# California’s Coordinated Care Initiative Monthly Update.

# October 2017.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

Be Strong, Get Your Flu Shot Campaign.

Help increase awareness about flu vaccinations! The Centers for Medicare & Medicaid Services (CMS) is partnering with federal, state of California, and local stakeholders to improve access to annual flu vaccinations for low-income Medicare beneficiaries. Many people 65 years of age and older, individuals with disabilities, and non-English speaking beneficiaries face barriers to preventive health, and information about and access to flu vaccinations is just one of these challenges.

To address these barriers, CMS is asking for your help! CMS officials are launching a multifaceted effort to raise awareness, promote education, and complement existing flu vaccination efforts you are already doing. Consider including information about the importance of an annual flu vaccination in your next newsletter, blog or tweet.

CMS assembled a menu of flu vaccination materials aimed at beneficiaries, providers, and advocates. Resources are available in English and 11 other languages: [Arabic](http://calduals.org/wp-content/uploads/2017/10/flu-postcard2_Arabic_CORRECTED_no-logo.pdf), [Armenian](http://calduals.org/wp-content/uploads/2017/10/flu-postcard2_Armenian_CORRECTED_no-logo.pdf), [Cambodian](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Cambodian_no-logo.pdf), [Chinese (simplified)](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Chinese_Simplified_no-logo.pdf), [Farsi](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Farsi_no-logo.pdf), [Hmong](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Hmong-2-REVISED_no-logo.pdf), [Korean](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Korean_no-logo.pdf), [Russian](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Russian_no-logo.pdf), [Spanish](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Spanish_no-logo.pdf), [Tagalog](http://www.calduals.org/wp-content/uploads/2017/09/flu-postcard2_TagalogCORRECT_no-logo.pdf), and [Vietnamese](http://calduals.org/wp-content/uploads/2017/09/flu-postcard2_Vietnamese_no-logo.pdf).  [Click here](http://calduals.org/learn-more-resources/flu-vaccine-campaign/) to view all the materials.

CMS webinar on Preventive Care and Health Screenings for Persons with Disabilities.

On Thursday, November 2, at 12:30 p.m., join the Centers for Medicare & Medicaid Services (CMS), in collaboration with The Lewin Group, for a webinar on potential barriers that persons with disabilities may face in accessing recommended preventive care and health screening services. Speakers will discuss difficulties that patients may encounter, as well as challenges health plans and providers may face in providing care. The webinar will conclude with promising practices that can be applied to address identified barriers and challenges, followed by an opportunity to ask the presenters questions.

[Click here to register for the webinar on Preventive Care and Health Screenings for Persons with Disabilities](https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/Advanced_DCC_Webinar_Series/Prevention)

MSSP Transition Plan Released for Public Comment.

The Department of Health Care Services (DHCS) released two documents on the Multipurpose Senior Services Program (MSSP) Transition Framework for stakeholder comment. [Click here](http://calduals.org/2017/10/05/mssp-transition-framework-released-for-stakeholder-comment/) to review the MSSP Transition Framework history and proposal. Comments are due by 5:00 p.m. on Friday, October 20, 2017, to [info@calduals.org](mailto:info@calduals.org).

Cal MediConnect Health Resource Fairs.

Two Cal MediConnect health resource fairs are taking place in November. Join CCI outreach staff, advocates, stakeholders, and providers to learn more about CCI eligibility and benefits. Join state outreach staff and other partners on [Wednesday, November 1, in San Bernardino](http://calduals.org/event/health-fair-at-fifth-street-senior-center/), from 9:00 a.m. – 1:00 p.m., and [Thursday, November 9, in Coachella](http://calduals.org/event/cal-mediconnect-health-fair-in-coachella/), from 9:30 a.m. – 11:30 a.m.

Register for the December CCI Stakeholder Call.

The next Coordinated Care Initiative stakeholder update call is on Thursday, December 14 at 10:00 a.m. [Click here to register](http://myaccount.maestroconference.com/conference/register/30CJZ80S0IOUGC9O).

## Enrollment Data.

A new set of enrollment data through October 1 will be posted [here](http://calduals.org/background/enrollment/statistics/) when available.

## CCI Outreach.

Featured Outreach Activities from August.

Los Angeles County.

9/8 - Over 100 seniors stopped by an informational table at the City of Arcadia’s Health Fair. Attendees had their questions about Cal MediConnect eligibility and benefits answered by an outreach specialist.

9/23 – Attendees of the Golden Future 50+ Senior Expo took part in a CCI presentation in Culver City. The overview covered options, benefits, eligibility, and the enrollment process. Participants also learned about Cal MediConnect’s care coordination, authorizations, and continuity of care features. Following the presentation, attendees asked questions and picked up information.

9/28 – State outreach staff provided a CCI presentation to providers, IHSS administrators, peer advocates, and professional advocates at “Access Now!” in Los Angeles. Following the presentation, attendees connected with the presenter to facilitate ongoing outreach for IHSS advocates and caregivers.

Riverside County.

9/13 - Members of the American Lung Association's Better Breathers Club at Parkview Community Hospital Medical Center received a CCI presentation in Riverside. Attendees were introduced to the program's benefits and enrollment qualifications and an outreach specialist was on hand to answer questions and provide informational materials.

San Bernardino County.

9/6 – Outreach coordinators staffed an informational table for seniors at the Rialto Senior Center. Over 70 seniors stopped by to ask about benefit information, program requirements, and to pick up materials.

### Other Recent Outreach Events.

Los Angeles County.

9/1 – Presentation for advocates working with homeless seniors at the SPA 4 Navigational Meeting in Los Angeles.

9/13 – National Alliance on Mental Illness’ monthly meeting in Pasadena.

9/23 – Informational table for seniors and other stakeholders at Congresswoman Judy Chu’s health fair in Los Angeles.

9/27 – ILC Summit with Disability Collaboratives, together with all the Centers for Independent Living in Southern California, in Los Angeles.

Riverside County.

9/16 – Informational table for beneficiaries and caregivers during the Oasis Flying Doctors and Medical Volunteers health fair in Thermal.

San Bernardino County.

9/27 – IEDC Conference – “Agents of Change” in Rancho Cucamonga.

San Diego County

9/27 – CCI presentation at the San Diego County Community Advisory Health Net meeting in San Diego.

Santa Clara County.

9/13 – Presentation for senior volunteers at the San Jose County Government Center in San Jose.

9/27 – Informational table during the Senior Walkabout at the Happy Hollow Zoo in San Jose.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://register.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/2910043719190394371).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego County Providers](https://register.gotowebinar.com/rt/2364903660295748865).
* [Webinar for Santa Clara County Providers](https://register.gotowebinar.com/rt/8559120063049239299).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.