# California’s Coordinated Care Initiative Monthly Update.

# July 2017.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

New Behavioral Health Research Data from The SCAN Foundation

The SCAN Foundation released [a research brief](http://www.thescanfoundation.org/sites/default/files/the_impact_of_cal_mediconnect_on_transitions_from_institutional_to_community-based_settings_may_2017.pdf) examining the efforts of Cal MediConnect plans to coordinate behavioral health services for their members. Using data from surveys and interviews with stakeholders, health plans, county behavioral health departments, and community behavioral health providers who serve dually eligible beneficiaries, the researchers explore the successes and challenges. [Click here to read more](http://calduals.org/2017/07/19/new-research-progress-toward-the-coordination-of-behavioral-health-care-through-cal-mediconnect/).

July CCI Stakeholder Call

During the July CCI stakeholder call, DHCS reviewed the latest Cal MediConnect enrollment information, progress of the comprehensive strategy, and other timely topics. Carrie Graham and Steven Kaye also presented on the latest CCI research findings, funded by the SCAN Foundation.

To listen to a recording and view the presentation from the stakeholder call on July 20, 2017, [click here](https://vimeo.com/226344486).

## Enrollment Data.

A new set of enrollment data through July 1 will be posted [here](http://calduals.org/background/enrollment/statistics/) when available.

## CCI Outreach.

Featured Outreach Activities from June.

Los Angeles County.

June 2: Outreach coordinators shared CCI information during the Los Angeles Aging Advocacy Coalition’s Summit on Aging. Over 400 advocates, community organizations, policymakers, beneficiaries, elected officials, government agencies, private sector companies, and other stakeholders attended the summit. The event’s theme was “Living and Thriving,” focusing on the personal experiences of aging in Los Angeles. Attendees asked questions about Cal MediConnect’s benefits, care coordination, and how to access CCI outreach services.

June 15: Outreach staff presented on the value of care coordination and the CCI to a large audience of Southern California American Association of Service Coordinators at the California Endowment in Los Angeles. Service coordinators who are part of this chapter serve hundreds of Medi-Cal and Medicare beneficiaries across the county in residential facilities and case management programs.  Service coordinators also shared beneficiary materials in various languages. information for case managers and social workers was also provided.

June 21: The Angelus Plaza Senior Activity Center hosted their 2nd Annual CCI Health Fair for residents of Angelus Plaza Senior Apartments and community members. Twenty CCI-related organizations shared information about the CCI, Cal MediConnect, and other health information. Over 200 beneficiaries received information and accessed resources; including: on-site health screenings from the Tom Bradley Clinic, resources, exercise, music, and fellowship. Presentations were delivered in English, Korean, Mandarin, Taiwanese, and Cantonese.

Orange County.

June 20: Over 60 providers and hospital staff members joined a OneCare Connect Town Hall Meeting at the Orange County Global Medical Center in Santa Ana. Attendees included physicians, intake and discharge nurses, registered nurses, nursing students, hospital social workers, hospital administrators, and representatives from participating agencies. The meeting featured a panel of experts who represented the Department of Health Care Services, The SCAN Foundation, OneCare Connect’s Community Advisory Board, CalOptima, and a participating physician from OneCare Connect. Following an overview of OneCare Connect, panelists shared their perspective on the program, survey and focus group data, information about Governor Brown’s proposed budget, and the budget’s potential impact on the CCI and the dual-eligible population.

San Bernardino County.

June 17: State outreach coordinators staffed an informational table at the Golden Future 50+ Expo in Ontario and fielded questions from seniors and advocates. Advocates also viewed a presentation, and asked about the plan’s benefits, care coordination, whom to contact, and information about state outreach services.

Santa Clara County.

June 18: Over 100 attendees took part in a CCI presentation at the Juneteeth Celebration and Health Fair. The event drew seniors, advocates, elected officials, and families, who wanted to learn more about care coordination and transportation benefits. As a result of the event, a regional supervisor and local councilmember asked for similar presentations to be delivered in their districts.

### Other Recent Outreach Events.

Los Angeles County.

June 8: Presentation to beneficiaries and caregivers living in East and West San Gabriel Valley.

June 14: Presentation to committee members of the LA County Department of Mental Health's Cultural Competency Committee in Los Angeles.

June 15: Informational Forum and Resource Fair for beneficiaries and caregivers at Centro Medico de Huntington Park in Huntington Park (Spanish, English).

June 15: Webinar for Los Angeles County advocates.

June 16: Webinar for Los Angeles County providers.

June 16: Informational forum and resource fair for beneficiaries, caregivers, and their family members at St. Martha Catholic Church in Huntington Park (Spanish).

June 17: Informational table for beneficiaries, caregivers, and their family members at a health fair in East Los Angeles College in Monterey Park (Spanish, English).

June 17: Informational table for beneficiaries and caregivers during a health fair hosted by Univision at East Los Angeles College in Monterey Park.

June 21: Presentation to commissioners, beneficiaries, and caregivers during the Los Angeles County Commission of Disabilities in Los Angeles.

June 24: Informational table for beneficiaries and caregivers at Norwalk Senior Center’s annual Green Tea Week Health & Wellness event in Norwalk (English, Spanish, Korean and Chinese).

June 30: Material distribution and outreach to enrollment supervisors and clinic supervisosr at Los Angeles Christian Health Centers in Los Angeles (English, Spanish, and Chinese).

Orange County.

June 7: Materials distribution and outreach to caregivers, healthcare providers, and advocates at Orange County Aging Services Collaborative’s general meeting at Alzheimer's Orange County in Irvine.

June 14: Materials distribution and outreach to caregivers, healthcare providers, and advocates at Enhancing the Aging Experience Together: The OC Strategic Plan for Aging Delhi Community Center in Santa Ana (English, Spanish).

June 14: Materials distribution for stakeholders, caregivers, healthcare providers, and advocates at Orange County Communications Workgroup in Orange.

Riverside and San Bernardino Counties.

June 23: Informational table for beneficiaries and caregivers at Fontana Community Service Center’s Health Fair in Fontana (English, Spanish Korean and Chinese).

San Diego County.

June 10: Informational table for Filipino-American beneficaireis and caregivers at the Oceanside Filipino Independence Day Celebration & Fair in Oceanside (English, Tagalog).

June 21: Staff presentation at Congregational Tower’s 50th Anniversary Celebration in Chula Vista (English, Tagalog).

June 27: CCI forum and discussion panel for case workers, caregivers, and beneficiaries at El Cajon Silvercrest Residences in San Diego.

June 29: Presentation for caregivers, providers, and community advocates for seniors at the San Diego Coalition meeting in San Diego.

Santa Clara County.

June 4: A presentation and informational table were made available at the Buddhist Tzu Chi Summer Health Fair (English, Chinese).

June 9: Informational table for seniors and caregivers at the Senior Walk in San Jose.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://attendee.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/2910043719190394371).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego County Providers.](https://register.gotowebinar.com/rt/2364903660295748865)
* [Webinar for Santa Clara County Providers.](https://attendee.gotowebinar.com/rt/8559120063049239299)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.