



Keeping you informed about Medicare / Medi-Cal integration

Coordinated Care Initiative Monthly Update: March 2016

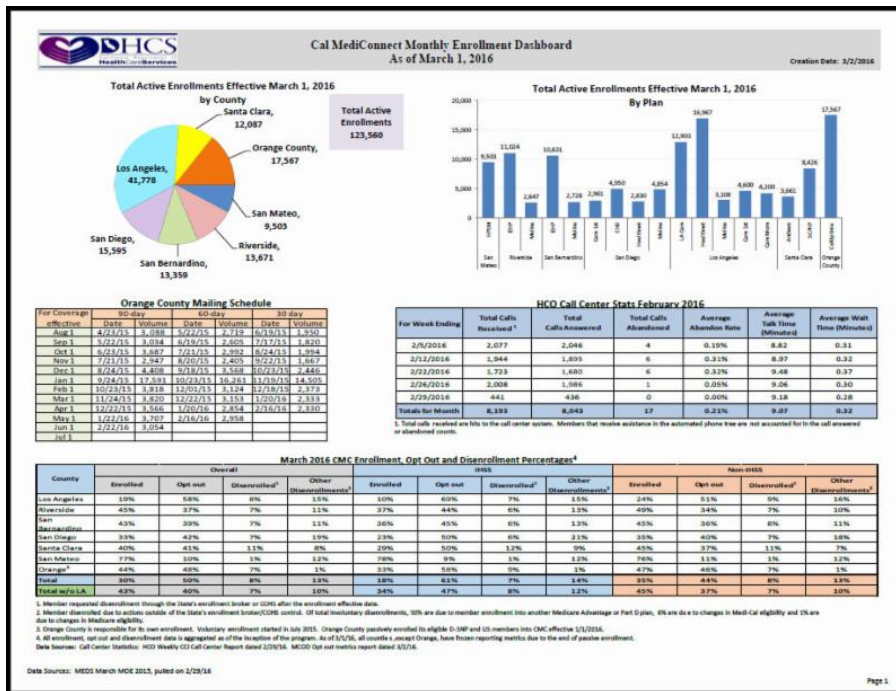
[Click here for an accessible version of this update.](#)

Important Updates

Special CCI Stakeholder Update Webinar

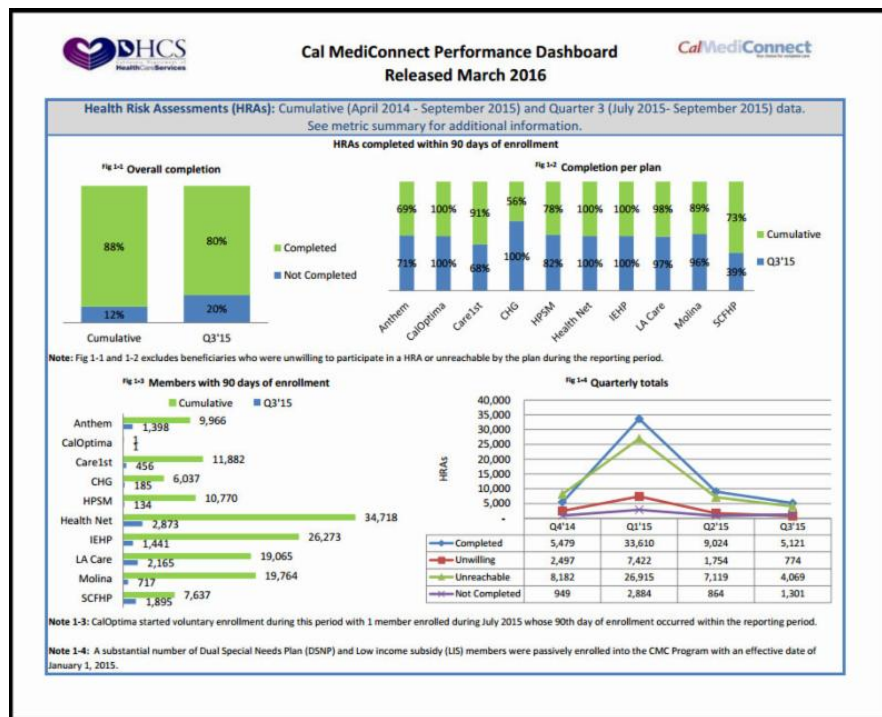
In 2016, the Department of Health Care Services is proposing a number of program changes to strengthen the quality of care provided through Cal MediConnect and to promote sustainable enrollment in the program moving forward. Please join a special stakeholder update webinar on April 7, 2016, from 2:30 - 4:00 PM, to learn more about these proposals and next steps for stakeholder input. [Click here to register.](#)

Enrollment Information



Find this and other relevant data on the [Enrollment Information](#) page.

Cal MediConnect Performance Dashboard Now Available



DHCS has released new data on how Cal MediConnect health plans are performing in six areas related to care coordination, quality, and service utilization. The Cal MediConnect Performance

Dashboard shows that, on average, Cal MediConnect health plans are performing well on measures related to care coordination. During the reporting period and across all Cal MediConnect health plans, 88 percent of reachable and willing beneficiaries received on-time Health Risk Assessments. Additional data shows that 88 percent of beneficiaries with a case manager or care coordinator were contacted by that coordinator or their care team. On average, outpatient follow-up by Cal MediConnect health plans resulted in 61 percent of patients returning for their required or scheduled follow-up visits within 30 days.

[Click here to access the dashboard.](#)

New Resources for Advocates from Justice in Aging

Justice in Aging recently released new resources for advocates. The resources include a fact sheet on deeming and Aid-Paid-Pending, two important beneficiary protections, and a Balance Billing Toolkit for advocates.

[Learn more about these new resources here.](#)

Outreach

February's Highlights

Los Angeles County



2/5 - 2/7 - During the three-day **Abilities Expo**, state outreach staff shared information on the CCI and Cal MediConnect with people with disabilities, seniors, and caregivers. Outreach staff provided information about continuity of care,

balance billing, and other important topics to attendees and answered many questions about Cal MediConnect, the benefits of the program, how it works, and how people can join. Fact sheets and other information were provided in both English and Spanish.

Los Angeles County

2/19 - Korean-speaking seniors gathered at the **Korean American Federation of Los Angeles** to learn about Cal MediConnect. Following an overview presentation, state outreach staff and Korean Resource Center staff answered questions and distributed fact sheets. HICAP representatives also provided personalized assistance and counseling to attendees.



Orange County



2/25 - Physician-members of **The Network of Ethnic Physician Organizations (NEPO)** learned about OneCare Connect (Cal MediConnect in Orange

County) and the CCI during their regional meeting held at the Orange County Medical Association. The presentation included detailed information about topics such as continuity of care, enrollment, authorizations, and billing.

San Bernardino County

2/17 - Spanish-speaking beneficiaries and caregivers gathered at the **Mexican Consulate of San Bernardino** to learn about the CCI. The presentation focused on eligibility, benefits, continuity of care, how to join, and additional resources. State outreach staff also fielded more individualized questions from attendees at an information table available before and after the presentation.



San Diego County



2/11 - An outreach coordinator staffed an information and resource table during a general meeting for **United Domestic Workers of America (UDWA)**. In-Home Supportive Services (IHSS) caregivers, beneficiaries, and UDWA staff attended the event. Attendees asked questions about how Cal

MediConnect works with IHSS, its benefits, continuity of care, care coordination, and balance billing.

San Mateo County

2/22 - Physicians, beneficiaries, and other community members attended a CCI presentation during the **San Mateo County NAACP monthly meeting**. The presentation included an overview of Cal MediConnect and the CCI and specifics about benefits, continuity of care, care coordination, and billing.



Upcoming Events

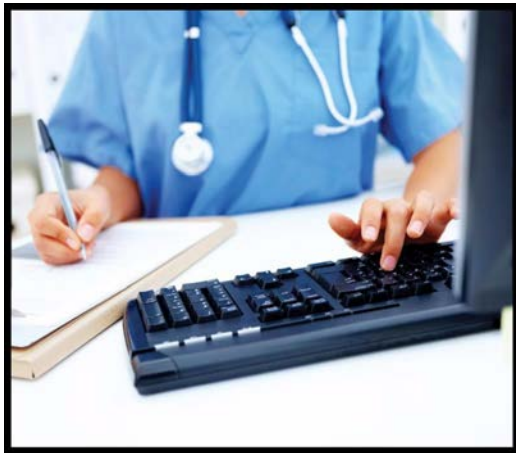
Calendar of Events

Click the calendar below to view more details.

New events are added regularly -
check CalDuals.org throughout the month for any updates!

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1 2nd Annual Leadership Forum on Aging / Alzheimer's Orange County	2
3		4 Health Net event in East Los Angeles (informal) – PUBLIC 12:30 PM	5	6	7 Health Net event in Castaic 9:30 AM	8 9 Tabling at the Ethiopian Health Fair 9:00 AM Health Net event in Pomona 10:00 AM
10	11 Health Net event in San Diego 4:30 PM	12 Health Net event in Canyon Country 9:30 AM Health Net event in East Los Angeles 12:30 PM	13	14 Health Net event in Palmdale 10:00 AM	15	16
17	18	19 Health Net event in East Los Angeles (informal) – PUBLIC 12:30 PM	20	21	22	23 Health Net event in Chula Vista 11:00 AM
24	25	26 Health Net event in East Los Angeles 12:30 PM	27	28	29	30 Health Net event in Los Angeles (informal) – PUBLIC 9:00 AM

Coordinated Care Initiative Webinars for Providers



Please join us for free, informative webinars about the CCI designed for providers. These recurring webinars will cover an overview of the program, continuity of care details, care coordination, and the benefits of joining each of the plans.

Click the links below to register for upcoming webinars:

- [4/15 - Santa Clara Providers](#)
- [4/27 - Orange County Providers](#)

Other Recent Outreach Events

Los Angeles County

- 2/3 - Presentation for Spanish-speaking seniors at the Angelus Plaza Senior Center
- 2/6 - Sharing fact sheets with beneficiaries at the San Gabriel Lunar New Year Festival
- 2/12 - Informational table for beneficiaries at Anderson Munger Family YMCA in Koreatown
- 2/13 - Sharing fact sheets with Chinese-speaking beneficiaries during the City of Alhambra Lunar New Year Celebration
- 2/24 - Sharing fact sheets with beneficiaries at the 25th Annual Interfaith Intercultural Breakfast
- 2/24 - Sharing fact sheets with English-, Spanish-, and Korean-speaking beneficiaries at Korean Churches for Community Development
- 2/25 - Sharing fact sheets with beneficiaries at the People's State of the City 2016 for Long Beach
- 2/25 - Informational table for beneficiaries at Uptown Senior Center in Whittier
- 2/25 - Informational table for beneficiaries at Parnell Park Community and Senior Center

Orange County

- 2/26 - Sharing fact sheets with English-, Spanish-, and Korean-speaking beneficiaries at South West Senior Center
- 2/26 - Sharing fact sheets with English- and Spanish-speaking beneficiaries at Santa Ana Senior Center
- 2/26 - Sharing fact sheets with English-, Spanish-, and Korean-speaking beneficiaries at Asian American Senior Citizens

Riverside / San Bernardino Counties

- 2/18 - Sharing fact sheets with beneficiaries during the Inland Empire Health Plan's Community Partner meeting
- 2/26 - Informational table at the 1st Annual Happy Hearts Fair: Preventing Heart Disease

San Diego County

- 2/2 - Presentation to program staff and beneficiaries at Mira Mesa Senior Community Center

Santa Clara County

- 2/2 - Informational table for beneficiaries at Campbell Adult Nutrition
- 2/3 - Informational table for beneficiaries at Los Gatos United Methodist Church
- 2/5 - Informational table for beneficiaries at Gilroy Senior Center
- 2/6 - Informational table for beneficiaries and advocates at Santa Maria Urban Ministry
- 2/8 - Informational table for beneficiaries at Live Oak Adult Day Services
- 2/8 - Informational table for beneficiaries at Catholic Charities of Santa Clara for Wake Up to Aging: Financial Planning Options
- 2/12 - Informational table for beneficiaries at Gilroy Senior Center
- 2/15 - Sharing fact sheets with beneficiaries at the Self Help for the Elderly Nutrition Program
- 2/16 - Sharing fact sheets with beneficiaries at Milpitas Senior Center Nutrition program

- 2/18 - Sharing fact sheets with beneficiaries at the India Community Center Nutrition Program
- 2/22 - Sharing fact sheets with beneficiaries at Mountain View Senior Center
- 2/23 - Sharing fact sheets with beneficiaries at La Comida de California
- 2/23 - Sharing fact sheets with beneficiaries at Stevenson House in Palo Alto
- 2/23 - Sharing fact sheets with beneficiaries at Cubberly Community Center
- 2/24 - Sharing fact sheets with beneficiaries at the Santa Clara Senior Nutrition Program
- 2/24 - Sharing fact sheets with beneficiaries at Billy DeFrank LGBT Community Center
- 2/25 - Webinar for physicians and their administrative staff
- 2/26 - Sharing fact sheets with beneficiaries at First United Methodist Church of Sunnyvale

Did we miss something?

If you or your agency are doing CCI outreach and want it featured in the next update, please email info@calduals.org to have it included.

Want a CCI presentation?

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, click the link on the right to fill out a request form.

**Request
aPresentation**

Quick Links & Resources

Commonly Used Abbreviations

[CBAS - Community-Based Adult Services](#) [MLTSS - Managed Long-Term Services and Supports](#)

[IHSS - In-Home Supportive Services](#) [MSSP - Multipurpose Senior Services Program](#)

[LTSS - Long-Term Services and Supports](#) [PACE - Program of All-inclusive Care for the Elderly](#)

Info for Physicians

If you're a provider, click the button on the right to access the Physician Toolkit, a series of fact sheets that describe the CCI in detail as it pertains to providers.

**Physician
Toolkit**

Info for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers common questions, and provides important information about Cal MediConnect to hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Info for Beneficiaries and Caregivers

If you are a senior, person with disabilities, or caregiver, click the link on the right to access videos about the CCI that explain the program more thoroughly.

**Educational
Videos**

Contact

Contact information for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program (HICAP).

Contact Information

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