

Weekly Update

Coordinated Care Initiative Outreach Weekly Update

June 9, 2015

[Click here for an accessible version of this update.](#)

Would you like to have a CCI presentation or Train the Trainer presentation for your staff or organization?

Fill out

[this form](#)

and let us know!

Are you or your agency doing outreach about the CCI and want to feature it in our Update? Email us at info@calduals.org - we'll include it!



CalDuals

Join a FREE National Webinar about Balance Billing



Together with **Justice in Aging**, the **Centers for Medicare and Medicaid Services (CMS)** will be hosting a webinar about protecting dually eligible beneficiaries from Medicare co-payment and co-insurance charges, and what is (and isn't) allowed under federal law.

[Click Here to Register](#)

Coordinated Care Initiative Recent Outreach Events

L.A. Physicians Hear More About the CCI

Quick Links

[Cal MediConnect Explained](#)

Detailed informational video about the CCI



[Cal MediConnectToons](#)

Short informational videos about the CCI

[Enrollment Materials](#)

(sample notices, Guidebook, Choice Book, etc.)

[Enrollment Data](#)

[Outreach Toolkit](#)

(for beneficiaries)

6/2 - Physicians and medical administrators received a presentation about the Coordinated Care Initiative (CCI) at the **Alta & Kindred Hospital Systems Dinner**.



Topics covered included the enrollment process, participating health plans in different counties, continuity of care protections, the provider contracting process, and Health Care Options services. All attendees also received copies of the CCI Physician Toolkit.

San Diego County



6/2 - Staff of **Mayor Mary Salas** in Chula Vista, received a CCI presentation. The presentation focused on the goals of the Cal MediConnect, benefits of the program, and the role

that city governments can take with respect to outreach in senior centers around Chula Vista. The staff received informational materials, including the CCI Physician Toolkit, to help them promote outreach and education to the city's beneficiaries and providers.

Los Angeles County



Physician Toolkit

(for providers)

Contact Information (includes all health plans, HICAP, Health Care Options, etc.)

6/5 - The billing department and front office staff of **Providence Health and Services**

received a presentation about the CCI.

Attendees learned about the options for those eligible to enroll into Cal MediConnect, continuity of care, and how billing works under the program. Trinity operates three skilled nursing facilities, six acute hospitals, and one hospice.



Other Recent Events

Orange County

- **6/3** - State outreach staff attended the **Orange County Aging Services Collaborative meeting** and provided an overview of the outreach services available for beneficiaries, providers, and other stakeholders. Meeting attendees included stakeholders, community-based organizations and CalOptima representatives. Outreach staff also highlighted upcoming Orange County-specific webinars for community-based organizations and beneficiaries -- [learn more about those here](#).

San Diego County

- **6/2** - Three **specialist physician group offices in National City** learned more about new health plan options available through the CCI. The

presentation focused on the goals of the program, the benefits of coordinated care, and important provisions relating to continuity of care for providers and beneficiaries. Attendees asked questions about continuity of care and billing under the CCI and received copies of the CCI Physician Toolkit.

- **6/3 - Pharmacists** practicing in the University Heights area of San Diego attended a CCI presentation. The discussion focused on the purpose of Cal MediConnect, its benefits, and continuity of care provisions for both providers and beneficiaries. Attendees received informational fact sheets and copies of the CCI Physician Toolkit.

Santa Clara County

- **6/3** - Providers and their staff from across Santa Clara attended the first **provider-specific webinar of June**. After learning about the benefits offered to beneficiaries through the program and the enrollment process, providers asked clarifying questions about many topics, including continuity of care protections, enrollment options available to beneficiaries, and how to keep working with beneficiaries that will now have Medi-Cal plans.
- **6/4** - Anthem, Santa Clara Family Health Plan, and state outreach staff collaborated with **VieTV** to film the second session of a Vietnamese community-aimed public service announcement. While last week's session focused on answering basic questions about the enrollment process and timeline, this week's session focused describing what care coordination is, how it can help beneficiaries and their families, and how to work with a care coordinators. The segment is intended for a Vietnamese-speaking audience.

Looking Ahead

Statewide

- 6/9 - [Webinar for physicians and other providers](#) - **public event**
- 6/23 - [Physician and Provider CCI Webinar](#) - **public event**

Los Angeles County

- 6/8 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/8 - [Health Net event at High Desert Medical Group - Lancaster](#) - **public event**
- 6/8 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/9 - [Presentation at Health Net's Los Angeles County Community Advisory Committee Meeting](#) - **public event**
- 6/9 - [Health Net event at Canyon County Senior Apartments](#) - **public event**
- 6/9 - [Health Net event at Health Net Resource Center](#) - **public event**
- 6/9 - [Health Net Community Advisory Committee Meeting](#) - **public event**
- 6/9 - [Health Net event at Housing Authority of the City of Los Angeles](#) - **public event**
- 6/10 - [Health Net event at HealthCare Partners Medical Group](#) - **public event**
- 6/10 - [Health Net event at Office of Dr. Jesse Arenas](#) - **public event**
- 6/10 - [Health Net event at Facey Medical Group Canyon County](#) - **public event**
- 6/10 - [Health Net event at the Health Net Resource Center](#) - **public event**
- 6/10 - [Health Net event at Southern California Hospital in Culver City](#) - **public event**
- 6/10 - [Health Net event at the Health Net Resource Center](#) - **public event**
- 6/11 - [Health Net event at HealthCare Partners Medical Group](#) - **public event**
- 6/11 - [Health Net event at HealthCare Partners Medical Group](#) - **public event**
- 6/12 - [Health Net event at Office of Dr. Lakshman Makandura](#) - **public event**
- 6/12 - [Health Net event at HealthCare Partners Medical Group](#) - **public event**
- 6/15 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/15 - [Health Net event at HealthCare Partners Medical Group - Temple City](#) - **public event**
- 6/15 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/15 - [Health Net event at HealthCare Partners Medical Group - Monrovia](#) - **public event**
- 6/16 - [Health Net event at Pioneer Medical Group](#) - **public event**
- 6/17 - [Health Net event at Healthcare Partners Medical Group](#) - **public event**
- 6/17 - [Health Net event at Facey Medical Group - Canyon County](#) - **public event**
- 6/17 - [Health Net event at the Health Net Resource Center](#) - **public event**

- 6/18 - [Health Net event at Orchard Arms Apartments - Santa Clarita](#) - **public event**
- 6/18 - [Health Net event at Gold Star Manor](#) - **public event**
- 6/19 - [Health Net event at SCV Food Pantry - Santa Clarita](#) - **public event**
- 6/19 - [Health Net event at HealthCare Partners Medical Group](#) - **public event**
- 6/20 - Presentation during family support meeting at the Down Syndrome Association of L.A.
- 6/20 - [Health Net event at Weingart Senior Center](#) - **public event**
- 6/22 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/22 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/23 - [Health Net event at Pioneer Medical Group](#) - **public event**
- 6/23 - [Health Net event at Health Net Resource Center](#) - **public event**
- 6/24 - [Health Net event at the office of Dr. Fernando Gonzalez](#) - **public event**
- 6/24 - [Health Net event at Pioneer Medical Group](#) - **public event**
- 6/24 - [Health Net event at Healthcare Partners Medical Group](#) - **public event**
- 6/24 - [Health Net event at Facey Medical Group - Canyon County](#) - **public event**
- 6/24 - [Health Net event at Health Net Resource Center](#) - **public event**
- 6/24 - [Health Net event at Marie Callender's](#) - **public event**
- 6/24 - Medical Doctors Lunch and Learn for Dr. Maged F. Ayad's
- 6/25 - [Health Net event at Marie Callender's](#) - **public event**
- 6/26 - [Health Net event at Mimi's Cafe](#) - **public event**
- 6/29 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/29 - [Health Net event at High Desert Medical Group - Lancaster](#) - **public event**
- 6/29 - [Health Net event at Facey Medical - Mission Hills](#) - **public event**
- 6/30 - [Health Net event at Merced Medical Pharmacy](#) - **public event**
- 6/30 - [Health Net event at Health Net Resource Center](#) - **public event**
- 7/18 - Keiro Genki Conference: Caregiver's Edition and Resource Fair (Japanese, English)

Orange County

- 6/10 - [CalOptima Community Alliances Forum \(for community-based organizations and health care providers\)](#) - **public event**
- 6/11 - [Webinar for Orange County Community Based Organizations and Advocates](#) - **public event**
- 6/17 - [CalOptima Physician Forum \(for non-contracted and contracted physicians\)](#) - **public event**

- 6/18 - [Webinar for Orange County Community Based Organizations and Advocates](#) - **public event**
- 6/18 - CalOptima presentation at Flower Park Plaza for residents
- 6/24 - [Informational Forum for CBAS Centers](#) - **public event**
- 7/2 - Beneficiary presentation at the AIDS Foundation of Orange County (Spanish)
- 7/17 - [CalOptima Joint Member and Provider Stakeholder Meeting](#) - **public event**
- 7/21 - [CalOptima event at City of Brea Senior Center](#) - **public event**

Riverside / San Bernardino Counties

- 6/10 - Presentation to Western University of Health Sciences

San Diego County

- 6/8 - Presentation to Filipino Press Editorial Board, National City
- 6/17 - [Health Net event at California Center for the Arts in Escondido](#) - **public event**
- 6/17 - [Health Net event at Vital Aging 2015](#) - **public event**
- 6/23 - [Health Net event at Gloria McClellan Center](#) - **public event**

Santa Clara County

- **June Provider Webinar Series** - Clinical staff, office staff, and senior service providers are welcome to register for any of these sessions, held weekly on Wednesdays throughout the month of June. These webinars will provide program overview information, as well as information about continuity of care, general billing explanations, and more. Please [click here](#) to register.
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- **June Beneficiary and Caregiver Webinar Series** - Intended to assist patients, in-home caregivers, and senior service providers in understanding this new healthcare option, these webinars will also provide a program overview, an explanation of the enrollment process and materials, and a list of useful resources. Please [click here](#) to register.

New to CalDuals

[Updates to CalDuals.org](#)

- **Orange County enrollment materials** are now available on the [Enrollment Materials](#) page.

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CalDuals | 1501 Capitol Ave | Sacramento | CA | 95814