

- **7/15** - Staff of **West Drug and AAA Pharmacy** received a CCI presentation. Topics focused on the key elements OneCare Connect, the enrollment timeline, and the value of having Medicare and Medi-Cal benefits under one plan. Following the presentation, attendees asked questions about continuity of care, billing, and claims.
- **7/16** - Advocates and representatives from local community organizations in Orange County attended an **advocate-specific CCI webinar**. This webinar is part of a monthly series of webinars coordinated with the Orange County Aging Services Collaborative. The webinar focused on OneCare Connect's implementation in Orange County, covering the timeline, the enrollment process, and the benefits the program provides for beneficiaries and providers.

San Diego County

- **7/17** - The policy team of **Chula Vista Mayor Mary Salas** received a CCI presentation. The discussion focused on the value of care coordination under Cal MediConnect, the benefits of the program, and how the

attendees can use the information to help seniors and people with disabilities in their community.

Looking Ahead

Statewide

- 7/23 - [Telephone Town Hall Meeting](#) - **public event**
- 7/28 - [Physician and Provider CCI Webinar](#) - **public event**

Los Angeles County

- 7/22 - [Health Net event in Carson](#) - **public event**
- 7/22 - [Health Net event in Canyon Country](#) - **public event**
- 7/22 - [Health Net event in Los Angeles](#) - **public event**
- 7/22 - [Health Net event in Los Angeles](#) - **public event**
- 7/23 - [Health Net event in Compton](#) - **public event**
- 7/24 - [Health Net event in Hawthorne](#) - **public event**
- 7/24 - [Health Net event in Vista](#) - **public event**
- 7/27 - [Health Net event in Mission Hills](#) - **public event**
- 7/27 - [Health Net event in Mission Hills](#) - **public event**
- 7/28 - [Health Net event in Los Angeles](#) - **public event**
- 8/11 - Presentation for the City of Torrance Commission on Aging
- 8/13 - Eisner Family Medical Center presentation

Orange County

- 7/24 - [CalOptima Informational Series](#) - **public event**
- 7/30 - [Webinar for Community-Based Organizations and Beneficiaries](#) - **public event**

Santa Clara County

- 8/12 - Community Child Care Council of Santa Clara County
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New to CalDuals

Updates to CalDuals.org

- The latest **CCI stakeholder call** is now available on the [Audio Recordings](#) page.

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