



Keeping you informed about Medicare / Medi-Cal integration

Coordinated Care Initiative Monthly Update: June 2016

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Important Updates & Announcements

Update on the CCI Comprehensive Strategy

On Friday, July 1st, the Department of Health Care Services (DHCS) released for stakeholder comment a DRAFT Cal MediConnect Voluntary Enrollment Strategy for 2016. This strategy is designed to expand awareness of Cal MediConnect and encourage voluntary enrollment. This strategy incorporates many of the lessons learned about how best to reach and educate beneficiaries and providers about the Coordinated Care Initiative and Cal MediConnect. It builds on the work already underway by DHCS and its partners, and includes streamlined enrollment and mandatory Medi-Cal plan enrollment for managed long-term services and supports. Click [here](#) to download the document. Questions and comments can be sent to info@calduals.org. All stakeholder feedback is due by Thursday, July 14th.

***Third Wave of Polling Results
Finds Increased Satisfaction***

Field Research Corporation released the third wave of data of the Rapid Cycle Polling Project, an ongoing tracking survey of beneficiaries' experiences in Cal MediConnect health plans. The results show increasing proportions of Cal MediConnect enrollees are satisfied with the health care services they are receiving and more confident in managing their health conditions. [Click here to read more.](#)

July CCI Stakeholder Call

The Department of Health Care Services (DHCS) will host the July 2016 CCI stakeholder call on Thursday, July 21st at 10 A.M. [Click here to register for the call.](#) DHCS welcomes questions and comments from beneficiaries, stakeholders, advocates, and providers alike.

Enrollment Data

A new set of enrollment data through June 1st will be available this month. It will be posted [here](#) when released.

CCI Outreach

Select May Outreach Events

Orange County



5/26 - Beneficiaries, providers, advocacy agencies, medical groups, key community leaders, and elected officials gathered for the **OneCare Connect Town Hall and Resource Fair** for the Korean senior community

in Buena Park. Seniors learned about OneCare Connect (Orange County's Cal MediConnect plan). A presentation was given in both English and Korean about the benefits, protections, and enrollment process for the program. Following the presentation, representatives from CalOptima, HICAP, and the Orange County Ombudsman met with beneficiaries who had questions and partner agencies gave beneficiaries various resources. Partners for the event included the offices of Senator Bob Huff, Assemblywoman Ling Ling Chang, Assemblywoman Young O. Kim, Korean Community Services, Regal Medical Group, ADOC Medical Group, CalOptima, HICAP, the Ombudsman offices, and the Orange County Communications Work Group.

Los Angeles County



5/5 - Members of **Monrovia's Providers Group** learned more about the CCI during a presentation from state outreach staff. Attendees heard about

Cal MediConnect and MLTSS, which led to a group discussion about their experiences with the program.

Los Angeles County

5/16 - Beneficiaries attended a presentation at **Echo Park St. Barnabas Senior Center**. State outreach staff provided information about topics such as program benefits, beneficiary protections, and resources available to learn more.



Riverside and San Bernardino Counties



5/3 - State outreach staff presented to representatives of various nonprofit, government, and health care organizations during the **High Desert Disability Collaborative** monthly meeting hosted by Molina Health Care. Materials covering

topics such as the health plan options available, billing information for patients, and continuity of care were available.

San Diego County

5/11 - Taiwanese-American beneficiaries learned more about Cal MediConnect during a presentation at a **Senior Scam Prevention event**, which was hosted by the Taiwanese American Foundation and the district office of U.S. Congressman Scott Peters. The presentation focused on Cal MediConnect's benefits, beneficiary protections, how to enroll, as well as all the available health plan options in San Diego County.



Santa Clara County



5/18 - State outreach staff hosted an informational table during an event for volunteer caregivers at **Live Oak Adult Day Services**. Outreach staff provided materials and helpful resources on topics such as the CCI's components, benefits, protections, and health plans available in Santa Clara County.

Other Recent Outreach Events

Los Angeles County

- 5/5 - Presentation to social work students at Cal State University of Los Angeles
- 5/6 - Informational table for advocates at CES Navigation for Advocates at Homeless Health Care Los Angeles
- 5/6 - Presentation to CES Navigators at Homeless Health Care Los Angeles
- 5/9 - Presentation to Homeless Navigators at Lamp Community for the Downtown Housing Navigators Meeting
- 5/19 - Presentation for the National Association of Social Workers at UCLA Luskin School
- 5/21 - Informational table for English and Spanish-speaking beneficiaries and caregivers at the Healthy Living and Resource Fair in Whittier
- 5/26 - Informational table for English and Spanish-speaking beneficiaries and caregivers at the Senior Resource Fair at Whittier Senior Center

Orange County

- 5/5 - Presentation for Korean-speaking seniors at the Korean Community Service Center
- 5/11 - Presentation for the executive board of Community Health Initiative of Orange County

Riverside and San Bernardino Counties

- 5/6 - Presentation to providers at Anthem Blue Cross in Riverside

- 5/12 - Informational table for beneficiaries and caregivers at San Bernardino County Parent Resource Fair: "Helping You Help Your Family"
- 5/17 - Presentation for San Bernardino Behavioral Health Native American Awareness Subcommittee

San Diego County

- 5/5 - Presentation for members of the San Diego Council on Aging
- 5/5 - Presentation at ElderHelp for case workers, social workers, and gerontologists
- 5/6 - Presentation for staff at San Diego County End of Life Care
- 5/11 - Presentation for members of the East County Service Providers group
- 5/18 - Presentation for members of East County Action Network of Older Adults
- 5/24 - Presentation for provider and advocacy groups, caregivers, and county HHSA staff at the monthly meeting of the South County Action Network
- 5/26 - Presentation for HICAP and 211 during the Life Transition / Aging Conference
- 5/26 - Presentation staff at Top Care Home Health

Santa Clara County

- 5/4 - Informational table for beneficiaries at Santa Clara Senior Day at Santa Clara Library

- 5/4 - Informational table for beneficiaries at the Santa Clara Senior Center
- 5/9 - Informational table for beneficiaries at Bella Terra Senior Housing
- 5/10 - Presentation for Chinese physicians at Santa Clara Valley Medical Center
- 5/11 - Presentation for nurses at Santa Clara Valley Medical Center
- 5/11 - Presentation for city commissioners, community organizations, and Stakeholders; hosted by Supervisor Bob Wieckowski's office
- 5/17 - Informational table for homeless beneficiaries during Grace Baptist Church's homeless nutrition services program
- 5/19 - Informational table for beneficiaries and caregivers at the Wake Up to Aging: Caregiving and the Sandwich Generation Conference
- 5/19 - Webinar for physicians, providers and staff
- 5/20 - Informational table for beneficiaries and caregivers at the 8th Annual Senior Health Fair
- 5/30 - Informational table for beneficiaries and caregivers at the 97th annual Memorial Day program, Oak Hill Memorial Park

Future CCI Events

Click the calendar below to access a list of future outreach events.

< 2015 < APR MAY 2016 JUN > 2017 > Month -						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Yu-Ai Kai Health Fair at Akiyama Wellness Center 9:00 AM	2 Health Net event in Mission Hills (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	3 High Desert Disability Collaborative Health Net event in Valencia (informal) – PUBLIC 9:30 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	4 Riverside Behavioral Health Collaborative Meeting Health Net event in Carson (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM Health Net event in Monrovia (informal) – PUBLIC 11:00 AM Health Net event in Monrovia (informal) – PUBLIC 1:00 PM	5 Presentation to Social Work students at CSU Los Angeles Health Net event in Castaic (informal) – PUBLIC 9:30 AM	6 Health Net event in Hawthorne (informal) – PUBLIC 9:30 AM	7 Health Net event in Pasadena (informal) – PUBLIC 10:00 AM
8 Health Net event in Mission Hills (informal) – PUBLIC 10:00 AM Health Net event in Montebello (informal) – PUBLIC 10:30 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	9 Health Net event in Northridge (informal) – PUBLIC 10:00 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	10 Health Net event in Carson (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	11 Health Net event in Carson (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	12	13	14 Health Net event in Los Angeles (informal) – PUBLIC 9:00 AM
15 Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	16 Health Net event in Santa Clarita (informal) – PUBLIC 9:30 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	17 Health Net event in Glendora (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	18 Health Net event in Glendora (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	19 May is Mental Health Month Health Net event in Santa Clarita (informal) – PUBLIC 9:30 AM WEBINAR – CCI Information for San Diego County Providers – PUBLIC 12:00 PM WEBINAR – CCI Information for Santa Clara County Physicians – PUBLIC 12:30 PM	20 Health Net event in Santa Clarita (informal) – PUBLIC 9:00 AM Health Net event in Santa Clarita (informal) – PUBLIC 9:00 AM	21 Healthy Living and Resource Fair; Working Together for a Healthy Mind and Body 8:00 AM Health Net event in Los Angeles (informal) – PUBLIC 9:00 AM
22 Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 10:00 AM Health Net event in Montebello (informal) – PUBLIC 10:30 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	23 Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	24 Health Net event in Los Angeles (informal) – PUBLIC 10:00 AM WEBINAR – The Coordinated Care Initiative: Key Information for Orange County Physicians – PUBLIC 12:00 PM	25 Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in Los Angeles (informal) – PUBLIC 10:30 AM WEBINAR – The Coordinated Care Initiative: Key Information for Orange County Physicians – PUBLIC 12:00 PM	26 Health Net event in Glendale (informal) – PUBLIC 10:00 AM	27 WEBINAR – CCI Information for Los Angeles and Inland Empire Providers – PUBLIC 12:00 PM	28
29	30	31				

Provider Webinars



Please join us for free, informative webinars about the CCI designed for providers. These recurring webinars will cover an overview of the program, continuity of care details, care coordination, and the benefits of joining each of the plans.

Click the links below to register for upcoming webinars:

- [July Webinar for Los Angeles County Providers](#)
- [July Webinar for Riverside and San Bernardino County Providers](#)
- [July Webinar for San Diego County Providers](#)
- [July Webinar for Santa Clara County Providers](#)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

Resources & Links

Commonly Used Abbreviations

[CBAS - Community-Based Adult Services](#)

[MLTSS - Managed Long-Term Services and Supports](#)

[IHSS - In-Home Supportive Services](#)

[MSSP - Multipurpose Senior Services Program](#)

[LTSS - Long-Term Services and Supports](#)

[PACE - Program of All-inclusive Care for the Elderly](#)

Info for Beneficiaries and Caregivers

If you are a senior, person with disabilities, or caregiver, click the link on the right to access videos about the CCI that explain the program more thoroughly.

**Educational
Videos**

Info for Physicians

If you are a provider, click the button on the right to access the Physician Toolkit, a series of fact sheets that describe the CCI in detail as it pertains to providers.

**Physician
Toolkit**

Info for Case Managers

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers common questions, and provides important information about Cal MediConnect to hospital case managers and discharge planners.

**Case
Manager
Toolkit**

Contact

Contact information for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program (HICAP).

**Contact
Information**

Did we miss something?

If you or your agency are doing CCI outreach and want it featured in the next update, please email info@calduals.org to have it included.

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