# California’s Coordinated Care Initiative Monthly Update.

# February 2017.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Important Announcements and Updates.

2018 Stakeholder Call Schedule.

Beginning in 2018, DHCS is changing from a bi-monthly to a quarterly stakeholder call schedule. We are planning to hold calls in March, June, September, and December of 2018. Please join us March 15 for the next stakeholder call. [Find details and registration information here.](http://calduals.org/2018/02/13/2018-cci-stakeholder-call-schedule/)

## Enrollment Data.

Starting in 2018, monthly Cal MediConnect enrollment data will be released as part of the existing [Medi-Cal Managed Care Enrollment Reports](http://www.dhcs.ca.gov/dataandstats/reports/Pages/MMCDMonthlyEnrollment.aspx). Stay tuned for the Cal MediConnect performance dashboard, which will be released soon!

## CCI Outreach.

Featured Outreach Activities from January.

Los Angeles County.

January 9: State outreach staff provided a resource table for seniors at the City of Lawndale's first Senior Health Fair. Attendees received information about Cal MediConnect and their health care coverage options as dual-eligible beneficiaries.  The attendees were interested in better understanding their coverage options.

January 24: Lawndale Senior Housing Co-op’s health fair attendees learned about the CCI and Cal MediConnect from state outreach staff. Seniors were offered one-on-one information about Cal MediConnect in English, Korean, and Spanish throughout the day, and an outreach specialist delivered a presentation about program options, benefits, and enrollment.

January 27: State outreach staff educated community members about the CCI during a health fair at Lynwood City Park in Lynwood. Those who stopped by the table learned about the program’s benefits, care coordination, eligibility requirements, and resources. Information was available in both English and Spanish.

Orange County.

January 27: Providers, beneficiaries, advocacy agencies, medical groups, key community leaders, and elected officials attended the Public Education and Health Fair at Main Street Mall in Santa Ana. Several presentations in Spanish and English were made on the CCI and OneCare Connect and the programs’ options and benefits. A resource table was also provided for attendees to gather more CCI-related materials.

San Bernardino County.

January 25: State outreach staff hosted a resource table for individuals experiencing homelessness at a fair hosted by San Bernardino's Department of Behavioral Health in Fontana. Some attendees were already members and happy with Cal MediConnect services and others were interested in learning how to coordinate their Medicare and Medi-Cal benefits.

San Diego County.

January 30: Nursing students from Azusa Pacific University received a CCI presentation at Paradise Valley Presbyterian Community Church in San Diego. The presentation focused on topics and questions commonly asked by seniors, and students learned about eligibility, benefits, plan options, and transportation services. Attendees also received copies of fact sheets and Beneficiary Toolkits to share with the patients they serve.

### Other Recent Outreach Events.

Los Angeles County.

January 6: Presentation for Korean Seniors at Koreatown Plaza in Koreatown, Los Angeles.

January 11: Webinar for Los Angeles Advocates.

January 12: Webinar at Los Angeles Providers.

January 20: Networking with vendors during Women's March Resource Fair at Grand Park in Los Angeles.

January 23: Presentation at Rotary Club - Koreatown Garden Suites Hotel in Los Angeles.

January 23: Presentation at Eastside Progressive Meeting California Endowment in Los Angeles.

January 31: Health fair at Age-Friendly Los Angeles: Wicked Problems Practicum conference at USC Town and Gown in Los Angeles.

Riverside and San Bernardino Counties.

January 5: Webinar for providers in San Bernardino and Riverside Counties.

January 16: Webinar for Inland Empire Advocates.

January 25: Resource table at Fontana Community Senior Center in Fontana.

January 4: Resource table at the Cathedral City Branch Library in Cathedral City.

January 12: Resource table at Home Gardens Branch Library in Corona.

January 16: Resource table at the Louis Robidoux Branch Library in Jurupa Valley.

January 17: Resource table at Mead Valley Branch Library in Perris.

January 18: Resource table at FSA Senior Commodities Day at Norton Younglove Senior Center in Calimesa.

January 24: Resource table at Louis Robidoux Branch Library in Robidoux.

January 26: Resource table at Home Gardens Branch Library in Corona.

January 27: Resource table at the Desert Ability Center’s Annual DisAbility Sports Festival in Palm Desert.

San Diego County.

January 8: Presentation at Aging Independence Services Council meeting in San Diego.

January 9: Presentation at St. Vincent De Paul Village in San Diego.

January 10: Presentation to the East County Seniors Service Providers meeting in El Cajon.

January 18: Presentation at Aging Independence Services, San Diego County in San Diego.

January 19: Presentation to residents of the Southern Highlands Senior Residences in National City.

January 23: Presentation for San Diego County HHSA’s MSSP manager & staff in San Diego.

January 24: Webinar for seniors and advocates hosted by state outreach staff and San Diego County IHSS.

January 30: Presentation for Filipino seniors, caregivers, and providers at Paradise Valley Presbyterian Church in San Diego.

Santa Clara County.

January 2: Resource table at Senior Nutrition Program in San Jose.

January 3: Resource table at Self Help for the Elderly Cupertino in Cupertino.

January 4: Resource table at Seven Trees Neighborhood Association in San Jose.

January 5: Resource table at Dr. Martin Luther King Library in San Jose.

January 6: Resource table at St. Joseph's of Cupertino in Cupertino.

January 7: Resource table at North Valley Baptist Church in Santa Clara.

January 7: Webinar for providers in Santa Clara County.

January 8: Webinar for Santa Clara Advocates.

January 9: Resource table at Guadulupe Neighborhood Association in San Jose.

January 12: Resource table at Senior Citizen Volunteers of Santa Clara County in San Jose.

January 14: Resource table at Venture Christian Church in Los Gatos.

January 15: Resource table at MLK, Jr. celebration in San Jose.

January 17: Resource table at Self Help for the Elderly Cupertino in Cupertino.

January 17: Resource table at Senior Nutrition Program in Cupertino.

January 18: Resource table at Senior Nutrition Program in San Jose.

January 18: Resource table at Senior Roundtable in San Jose.

January 22: Resource table at Faith Collaborative Christ the Good Shepard Church in San Jose.

January 24: Resource table at Los Gatos Library in Los Gatos.

January 25: Resource table at Senior Commission’s Monthly Meeting - Protective Committee San Jose in San Jose.

January 29: Resource table at Vietnamese Family Support Group, Asian Pacific Resource Center in San Jose.

January 30: Resource table at Senior Nutrition Program Cupertino in Cupertino.

January 31: Resource table at Self Help for the Elderly Cupertino in Cupertino.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://register.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/5240879735730152707).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/6255093442266905091).
* [Webinar for San Diego County Providers](https://attendee.gotowebinar.com/rt/7826564946205077505).
* [Webinar for Santa Clara County Providers](https://register.gotowebinar.com/rt/5363117941616396547).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.