# California’s Coordinated Care Initiative Monthly Update.

# January 2017.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

## DHCS Releases Duals Plan Letter Updating Transportation Benefit.

The Department of Health Care Services (DHCS) released a draft Duals Plan Letter for participating Medicare-Medicaid Plans (MMPs) to provide clarification and guidance about Non-Emergency Medical Transportation (NEMT) and Non-Medical Transportation (NMT) services. DHCS is accepting comments on the letter until January 31. Click here for more information.

## Revised MSSP Transition Framework Released.

DHCS released a revised framework for transitioning the Multipurpose Senior Services Program (MSSP) to managed care, reflecting stakeholder feedback received during the public comment period in the fall of 2017. [Click here to learn more](http://calduals.org/2018/01/09/revised-mssp-transition-framework-released-for-stakeholder-comment/).

## Enrollment Data.

Starting in 2018, monthly Cal MediConnect enrollment data will be released as part of the existing [Medi-Cal Managed Care Enrollment Reports](http://www.dhcs.ca.gov/dataandstats/reports/Pages/MMCDMonthlyEnrollment.aspx).

## CCI Outreach.

Featured Outreach Activities from December.

Los Angeles County.

December 9: State outreach staff provided a resource table for seniors attending the Julie McNeil Senior Center’s annual Christmas Dance in Baldwin Park. During the event, participants asked questions about care coordination, learned about the benefits of joining a Cal MediConnect plan, and collected materials about the program.

December 28: A CCI outreach specialist staffed a resource table at Angelus Plaza’s community New Year’s event in Los Angeles. Attendees received information about CCI benefits, care coordination, and continuity of care.

Orange County.

December 5: Beneficiaries and staff at Mariposa Villa Senior Housing in Irvine received a CCI presentation. State outreach staff shared information about CCI health plan options, program benefits, care coordination, continuity of care, the authorized representative process, and the enrollment process. Participants also received copies of the Beneficiary Toolkit and other materials in English, Spanish, Chinese, and Farsi.

San Mateo County.

December 6: The annual Senior Health Policy Forum in South San Francisco brought together over 400 advocates, stakeholders, politicians, and seniors from across San Mateo County. Those who stopped by the CCI resource booth asked questions about Cal MediConnect, collected copies of the Beneficiary Toolkit, and inquired about how to share information with the beneficiaries in their communities.

### Other Recent Outreach Events.

Los Angeles County.

December 6: Presentation for beneficiaries at Vermont Senior Housing in Los Angeles.

December 8: Resource table at Homeless Care Days at MacArthur Park in Los Angeles.

December 8: Resource table for beneficiaries, advocates, and providers at Galleria Plaza in Los Angeles.

December 11: Resource table at Koreatown Plaza in Los Angeles.

December 13: Presentation at the Salvation Army Silvercrest Residence in Pasadena.

December 14: Webinar for Los Angeles County advocates.

December 16: Resource table at Venice Clinic’s Health Fair in Inglewood.

December 28: Resource table at the City of Baldwin Park’s International Year-End celebration in Baldwin Park.

Orange County.

December 9: Presentation for beneficiaries, advocates, and providers at Hacienda Golf Club in La Habra Heights.

December 18: Resource table at the Orange County Korean Health Education and Information Center’s Health Fair for Women in Garden Grove.

Riverside and San Bernardino Counties.

December 6: Presentation during Molina's Community Advisory Committee meeting at Molina Healthcare’s regional office in San Bernardino.

December 9: Resource table at Moreno Valley Health Center’s Community Holiday Celebration in Moreno Valley.

December 12: Presentation during a Lunch & Learn at RI International in Indio.

December 19: Resource table at Community Health Center’s Senior Holiday Event in Riverside.

December 19: Webinar for advocates in Riverside and San Bernardino counties.

December 20: Webinar for providers in Riverside and San Bernardino counties.

December 27: Resource table at Home Gardens Branch Library in Corona.

San Diego County.

December 28: Presentation for providers and caregivers at Home Sweet Home RCF in San Diego.

December 29: Presentation to staff at St. Peter’s Church in Del Mar.

Santa Clara County.

December 2: Resource table at California Seniors Care in Campbell.

December 11: Resource table at Senior Nutrition Program in Cupertino.

December 14: Resource table at Senior Nutrition Program in San Jose.

December 19: Resource table at Senior Nutrition Program in Campbell.

December 19: Resource table at Self-Help for the Elderly in Cupertino.

December 20: Resource table at Dr. Martin Luther King Library in San Jose.

December 22: Resource table at Valley Palms Family Resource Center in San Jose.

December 26: Resource table at the Senior Nutrition Program in San Jose.

December 26: Presentation for seniors at Tully Community Branch Library in San Jose.

December 26: Resource table at Dr. Roberto Cruz Alum Rock Branch Library in San Jose.

December 27: Presentation for seniors at Campbell Adult Center in Campbell.

December 27: Resource table at India Community Center in Milpitas.

December 27: Resource table at Santa Clara Senior Center in Santa Clara.

December 31: Resource table at Foothill Covenant Church in Cupertino.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://register.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/5240879735730152707).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego County Providers](https://attendee.gotowebinar.com/rt/7826564946205077505).
* [Webinar for Santa Clara County Providers](https://register.gotowebinar.com/rt/5363117941616396547).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.