



Keeping you informed about Medicare / Medi-Cal integration

## ***Coordinated Care Initiative Monthly Update: May 2016***

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[Click here for an accessible version of this update.](#)

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### **Important Updates & Announcements**

#### ***May CCI Stakeholder Call***

The Department of Health Care Services (DHCS) hosted the May 2016 CCI stakeholder call on Thursday, May 19th. DHCS discussed announcements related to program quality improvements and enrollment sustainability. Important topics are summarized below. More information on these announcements can also be found here. A recording of the call [can be found here.](#)

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#### ***CCI Program Updates***

In early April, DHCS shared for stakeholder comment a set of proposals for the CCI in 2016, focused on improving the quality of care and care coordination in Cal MediConnect for beneficiaries, ensuring that beneficiary satisfaction remains high and increases, and generating sustainability for the program.

In total, DHCS received letters and comments that represented the views of more than 40 stakeholder groups. This robust stakeholder engagement is critical to the success of the CCI, and DHCS

appreciates everyone who participated in the comment process. Earlier this month, DHCS shared an update on its policy decisions, as well as additional materials for stakeholder comment. Find this information [here](#).

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### ***Enrollment Information***

A new set of enrollment data through May 1st will be available this month. It will be posted [here](#) when released.

## **CCI Outreach**

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### Select April Outreach Events

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#### ***Los Angeles County***



**4/13** - State outreach staff provided a presentation and informational tables for Chinese-, Korean-, Spanish-, and English-speaking beneficiaries at **Angelus Plaza**

**Senior Activity Center.** The presentation covered details about Cal MediConnect and the eligibility, enrollment options, benefits, and protections related to the program. Beneficiaries that visited the informational tables had questions and received resources about many topics, including balance billing and continuity of care.

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## ***Los Angeles County***

**4/13** - Service providers attending the **Long Beach Disability and Senior Collaborative Meeting** learned about Cal MediConnect during a presentation given by state outreach staff. Program directors, case managers, and advocates serving people with disabilities and seniors collected resources for beneficiaries they serve. Many attendees had questions about the program's benefits, continuity of care, and balance billing protections.



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## ***Los Angeles County***



**4/2** - Attendees of the **Service Center for Independent Life's First Annual Disability Athletic Fair** learned more about Cal MediConnect at an

informational table staffed by a state outreach specialist. Dozens of beneficiaries, their family members, and caregivers stopped by the table to pick-up informational resources and to ask about the basics of the program, how people can join, and how the program can benefit people with disabilities and seniors who qualify.

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## ***San Diego County***

**4/5** - Tagalog-speaking seniors and caregivers learned about the CCI during a presentation at **Paradise Valley Seventh Day Adventist Community Church's** food distribution program.

Attendees learned about Cal MediConnect plan options, the benefits of joining, and patient protections such as balance billing and continuity of care.



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### ***Santa Clara County***



**4/16** - State outreach staff hosted an informational table during the **Aging Services Collaborative's Caregivers Count Conference**. Beneficiaries and caregivers had the chance to ask questions about Cal MediConnect

between conference sessions and obtain Cal MediConnect resources. Many attendees had not heard of Cal MediConnect and were interested in looking into their eligibility once they learned about the potential benefits of the program. Caregivers were particularly interested in the care coordination and extra support plan care coordinators can provide.

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## Other Recent Outreach Events

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### ***Los Angeles County***

- **4/7** - Presentation for beneficiaries at Norwalk Senior Center

- 4/8 - Presentation to Cantonese- and Mandarin-speaking beneficiaries at Monterey Park TELACU Vista
- 4/8 - Informational table for Spanish- and Korean-speaking beneficiaries at Anderson Munger Family YMCA in Koreatown
- 4/9 - Informational table for beneficiaries, caregivers, and providers during Golden Future 50+ Senior Expo
- 4/12 - Presentation to social work students at Cal State University of Los Angeles
- 4/13 - Presentation for social work, administrative, and outreach staff of Gerinet Healthcare
- 4/13 - Presentation to Spanish-speaking beneficiaries at St. Barnabas Senior Services Center
- 4/13 - Presentation at the Long Beach Disabilities and Seniors Collaborative
- 4/16 - Informational table for beneficiaries at 360 Health and Wellness Fair for LGBTQ Women
- 4/20 - Presentation for Mount St. Mary's University Social Work students
- 4/22 - Informational table for beneficiaries and other stakeholders at the Homeless Care Days Resource Fair

***Orange County***

- 4/1 - Presentation at the 2nd Annual Leadership Forum on Aging/Alzheimer's Orange County
- 4/26 - Presentation for beneficiaries at the Santa Ana Senior Center

- 4/27 - Webinar for Orange County physicians and other medical providers
- 4/30 - Informational table for beneficiaries and caregivers at the Community Resource Fair

***Riverside and San Bernardino Counties***

- 4/6 - Presentation to behavioral health advocates at Riverside County Behavioral Health Commission
- 4/19 - Presentation at the Inland Empire Disability Collaborative
- 4/26 - Networking with and outreach to providers during the State Council on Developmental Disabilities Meeting

***San Diego County***

- 4/1 - Presentation at Age of Disruption Forum
- 4/6 - Presentation during the Intergenerational Network of Organizations Meeting
- 4/13 - Presentation to patient advocacy and outreach staff of Samahan Clinic
- 4/19 - Presentation to advocates at the AARP Community Action Team Meeting
- 4/26 - Presentation during the North County Action Network Monthly Meeting

***Santa Clara County***

- 4/1 - Informational table for beneficiaries at Los Gatos Methodist Church Senior Program

- 4/5 - Informational table for beneficiaries at the Almaden Community Center
- 4/5 - Informational table for beneficiaries at Alma Senior Center
- 4/6 - Informational table for beneficiaries at the Asian Americans for Community Involvement nutrition program
- 4/6 - Informational table for beneficiaries at Milpitas Library
- 4/9 - Informational table for beneficiaries and caregivers at the Ethiopian Health Fair
- 4/11 - Informational table for beneficiaries and providers at the Affordable Housing Impact Conference
- 4/12 - Informational table for beneficiaries at Homeless Healthcare Advisory Board Meeting
- 4/13 - Informational table for beneficiaries and caregivers at Palo Alto Faith Leaders, Project WeHOPE
- 4/15 - Webinar for physicians and other medical providers in Santa Clara
- 4/21 - Informational table for beneficiaries and caregivers at the Wake Up to Aging: Aging, Caregiving, and Mental Health Fair
- 4/25 - Informational table for beneficiaries at the Japantown Senior Apartments
- 4/26 - Presentation to African American providers and community organizers at the African American Health Care Symposium's quarterly meeting
- 4/27 - Presentation at the Re-entry Network Meeting

- 4/29 - Informational table for beneficiaries and caregivers at the Plaza de las Flores

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## Future CCI Events

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[Click the calendar below to access a list of future outreach events.](#)



<a href="#">« 2015</a> <a href="#">« APR</a> <a href="#">MAY 2016</a> <a href="#">JUN »</a> <a href="#">2017 »</a>		Month					
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
1 Yu-Ai Kai Health Fair at Akiyama Wellness Center 9:00 AM	2 Health Net event in Mission Hills (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	3 <b>High Desert Disability Collaborative</b> Health Net event in Valencia (informal) – PUBLIC 9:30 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	4 <b>Riverside Behavioral Health Collaborative Meeting</b> Health Net event in Carson (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM Health Net event in Monrovia (informal) – PUBLIC 11:00 AM Health Net event in Monrovia (informal) – PUBLIC 1:00 PM	5 <b>Presentation to Social Work students at CSU Los Angeles</b> Health Net event in Castaic (informal) – PUBLIC 9:30 AM	6 Health Net event in Hawthorne (informal) – PUBLIC 9:30 AM	7 Health Net event in Pasadena (informal) – PUBLIC 10:00 AM	
8 Health Net event in Mission Hills (informal) – PUBLIC 10:00 AM Health Net event in Montebello (informal) – PUBLIC 10:30 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	9 Health Net event in Northridge (informal) – PUBLIC 10:00 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	10 Health Net event in Carson (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	11 Health Net event in Carson (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	12	13	14 Health Net event in Los Angeles (informal) – PUBLIC 9:00 AM	
15 Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	16 Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	17 Health Net event in Santa Clarita (informal) – PUBLIC 9:30 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	18 Health Net event in Glendora (informal) – PUBLIC 9:30 AM Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in East Los Angeles (informal) – PUBLIC 10:30 AM	19 <b>May is Mental Health Month</b> Health Net event in Santa Clarita (informal) – PUBLIC 9:30 AM WEBINAR – CCI Information for San Diego County Providers – PUBLIC 12:00 PM WEBINAR – CCI Information for Santa Clara County Physicians – PUBLIC 12:30 PM	20 Health Net event in Santa Clarita (informal) – PUBLIC 9:00 AM Health Net event in Santa Clarita (informal) – PUBLIC 9:00 AM	21 Healthy Living and Resource Fair: Working Together for a Healthy Mind and Body 8:00 AM Health Net event in Los Angeles (informal) – PUBLIC 9:00 AM	
22 Health Net event in Lancaster (informal) – PUBLIC 10:00 AM Health Net event in Mission Hills (informal) – PUBLIC 10:00 AM Health Net event in Montebello (informal) – PUBLIC 10:30 AM Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM Health Net event in Mission Hills (informal) – PUBLIC 2:00 PM	23 Health Net event in Los Angeles (informal) – PUBLIC 12:30 PM	24 Health Net event in Los Angeles (informal) – PUBLIC 10:00 AM Health Net event in Los Angeles (informal) – PUBLIC 10:30 AM WEBINAR – The Coordinated Care Initiative: Key Information for Orange County Physicians – PUBLIC 12:00 PM	25 Health Net event in Canyon Country (informal) – PUBLIC 10:00 AM Health Net event in Los Angeles (informal) – PUBLIC 10:30 AM WEBINAR – The Coordinated Care Initiative: Key Information for Orange County Physicians – PUBLIC 12:00 PM	26 Health Net event in Glendale (informal) – PUBLIC 10:00 AM	27 WEBINAR – CCI Information for Los Angeles and Inland Empire Providers – PUBLIC 12:00 PM	28	
29	30	31					

## *Provider Webinars*



Please join us for free, informative webinars about the CCI designed for providers. These recurring webinars will cover an overview of the program, continuity of care details, care coordination, and the benefits of joining each of the plans.

Click the links below to register for upcoming webinars:

- [May and June Webinars for \*\*Riverside and San Bernardino\*\* Providers](#)
- [May and June Webinars for \*\*Los Angeles County\*\* Providers](#)
- [May and June Webinars for \*\*Orange County\*\* Providers](#)
- [May and June Webinars for \*\*San Diego County\*\* Providers](#)
- [May and June Webinars for \*\*Santa Clara County\*\* Providers](#)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](#)

## Resources & Links

### *Commonly Used Abbreviations*

<a href="#"><u>CBAS - Community-Based Adult Services</u></a>	<a href="#"><u>MLTSS - Managed Long-Term Services and Supports</u></a>
<a href="#"><u>IHSS - In-Home Supportive Services</u></a>	<a href="#"><u>MSSP - Multipurpose Senior Services Program</u></a>
<a href="#"><u>LTSS - Long-Term Services and Supports</u></a>	<a href="#"><u>PACE - Program of All-inclusive Care for the Elderly</u></a>

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### ***Info for Beneficiaries and Caregivers***

If you are a senior, person with disabilities, or caregiver, click the link on the right to access videos about the CCI that explain the program more thoroughly.

[Educational Videos](#)

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### ***Info for Physicians***

If you are a provider, click the button on the right to access the Physician Toolkit, a series of fact sheets that describe the CCI in detail as it pertains to providers.

[Physician Toolkit](#)

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### ***Info for Case Managers***

The Cal MediConnect Hospital Case Manager Toolkit gives guidance, answers common questions, and provides important information about Cal MediConnect to hospital case managers and discharge planners.

[Case Manager Toolkit](#)

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### ***Contact***

Contact information for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program (HICAP).

[Contact Information](#)

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### ***Did we miss something?***

If you or your agency are doing CCI outreach and want it featured in the next update, please email [info@calduals.org](mailto:info@calduals.org) to have it included.

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