



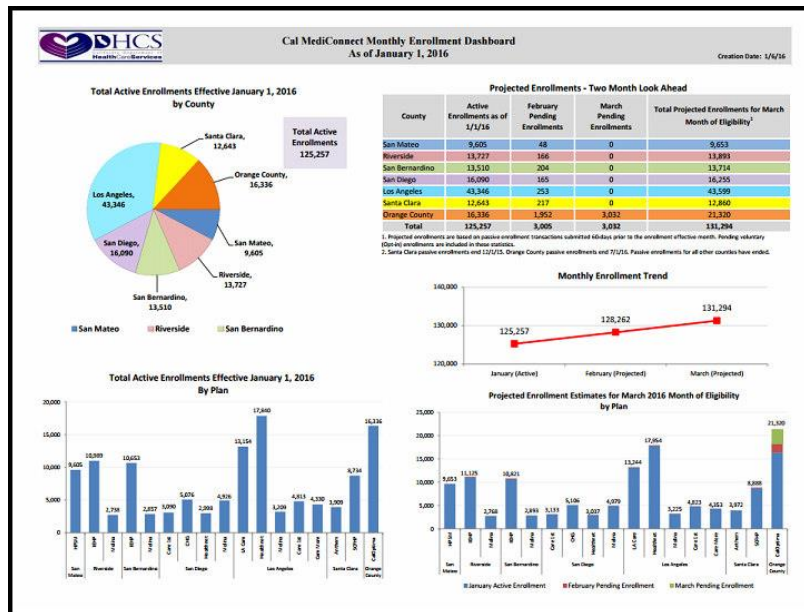
Keeping you informed about Medicare / Medi-Cal integration

Coordinated Care Initiative Monthly Update: February 2016

[Click here for an accessible version of this update.](#)

Important Updates

Enrollment Information



Find this and other relevant data on the [Enrollment Information](#) page.

Health Plan of San Mateo's Pilot Project Shows Promise

As a result of the CCI, the **Health Plan of San Mateo** (HPSM) recently began a pilot program designed to better meet the needs of their dually eligible beneficiaries. The program, called the **Community Care Settings Pilot**, is a high intensity care management program for beneficiaries who can live independently at home with the appropriate supports. During January's CCI stakeholder update call, Dr. Chris Esguerra (Deputy Chief Medical Officer at HPSM) discussed the better health outcomes and lowered costs that have already resulted from the program.

To learn more about this program, [click here to download HPSM's slides](#).

To hear Dr. Esguerra's presentation about the Community Care Settings Pilot during January's stakeholder call, [click here](#).

Reports about Early Evaluations of Dual Demonstrations

Recently, the **Centers for Medicare and Medicaid Services (CMS)** released the first two **evaluation reports** reviewing the earliest results of dual eligible demonstrations happening nationwide, including California's Coordinated Care Initiative. While the first report focuses on Washington's managed fee-for-service demonstration, the second report discusses dual eligible demonstrations in all seven states where these projects started before May 2014, including California. This report specifically credits California on the strength of our stakeholder engagement process, the strength and independence of the Cal MediConnect Ombudsman program, and recognized California for its commitment to continually examining and trying to improve the program.

[Read more about these reports here.](#)

Outreach Events

Los Angeles County

1/28 - Physicians and their staff had the opportunity to discuss the CCI at a meeting of the **Association of Black Women Physicians**. Attendees learned about key features of the CCI and Cal MediConnect, including billing procedures, the enrollment process, how to work with participating health plans, and continuity of care. All attendees received copies of the CCI Physician Toolkit.



Orange County

1/13 - Physician members of the **Indian Medical Association of Southern California** learned more about the CCI during a special presentation at their meeting in Orange County. The presentation covered important information about OneCare Connect, including information about enrollment, care coordination, continuity of care, billing, and more. Following the presentation, each attendee received a copy of the CCI Physician Toolkit.

Orange County

1/20 - CalOptima, AltaMed, Latino Health Access, and the office of Congresswoman Loretta Sanchez hosted a **OneCare Connect Town Hall Meeting and Senior Resource Fair** which



focused on the program's implementation in Orange County. Various community agencies and health care providers passed out informational materials about their services. Beneficiaries and their caregivers were able to ask questions about their Medicare and Medi-Cal coverage and learn more about OneCare Connect and its features and benefits.



San Diego County

1/5 - Two CCI outreach events were held for the **Chaldean refugee community of San Diego County**. The presentation covered many aspects of the CCI, including available health plan options, continuity of

care provisions, and the benefits of coordinated care. Attendees were specifically interested in Cal MediConnect plan standards, availability of transportation and language services, and details about enrollment.

San Diego County

1/12 - During a food distribution event at **Paradise Valley Community Church** in National City, church staff and beneficiaries learned about the CCI. Many of the seniors from the church community had questions about eligibility, Cal MediConnect benefits, the enrollment process, and local health plan options.



San Diego County

1/21 - The **United Domestic Workers of America** held a "Train-the-Trainer" session with IHSS coordinators, benefits representatives, and regional coordinators. The event focused

on the key features of Cal MediConnect most important to IHSS caregivers and beneficiaries. Attendees learned how to deliver information to beneficiaries and how to help the beneficiaries they work with access benefits of the program.

Other Recent Events

Los Angeles County

- 1/10 - Tabling at Crusader Baptist Church

- 1/14 - Presentation at San Gabriel Valley Disabilities Collaborative
- 1/14 - Presentation for Case Management for the Aging students at Cal State University of Los Angeles
- 1/22 - Tabling at the Anderson Munger Family YMCA in Koreatown
- 1/30 - Tabling at the Lynwood Unified School District Feria de Salud
- 1/30 - Distributed flyers to Chinese speaking beneficiaries and care providers at Lunar New Year Festival

Orange County

- 1/29 - CalOptima Informational Series Meeting
- 1/29 - Presentation at West Drug & Medical Supply

San Diego County

- 1/5 - Presentation for Sharp-Grossmont Hospital Pharmacy
- 1/12 - Presentation for the Samahan Clinic
- 1/13 - Chaldean Community Outreach Event
- 1/14 - Chaldean Community Outreach Event
- 1/22 - Presentation for the Editorial Board of El Latino Newspaper
- 1/27 - Presentation for Filipino American Seniors Community Association

Santa Clara County

- 1/7 - Tabling at the Silicon Valley Interreligious Council's Winter Faith Collaborative
- 1/9 - Tabling at the Winter Family Celebration of People Acting in Community Together

- 1/13 - Presentation for Section 8 Housing Owners
- 1/14 - Tabling and presentation at the Silicon Valley Interreligious Council Interreligious Leaders Forum
- 1/16 - Tabling at the San Jose Community Church Revival Prayer Meeting
- 1/18 - Tabling at Diridion Station for the Martin Luther King Train
- 1/19 - Tabling at the Silicon Valley Independent Living Center Housing Workshop
- 1/20 - Tabling at East Valley Church
- 1/21 - Tabling during the Senior Brown Bag Distribution at the African American Community Service Agency
- 1/26 - Tabling at the Oakridge Winter Walk and Senior Resource Fair
- 1/27 - Presentation for the Consumer Advisory Meeting
- 1/27 - Tabling at the Seniors' Agenda Network Summit

Did we miss something?

Are you or your agency doing CCI outreach and want it featured?
Email info@calduals.org to appear in our next update.

Upcoming Events

Click the calendar below to view more details.

New events are added regularly -
check CalDuals.org throughout the month for any updates!

< 2015 > JAN FEBRUARY 2016 > FEB > 2017 >						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2 Info table at Campbell Adult Nutrition 11:45 AM	3 Info table at Los Gatos United Methodist Church 12:00 PM	4 Info table at Westminster Presbyterian Church 11:30 AM	5 Info table at Gilroy Senior Center 11:30 AM Info table at Santa Maria Urban Ministry 11:30 AM	6
7	8	9 Health Net event in East Los Angeles (informal) 2:00 PM	10 Health Net event in Canyon Country 10:00 AM Health Net event in East Los Angeles (informal) 10:30 AM Health Net event in Monrovia 12:00 PM Health Net event in Monrovia 1:00 PM	11 Health Net event in Porter Ranch (informal) 10:00 AM Health Net event in Los Angeles 11:00 AM Health Net event in Los Angeles 1:00 PM	12 Health Net event in Bellflower 10:00 AM	13
14	15 Health Net event in Lancaster 10:00 AM Health Net event in Mission Hills 10:00 AM Health Net event in Mission Hills 2:00 PM	16 Health Net event in Santa Clarita (informal) 9:30 AM Health Net event in Northridge (informal) 10:00 AM Health Net event in Los Angeles 1:00 PM	17 Health Net event in Carson 9:30 AM Health Net event in East Los Angeles 10:30 AM	18 Health Net event in Santa Clarita 9:30 AM	19 Health Net event in Santa Clarita 9:00 AM	20
21	22 Health Net event in Bellflower 10:00 AM Health Net event in Lancaster 10:00 AM Health Net event in Mission Hills 10:00 AM Health Net event in Mission Hills 2:00 PM Health Net event in Palmdale (formal) 2:00 PM	23 Health Net event in Los Angeles (informal) 12:30 PM	24 Health Net event in Carson 9:30 AM Health Net event in Valencia (informal) 9:30 AM Health Net event in Canyon Country 10:00 AM	25 Health Net event in Los Angeles 10:00 AM	26	27
28 Health Net event in Mission Hills 10:00 AM Health Net event in Mission Hills 2:00 PM	29					

Want a CCI presentation?

To request a CCI presentation or staff training for your organization, complete this form and let us know!

[Request a Presentation](#)

Quick Links & Resources

Commonly Used Abbreviations

- [CBAS - Community-Based Adult Services](#)
- [IHSS - In-Home Supportive Services](#)
- [LTSS - Long-Term Services and Supports](#)
- [MLTSS - Managed Long-Term Services and Supports](#)
- [MSSP - Multipurpose Senior Services Program](#)
- [PACE - Program of All-inclusive Care for the Elderly](#)

Info for Physicians

If you're a provider who's participating (or would like to participate) in Cal MediConnect, click the button on the right to access a packet of information designed just for you.

[Physician
Toolkit](#)

Info for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers common questions, and provides important information about Cal MediConnect to hospital case managers and discharge planners. The toolkit supports hospital case managers as they work with beneficiaries through the admissions and discharge processes and also provides details on how to access and build upon care coordination services provided by Cal MediConnect plans.

[Case
Manager
Toolkit](#)

Info for Seniors and Caregivers

If you qualify for Medicare and Medi-Cal, or help support someone who does, click the link on the right to see videos that describe the CCI in detail.

[Educational
Videos](#)

Contact

Contact information for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program (HICAP).

[Contact
Information](#)

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