# California’s Coordinated Care Initiative Monthly Update.

# June 2018.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

Important Announcements and Updates.

Cal MediConnect Enrollment Update.

The Department of Health Care Services (DHCS) announced two enrollment updates to the Cal MediConnect program. One update relates to a new broker enrollment pilot program and the second relates to the Special Enrollment Period for Cal MediConnect. [Click here to read more](http://calduals.org/2018/06/21/cal-mediconnect-enrollment-updates/).

Register for the June CCI Stakeholder Update.

The next CCI stakeholder update is on Thursday, June 28, at 2 pm. [Click here to register](http://r20.rs6.net/tn.jsp?f=001cG_teFpp7XGGMMuxIyEeyw7Ddt5DZT5z-b6WREuXYSI-SfTfjpho4Qg9AODd8INtDK1sdjhPqrZnnSVXusU41jwcj31gkL_g8_QO8uRCUjcpuppSDa_v3DZau8DjsQgksXNfoGBG_yuyPZ9UyXOi2vUKYVjCvY_Ii0wydiwWKovre5ynrrLldq-cTmmRXJBpb1HENUANFM_I3jiboKlifp_4g5stuNi6VmJaNWtOhig3yrg2ub9OZ-PKK7yh8uRc45qQD1HC0m-ZFWT8c3n1C7qO-a21gnGFyM7Pkt55omVlZB1rXVk0KaT9-uKp9R2WIkuWGTUH-iHY8B5vu9fGzxC25G3iZO9KmRyls-hEg7DN46yZ4Hcip_tqre_lzoSvutkqti30uCdAmvM_NXvFig==&c=lA91HPiaVH8N6djoAX0IhzSj-9FBDC_NiP6wp-Mq7cTtG_TRgweTPg==&ch=PPnTxN29WucfmXUNTcw2cN8ZpP_g2OW_pkbhFEOv5P-B7pBvpwMFww==).

New Performance Dashboard Released**.**

The Department of Health Care Services (DHCS) released the most recent Cal MediConnect Performance Dashboard. Beginning in 2018, this new dashboard replaces the previous enrollment dashboard and also includes performance metrics on quality withhold measures, care coordination, grievances and appeals, behavioral health, and long-term services and supports. To view the dashboard, [click here](http://www.dhcs.ca.gov/Pages/Cal_MediConnectDashboard.aspx).

Enrollment and Performance Data.

Monthly Cal MediConnect enrollment data and quarterly performance dashboards can be [found here](http://calduals.org/background/enrollment/statistics/).

## CCI Outreach.

Featured Outreach Activities from May.

Los Angeles County.

May 17: A state outreach specialist engages with Korean-speaking residents of Steel Plaza Apartments in downtown Los Angeles.

Orange County.

May 19: State outreach staff share information with beneficiaries and caregivers at the Magnolia Science Center in Santa Ana.

Riverside County.

May 3: Members of the Latino Senior Group at Parkview Hospital Medical Center in Riverside learn about Cal MediConnect.

San Diego County.

May 1: Faith-based providers, beneficiaries, and caregivers learn about the CCI during a presentation at Paradise Valley Seventh Day Adventist Community Church in National City.

Santa Clara County.

May 22: A state outreach specialist staffs a resource table during the annual Mountain View Senior Resource Fair.

Other Recent Outreach Events.

Los Angeles County.

May 4: Resource table at City of Redondo Beach Senior Health Fair.

May 6: Resource table at LA Sarang Church in Los Angeles.

May 7: Resource table at the Homeless Mobile Clinic Health Fair in South Los Angeles.

May 9: Webinar for Los Angeles Providers.

May 10: Webinar for Los Angeles Advocates.

May 10: Resource table at the 21st Annual Latino Conference for Behavioral Health Clinicians in San Gabriel.

May 10: Presentation to beneficiaries at PATH NoHo Senior Housing in Los Angeles.

May 12: Resource table at Golden Years Senior Expo in Pasadena.

May 12: Resource table at City of Torrance’s 19th Annual Health and Resource Fair in Torrance.

May 14: Presentation to the City of Carson Seniors Advisory Committee in Carson.

May 18: Resource table at the City of Manhattan Beach Older Adults Health Summit in Manhattan Beach.

May 18: Resource table at the Re-entry Ministry Summit for Homeless and Incarcerated individuals re-entering the community in Los Angeles.

May 19: Resource table at ONE Generation Seniors Symposium in Reseda.

May 19: Resource table at the LA Annual Women's Expo Summit in Los Angeles.

May 23: Resource table at the San Pedro Community Health Fair in San Pedro.

May 26: Resource table at the Each Mind Matters Wellness Fair in Los Angeles.

May 30: Resource table at Women's Health Fair in San Pedro.

Orange County.

May 9: Resource table at the Orange County Fair in Costa Mesa.

May 22: Webinar for Orange County Advocates, Beneficiaries & Caregivers.

May 22: Webinar for Orange County Providers and Medical Staff.

Inland Empire.

May 11: Webinar for Riverside and San Bernardino County Providers.

May 15: Webinar for Riverside and San Bernardino Advocates.

Riverside County.

May 4: Resource table at the Hemet USD Health Fair in Hemet.

May 14: Resource table at the 3rd Annual Senior Health, Wellness and Fitness Fair in Menifee.

May 16: Presentation at Caregiver Support Group at Riverside County Office on Aging in Riverside.

May 17: Resource table at the Senior Conference for Older Adult Services and Resource Fair in Riverside.

May 19: Resource table at University Community Health Center’s Community Health Systems Family Fun Fest in Riverside.

San Bernardino County.

May 19: Resource table at 6th Annual Rim Communities Health & Resource Fair in Crestline.

May 21: Resource table at the Adult Protective Services Multidisciplinary Team Conference in Rancho Cucamonga.

May 25: Resource table at Community Health and Resource Fair at Villa Pacifica Senior Apartments in Rancho Cucamonga.

San Diego County.

May 2: Presentation at the San Diego CCI Advisory Committee Meeting in San Diego.

May 10: Presentation at Healthy San Diego Behavioral Mental Health meeting in San Diego.

May 11: Presentation at San Diego HICAP in San Diego.

May 11: Presentation at IAMBK Green Meeting in San Diego.

May 11: Presentation at St. Paul's PACE in San Diego.

May 12: Presentation for caregivers at the Asian Heritage Celebration on Caregiving in Escondido.

May 16: Presentation at Southern Highlands Senior Residences in National City.

May 16: Presentation at Samahan Health Centers in National City.

May 23: Presentation at Union of Domestic Workers UDW in National City.

May 23: Presentation at Samahan Health Centers in National City.

May 23: Presentation for Tagalog-speaking beneficiaries and caregivers at Villa Victoria Residential Care Facility in Paradise Hills.

May 24: Webinar for San Diego County Beneficiaries, Advocates, and Providers.

May 25: Presentation to In-Home Supportive Services (IHSS) staff in San Diego.

May 30: Presentation at Care Center Home for Elderly in Paradise Hills.

May 30: Presentation at Gover View Board & Care in Paradise Hills.

Santa Clara County.

May 2: Resource table at Yu-Ai Kai Japanese American Community Senior Service in San Jose.

May 4: Resource table at Heart of the Valley Services for Seniors, Inc. in Santa Clara.

May 4: Resource table at Carlton Senior Living in San Jose.

May 7: Resource table at Tzu Chi in Campbell.

May 8: Resource table at Campbell Senior Center in Campbell.

May 9: Resource table at Cupertino Library’s Senior Day in Cupertino.

May 11: Presentation at McLaughlin Association Seniors Committee in San Jose.

May 15: Resource table at Christ the Good Shepherd Church’s Faith Collaborative in San Jose.

May 16: Resource table at Asian Pacific Family Resource Center in San Jose.

May 17: Resource table at A Women's Center in Campbell.

May 17: Webinar for Santa Clara County Providers.

May 18: Resource table at Valley Village Retirement Community in San Jose.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://register.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/5240879735730152707).
* [Webinar for Riverside and San Bernardino County Providers](https://attendee.gotowebinar.com/rt/8377543419636428291).
* [Webinar for San Diego County Providers](https://attendee.gotowebinar.com/rt/7826564946205077505).
* [Webinar for Santa Clara County Providers](https://register.gotowebinar.com/rt/5363117941616396547).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Resources and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.