



Keeping you informed about Medicare / Medi-Cal integration

## ***Coordinated Care Initiative Monthly Update: September 2016***

---

---

[Click here for an accessible version of this newsletter.](#)

---

---

### **Important Announcements**

#### ***October CCI Stakeholder Update Call***

Please join the Department of Health Care Services (DHCS) for the next Coordinated Care Initiative (CCI) Stakeholder Update Call on October 20th. Originally scheduled for September, the call was rescheduled to provide a more robust update on the comprehensive strategy. During the call, we will review the latest Cal MediConnect enrollment information, report on the progress of the comprehensive strategy, and discuss other timely topics. We also would like to hear your feedback and answer your questions.

Date: Thursday, October 20, 2016

Time: 9:30 am - 10:30 am

Registration Link: [Click here to register](#)

Our ongoing dialogue with stakeholders is critical to the success of the CCI and we look forward to continuing our work together to improve health care for Californians.

---

### ***Provider Outreach and Education Training***

This summer, DHCS shared with the Cal MediConnect plans a detailed analysis of beneficiaries who have opted out of the program and their most frequently used providers, in order to focus provider education and outreach activities.

As part of this effort, state outreach staff held a training for Molina Healthcare of California in August focused on provider outreach and education.

This training covered best practices in provider engagement and the variety of resources available for providers, including the updated [CCI physician toolkit](#).

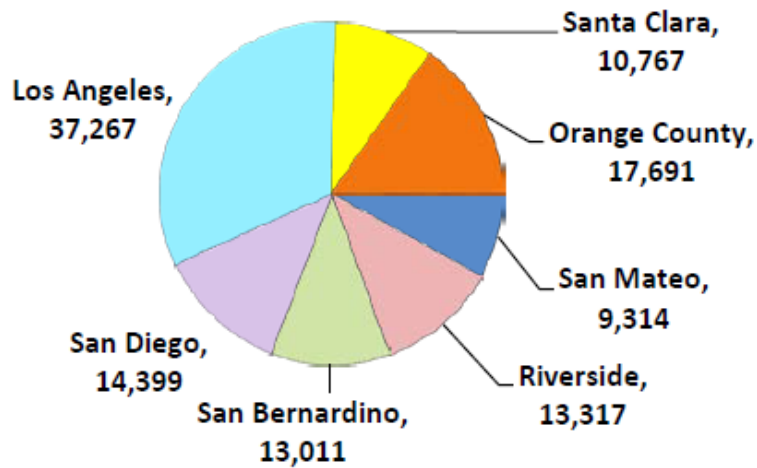
DHCS continues to discuss future opportunities for partnership on education and outreach activities with the health plans. As always, trainings are available for a variety of stakeholder groups. To request a CCI presentation or training for you or your organization, [click here](#).

---

## **Enrollment Data**

A new set of enrollment data through September 1<sup>st</sup> is available [here](#).

**Total Active Enrollments Effective September 1, 2016  
by County**



**Total Active  
Enrollments  
115,766**

## **CCI Outreach**

---

---

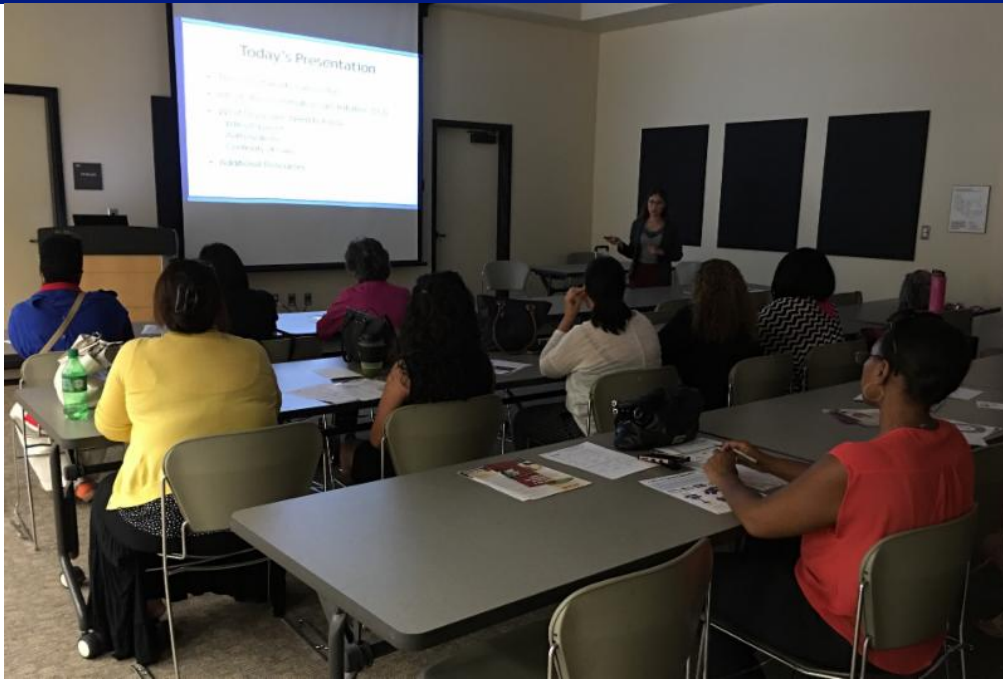
### **Featured Events**

---

---

#### ***Riverside County***

8/4 - In partnership with the **California State Council on Developmental Disabilities (SCDD) and HICAP**, state outreach staff provided a presentation for case managers and social workers from the **Inland Regional Center**. Following the presentation, attendees participated in conversations and asked questions about real cases and questions they encounter through their work. Future collaborative presentations are scheduled this year; see the [CalDuals.org](http://CalDuals.org) [outreach calendar](#) for more details.



## ***Santa Clara County***

8/10 - Caregivers at the **Alzheimer's Activity Center** learned more about the CCI during a presentation that included information on benefits, how to join, and eligibility. Attendees

asked questions about the program, the benefits of joining Cal MediConnect, and how the program works with adult day centers and other long-term services and supports.

## ***Riverside County***

8/16 - In collaboration with **Molina Healthcare**, state outreach staff educated beneficiaries about the CCI at the **City of Perris Senior Center**.

Over a dozen seniors, including a monolingual Spanish-speaking group, gathered to learn more about Cal MediConnect, care coordination, the benefits of joining, and how the program works with their current providers.



## ***San Diego County***

8/22 - Outreach coordinators and certified enrollment counselors took part in a Cal MediConnect presentation at the San Diego office of **Health Quality Partners (HQP)**. The presentation included information about Cal MediConnect, recent changes to the continuity of care policy, and the value of coordinated

care. Attendees asked questions about topics they encounter as they work with beneficiaries, such as eligibility, the enrollment process, and the benefits of joining the program.

## ***Los Angeles County***

8/27 - Seniors and their family members attended the **48<sup>th</sup> Assembly District Community Health Fair** to learn about Cal MediConnect and other health services available in their district. State outreach staff gave a presentation focused on Cal MediConnect eligibility, the terms of continuity of care, care coordination, and the health plans available to beneficiaries. The health fair also featured free health screenings and other healthy activities. The event was hosted by Assemblymember Roger Hernandez.



## ***San Diego County***

8/31 - **Congregational Community Church** organized a Cal MediConnect outreach session for its members who qualify for the program. The discussion focused on the importance of care coordination, the benefits available through Cal MediConnect, continuity of care, and how to join. The group asked many questions

about eligibility, balance billing, and the available health plans. Attendees received copies of the new [Beneficiary Toolkit](#) and people reported the material was easy to understand and helpful.

---

## ***Other Recent Events***



[Click here](#) to view a full list of recent outreach events.

---

---

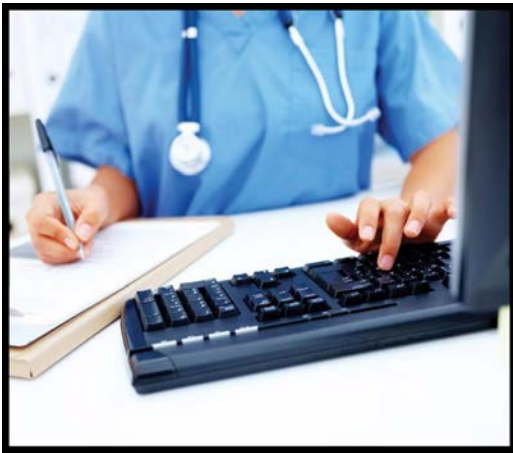
### ***Upcoming Events***

[To view the calendar of future outreach events, please click here.](#)

---

---

### ***Provider Webinars***



Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and key information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program.

To register for September webinars and other upcoming webinars, please use the links below.

- [\*\*Webinars for Los Angeles County Providers\*\*](#)
- [\*\*Webinars for Orange County Providers\*\*](#)
- [\*\*Webinars for Riverside and San Bernardino County Providers\*\*](#)
- [\*\*Webinars for San Diego County Providers\*\*](#)
- [\*\*Webinars for Santa Clara County Providers\*\*](#)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form](#).

## Resources & Links

### ***Information for Beneficiaries and Caregivers***

If you want more details about the CCI in written form, click the link on the right to review the Beneficiary Toolkit.

[Beneficiary Toolkit](#)

---

---

### ***More Information for Beneficiaries and Caregivers***

If you are a senior, person with disabilities or caregiver, click the link on the right to access videos about the CCI that explain the program more thoroughly.

[Educational Videos](#)

---

---

### ***Information for Physicians***

If you are a provider, click the link on the right to access the Physician Toolkit, a series of fact sheets that describe the CCI in detail as it pertains to providers.

[Physician Toolkit](#)

---

---

### ***Contact***

Contact information for health plans, Health Care Options, and HICAP.

[Contact Information](#)

---

---

### ***Did we miss something?***

If you or your agency are conducting CCI outreach and want it featured in the next update, please email it to [info@calduals.org](mailto:info@calduals.org) to have it included.

---

---



STAY CONNECTED:



---

[Join Our  
Email List](#)

---

Coordinated Care Initiative | [info@calduals.org](mailto:info@calduals.org) | [www.calduals.org](http://www.calduals.org)

CalDuals, 1501 Capitol Ave, Sacramento, CA 95814

[SafeUnsubscribe™ {recipient's email}](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by [info@calduals.org](mailto:info@calduals.org)