# California’s Coordinated Care Initiative Monthly Update.

# August 2017.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

New Behavioral Health Research Data from The SCAN Foundation.

The SCAN Foundation released a [research brief](http://www.thescanfoundation.org/sites/default/files/coordination_of_behavioral_health_care_through_cal_mediconnect_brief_ucb-_august_2017.pdf) examining the efforts of Cal MediConnect plans to coordinate behavioral health services for their members. The researchers explored the successes and challenges of the plans, using data from surveys and interviews with stakeholders, health plans, county behavioral health departments, and community behavioral health providers who serve dually eligible beneficiaries. [Click here to read more](http://calduals.org/2017/07/19/new-research-progress-toward-the-coordination-of-behavioral-health-care-through-cal-mediconnect/).

DHCS Releases Final HRA Plan Letters for LTSS Referrals.

DHCS has released final HRA plan letters creating a new standardized set of long-term services and supports referral questions for Cal MediConnect and Medi-Cal plans to use with Californians who are dual eligible beneficiaries or Medi-Cal Seniors and Persons with Disabilities. [Learn more here](http://calduals.org/2017/08/16/dhcs-releases-final-hra-plan-letters-for-ltss-referrals/).

## Enrollment Data.

A new set of enrollment data through August 1 will be posted [here](http://calduals.org/background/enrollment/statistics/) when available.

## CCI Outreach.

Featured Outreach Activities from July.

Los Angeles County.

July 8: Seniors, caregivers and other stakeholders attended a Cal MediConnect Informational Forum and Health Fair at Centro Medico de Huntington Park in Huntington Park. The event was provided in English and Spanish by state outreach staff. The event featured free health screenings and information from collaborative partners, including Care1st, CareMore, Health Net, L.A. Care, AltaMed, Los Angeles Alzheimer’s Association, Neighborhood Legal Services, Department of Public and Social Services, Personal Assistance Services Council, Human Services Association, and ten other community-based organizations.

July 19: State outreach staff presented to Regional Center of Pomona social workers and case managers. Attendees learned about Cal MediConnect, care coordination, and how the program helps the clients they serve.

Orange County.

July 5: Administrative and billing staff from Dr. Amir Lebaschi’s office took part in a OneCare Connect training in Santa Ana. The training covered health plan options, the enrollment process, authorizations, and information about care coordination, authorized representatives, and continuity of care. Following the presentation, outreach staff answered questions and provided copies of the Beneficiary and Physician Toolkits.

Riverside and San Bernardino Counties.

July 19: State outreach staff presented to nurses, clinicians, social workers, policy professionals, and commissioners of the San Bernardino County Commissioners. Attendees learned about the basics of the CCI, had an opportunity to ask questions, and received educational materials to use to support those they serve.

San Diego County.

July 18: Presentations in English and Tagalog were delivered to providers, caregivers, beneficiaries, and church staff at the Paradise Valley Seventh Day Adventist Community Church. The presentations focused on eligibility and health plan options and state outreach staff provided informational materials.

July 26: Over 70 seniors, caregivers, and providers attended a CCI presentation at La Jolla Village Senior Residence in San Diego, sponsored in collaboration with AARP. The presentation covered the value of coordinated care, the program’s additional benefits, and the enrollment process.

### Other Recent Outreach Events.

Los Angeles County.

July 12: Presentation to caregivers, behavioral health consumers, and health care advocates during the monthly support group of the National Alliance on Mental Illness (NAMI) in Pasadena.

July 14: Informational table for community-based organizations, government agencies, and other stakeholders at the South Bay Health Resources Partnership Health Fair in Torrance.

July 15: Outreach to health care professionals, community leaders, government officials, and other stakeholders attending the Korean American Health Conference in Los Angeles.

July 25: Presentation for advocates, promotoras, and beneficiary program administrators and managers from Community Health Councils in Los Angeles.

July 28: Informational table for beneficiaries and advocates and Homeless Care Days in Los Angeles.

Orange County.

July 6: OneCare Connect presentation to social workers, discharge nurses, and resource information staff in Anaheim.

Riverside and San Bernardino Counties.

July 17: Presentation to behavioral health consumers, caregivers, and program coordinators at Pacific Clinics Clubhouse in Rialto.

San Diego County.

July 5: Presentation during the San Diego Senior Providers breakfast meeting in La Mesa.

July 11: CCI Forum hosted for residents, caregivers, and caseworkers from Silvercrest Residences in San Diego.

Santa Clara County.

July 12: Presentation for stakeholders, beneficiaries, and members of the Senior Care Commission in Santa Clara.

July 27: Informational table for beneficiaries and caregivers at the Senior Walkabout in San Jose (English, Mandarin, Vietnamese).

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://attendee.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/2910043719190394371).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego County Providers.](https://register.gotowebinar.com/rt/2364903660295748865)
* [Webinar for Santa Clara County Providers.](https://attendee.gotowebinar.com/rt/8559120063049239299)

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email info@calduals.org.

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to info@calduals.org.

End of CCI Monthly Update.