



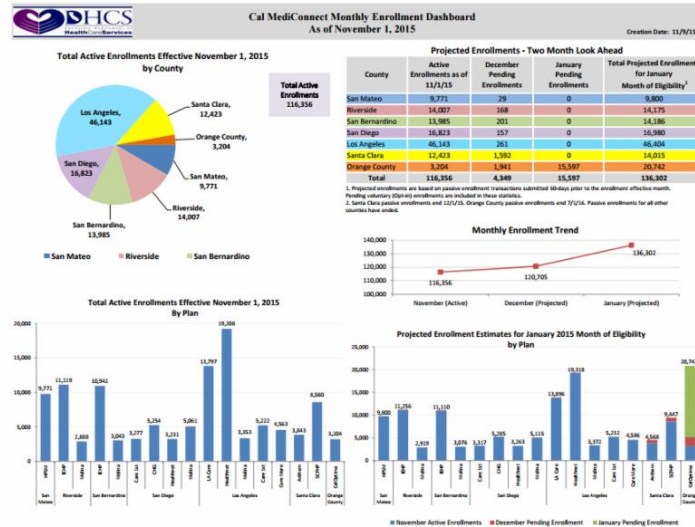
Keeping you informed about Medicare / Medi-Cal integration

Coordinated Care Initiative Monthly Update: December 2015

[Click here for an accessible version of this update.](#)

Important Updates

Enrollment Information*



CCI Enrollment as of Nov 1, 2015

*Find this and other relevant data on the [Enrollment Information](#) page.

Cal MediConnect survey data released. [Click here](#) to read more about data examining beneficiaries' experience in Cal MediConnect health plans.

Outreach Events

Los Angeles County



11/2 - The Network of Ethnic Physician Organizations (NEPO) and the Chinese American Medical Association of Southern California hosted a CCI in-service for physician members. In addition to general information, topics of interest included program benefits, how to bill for services, balance billing, how to access continuity of care, and the benefits of joining a Cal MediConnect plan network. Attendees received CCI Physician Toolkits and numerous physicians requested further training and resources. This was the first of a series of events aimed at educating NEPO member organizations about Cal MediConnect.



Los Angeles County

11/19 - The Network of Ethnic Physicians Organizations (NEPO), the Korean American Medical Association and the Korean American Graduate Medical Association hosted a CCI presentation for physician

members of each association. Attendees learned information important to their practice and asked questions about continuity of care, care coordination and how it helps beneficiaries and physicians, billing, how to work and contract with Cal MediConnect health plans, and how to advise patients about their options. The audience received copies of the CCI Physician Toolkit and other resources.

Los Angeles County

11/4 - Residents of TELACU Vistas learned about Cal MediConnect, eligibility for the program, and its benefits. The event, conducted in English, Spanish, and Korean, promoted



awareness of Cal MediConnect for residents and focused on benefits they're entitled to under the program. Attendees had their questions answered and received resources to further help them understand Cal MediConnect.



San Diego County

11/5 - Providers, caregivers, and seniors and their families gathered to learn about Cal MediConnect during the **Caregiving Forum for Veterans and Dependents**. The presentation focused on eligibility for the program, the benefits of Cal MediConnect, and the positive impact of care coordination on

beneficiaries' health and well-being. Attendees had questions about how the

program works, how it is different from other coverage, and how to access its benefits.

San Bernardino County

11/11 - On Veteran's Day at the **Fontana Community Senior Center**, seniors and their caregivers collected Cal MediConnect resources and had questions answered by program experts. Questions focused on eligibility for the program, its benefits, how to continue seeing doctors who are not part of a Cal MediConnect network, and what to do if providers are billing for services. Many attendees had not heard about the program and were excited about the potential of care coordination as a key benefit of Cal MediConnect.



Los Angeles County

11/14 - English-, Chinese- and Spanish-speaking seniors and their families had the opportunity to ask questions about Cal MediConnect during the **Chinatown Service Center's Community Health Resource Fair**.

Participants collected CCI-related fact sheets in their language and learned about the benefits of Cal MediConnect, how to join a plan, and how to continue to see their current doctors if they join.

Other Recent Events

Los Angeles County

- **11/7 - 24th Annual Festival of Philippine Arts and Culture**
- **11/14 - Making Healthcare Work for You: Community Resource Fair**
- **11/18 - X Elsie Lin Medical Corp**
- **11/18 - Social Work and Case Management students at Mount St. Mary's University**
- **11/19 - Aging and Policy class at Cal State University of Los Angeles**

Orange County

- **11/12 - United Medical Care Medical Group**
- **11/12 - Tam's Rx Pharmacy**
- **11/14 - CalOptima Healthcare Resource Fair**
- **11/18 - ProCare Pharmacy**
- **11/18 - Tran Medical Clinic**

Riverside & San Bernardino Counties

- **11/17 - Victor Community Support Services**

San Diego County

- **11/3 - Paradise Valley Church & Community Center**
- **11/4 - Fredericka Manor Care Center**
- **11/5 - Operation Samahan - Mira Mesa Clinic**
- **11/9 - San Diego Medical Society Foundation**
- **11/12 - AARP Community Action Team Meeting**

- **11/17 - AARP Community Action Team Meeting**
- **11/18 - Dementia Education Forum**
- **11/21 - Filipino American Seniors in North County Association Health & Wellness Expo**
- **11/24 - Paradise Valley Church and Community Center**
- **11/24 - Plaza Pharmacy**

Did we miss something?

Are you or your agency doing CCI outreach and want it featured?
Email info@calduals.org to appear in our next update.

Upcoming Events

Click the calendar below to view more details.

New events are added regularly -
check CalDuals.org throughout the month for updates!

| « 2014 < NOV DECEMBER 2015 JAN > 2016 » | | | | | | Month ▾ |
|--|---|---|---|--|-----|---------|
| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
| | | 1 Presentation at Healthy Aging Forum | 2 Presentation at Intergenerational Council Meeting Presentation to Social Work students at Mount St. Mary's University | 3 Presentation at Crisis Coaching | 4 | 5 |
| 6 | 7 Health Net event in Mission Hills(informal) 10:00 AM Health Net event in Mission Hills (informal) 2:00 PM | 8 Health Net event in Los Angeles 12:30 PM | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 Health Net event in Montebello (formal) 11:00 AM Health Net event in Los Angeles 1:00 PM | 16 | 17 Presentation to Inland Empire Health Plan (IEHP) Community Partner Network Meeting | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

[« 2014](#)
[< NOV](#)
DECEMBER 2015
[JAN >](#)
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Want a CCI presentation?

To request a CCI presentation or staff training for your organization, complete this form and let us know!

Request a Presentation

Quick Links & Resources

Commonly Used Abbreviations

CBAS - Community- Based Adult Services

MLTSS - Managed Long-Term Services and Supports

IHSS - In-Home Supportive Services

MSSP - Multipurpose Senior Services Program

LTSS - Long-Term Services and Supports

PACE - Program of All-inclusive Care for the Elderly

Info for Providers

If you're a provider who's participating (or would like to participate) in Cal MediConnect, click the button on the right to access a packet of information designed specifically for physicians.

**Physician
Toolkit**

Info for Seniors and Caregivers

If you qualify for Medicare and Medi-Cal, or help support someone who does, click the link on the right to see videos that describe the CCI in detail.

**Educational
Videos**

Contact

Find contact information for the available health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program (HICAP).

**Contact
Information**

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