# California’s Coordinated Care Initiative Monthly Update.

# September 2017.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

The next Coordinated Care Initiative (CCI) stakeholder update call is on Thursday, September 21. In addition to providing the regular updates, we will be joined by representatives from the Centers for Medicare & Medicaid Services to discuss preparation efforts for this year’s flu season. [Click here to register](http://myaccount.maestroconference.com/conference/register/VN4TOE3QHK3KCXO).

## Enrollment Data.

A new set of enrollment data through September 1 will be posted [here](http://calduals.org/background/enrollment/statistics/) when available.

## CCI Outreach.

Featured Outreach Activities from August.

Los Angeles County.

August 17: An outreach coordinator staffed an informational table at Monterey Park Senior Center in Monterey Park. Beneficiaries who speak English, Spanish, and Mandarin Chinese received informational materials about the CCI and asked questions.

Orange County.

August 25: Outreach coordinators were at the annual two-day NAMI California statewide conference in Newport Beach. This year’s conference theme was Multicultural Symposium, Joining Forces. The coordinators staffed an informational table, which featured materials from all seven CCI counties. The conference attendees were clinicians, social workers, caregivers, behavioral health administrators, peer advocates, and behavioral health consumers.

Riverside County.

August 24: Outreach coordinators shared CCI information with attendees of the Social Worker and Professional Resource Fair in Palm Springs, which was hosted by Riverside County Children’s Services, Desert Hot Springs Family Resource Center. Coordinators shared information about resources available near Banning Pass, Coachella Valley, and throughout Riverside County, and distributed toolkits and other social worker-specific materials.

San Diego County.

August 5: Attendees of the Golden Future 50+ Senior Expo in Oceanside had the opportunity to take part in a presentation and discussion session about the CCI. Following the presentation, coordinators answered questions about enrollment, care coordination, continuity of care, billing, and collaborating with participating health plans. Participants also collected fliers and other materials.

### Other Recent Outreach Events.

Los Angeles County.

August 8: Presentation to seniors at Olive Plaza Senior Apartments in Burbank.

August 9: Presentation to advocates, doctors, administrative staff, and former patients at the Patient Advisory Council of Rancho Los Amigos National Rehabilitation Center in Downey.

August 11: Outreach to people experiencing homelessness in downtown Los Angeles.

August 15: Presentation to seniors at Rosecrans Manor in Compton.

August 17: Informational table for seniors at South Gate Senior Center in South Gate.

August 28: Informational table at Ascension Catholic School’s Back-to-School Night in Compton.

August 30: Presentation for beneficiaries, caregivers, and advocates at Children and Women’s Hospital in Long Beach.

Orange County.

August 19: Informational table during the Back-to-School Family Health & Resource Fair at the Santa Ana Salvation Army in Santa Ana.

San Bernardino County.

August 3: Informational table at the Fontana Community Senior Center in Fontana.

San Diego County.

August 2: Presentation for residents and health care providers of Chula Vista Silvercrest Residences in Chula Vista.

August 8: Presentation in English and Tagalog at Paradise Valley Seventh Day Adventist Church in Chula Vista.

August 11: Cal MediConnect care coordination training for providers with the County of San Diego Behavioral Health Services in San Diego.

August 25: Presentation for Spanish-speaking beneficiaries at Neighborhood Clinic in Escondido.

August 27: Presentation at Community Congregational Church of Chula Vista in Chula Vista.

Santa Clara County.

August 27: Resource table at the Happy Hollow Zoo’s Senior Walkabout in San Jose.

August 31: Presentation for Covered California Certified Enrollers in Milpitas.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://register.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/2910043719190394371).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego County Providers](https://register.gotowebinar.com/rt/2364903660295748865).
* [Webinar for Santa Clara County Providers](https://register.gotowebinar.com/rt/8559120063049239299).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.