# California’s Coordinated Care Initiative Monthly Update.

# September 2018.

This update includes important program updates and recent outreach activities for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

Announcements and Updates.

Stakeholder Feedback Requested on Model of Care Recommendations for Multipurpose Senior Services Program.

In preparation for the transition of Multipurpose Senior Services Program (MSSP) sites to become a fully integrated Medi-Cal managed care benefit, the Department of Health Care Services (DHCS) and the California Department of Aging (CDA) have convened a Model of Care Workgroup composed of the two agencies, MSSP sites, and managed care plans. The workgroup's goal is to develop recommendations for a model of care for the new Home and Community-Based Services Care Planning and Management benefit that will take the place of the MSSP program.

DHCS and CDA are seeking public comment on the workgroup's [first set of recommendations](http://r20.rs6.net/tn.jsp?f=001KaXlsSHfT32yhYNIjmjx8-mOqkRdvByzmGK3Whn0sKpdaNETDigOQaQrfgMaMtvYww7_eRz67NwGaerVWl5v1t3TtByh_xj7H0_7CZYPTQBifyeumdEhMvIdhlAOh3x-jxO816d4gyjRqtP2gJONRrma8Td2cAlblZ3oWnMpyiovApwaTrrUjPSQMbMt2o7qXJkOhPQVtbUdneELsa7h85n7Q02Fjk5LllGnbw0Q9gXXjyS7VCukRE60mQrBWa2WNXw6PueTG4Mgq3l5m9lEsu9PKLjbsTEbUj_RP_2WQ_sx7C3u3NpGPLH8d3VfPaar5gQq_uzs6oBPd_zh-6g72ZTZQsF5ynjq9vrpDde_v38xX7TzZ085nO159lw-MBKYgdKzlC2BGwdhZlJ6cLB_KNjkFyqpHFlGHItRl2_qgN8=&c=-q0HPaEnHPB9AKczyeXGRyRdJUbMGvRriJlgCUFhtPK1S5XLWht-jg==&ch=5lKJGTmYb16OXJgAPO5ZhZzwyjGrVyPcvk0M6moxYuunsbC3T3YncQ==). The public comment period will be open for the month of September, with comments due by close of business on Monday, October 1, 2018 to info@calduals.org.

Cal MediConnect Agent/Broker Pilot: Plan Selection, Readiness, and Data Reporting Overview.

Last week, DHCS announced that L.A. Care Health Plan is the only Cal MediConnect plan which applied and qualifies for the Cal MediConnect Agent/Broker Pilot. For a summary of the plan selection process, the readiness review the plan must meet, and the data/reporting requirements to provide oversight of the pilot and ensure consumer protections, read the [full Cal MediConnect Agent/Broker Pilot Overview](http://calduals.org/2018/09/19/cal-mediconnect-agent-broker-pilot/).

Release of Best Practices Summary for Cal MediConnect Long-Term Services and Supports.

On August 31, 2018, DHCS released a new report, ["Improving Care Coordination for Members with Long-Term Services and Supports: Findings from the Cal MediConnect Best Practice Meeting."](http://r20.rs6.net/tn.jsp?f=001KaXlsSHfT32yhYNIjmjx8-mOqkRdvByzmGK3Whn0sKpdaNETDigOQUGvVp4Rbg8bQY-58S6onKHLIT_2aZFnFVq0373pKF8fl5Ap0x4nJlpwlfIxzaAPWvgpjyAzAOwmsXY4XgWZ7mRidGIEONi9O2Hcs8riiSS-dU_x2Zucuzk-CjKMgkyB4oc9MW4zgZHcTrzbMA5LSVpZyiCzonSm88oqqivt9vjPt_EggiBLJgZ3B3XegjhXlmTkTVHd4SyQBWUQEPbQZBtNMUwNe7tRe3SsDPYyXMPYH0GlKcgvq8eDcVeb7bLTxPIDketX-SeJ86pEaxqBa3vxx2H1dfCzdK-MPwiGtFWr8WDFWJzPGQf7VnXk3iEUPQ==&c=-q0HPaEnHPB9AKczyeXGRyRdJUbMGvRriJlgCUFhtPK1S5XLWht-jg==&ch=5lKJGTmYb16OXJgAPO5ZhZzwyjGrVyPcvk0M6moxYuunsbC3T3YncQ==)

One key focus of Cal MediConnect (CMC) - as well as the broader Coordinated Care Initiative (CCI) - is to better integrate long-term services and supports (LTSS) for Medicare and Medi-Cal beneficiaries. Several years into the program, evaluation findings indicate that, while CMC provides a valuable new pathway for serving dual eligibles, more work can be done to:

* Connect members to LTSS services; and
* Better integrate and coordinate those services with the more traditional medical benefits that health plans offer.

[Download the report and review the best practices.](http://calduals.org/2018/08/29/cal-mediconnect-ltss-best-practices-summary/)

Enrollment and Performance Data.

[Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards here](http://calduals.org/background/enrollment/statistics/).

## CCI Outreach.

Featured Outreach Activities from August.

Los Angeles County.

August 29: Beneficiaries and their families and caregivers attended the Fourth Annual CCI Health Fair at Angelus Plaza Senior Activity Center in Los Angeles.

San Bernardino County.

August 16: Caregivers and beneficiaries learned about Cal MediConnect from state outreach staff during the Inland Behavioral & Health Center’s Community Festival in San Bernardino.

San Diego County.

August 17: State outreach staff spoke with beneficiaries and shared CCI materials while hosting a resource table at the Mira Mesa Senior Center Resource Fair in San Diego.

Santa Clara County.

August 15: A state outreach specialist shared CCI information in a presentation to the monthly caregivers’ support group at Live Oak Adult Day Center in San Jose.

Other Recent Outreach Events.

Los Angeles County.

August 4: Resource table at Mothers In Action Community Health Fair in Los Angeles.

August 9: Resource table at Montebello Senior Center’s Information Fair in Montebello.

August 10: Resource fair at 16th Annual Cerritos Community Health Fair in Cerritos.

August 11: Resource table at the City of Compton Community Back-to-School Health Fair in Compton.

August 15: Presentation to caregivers and beneficiaries during the Korean American Federation’s Korean Independence Day celebration in Los Angeles.

August 16: Resource table for beneficiaries and stakeholders at the Prevention, Treatment, and Control of Cancer in the Community conference in Los Angeles.

August 18: Resource table at the Long Beach Community Health Fair in Long Beach.

August 21: Presentation for Health Care Ministry at Holy Name of Mary Parish in San Dimas.

August 24: Resource table for beneficiaries, homeless outreach staff, housing case managers, and advocates at People Assisting the Homeless in Paramount.

August 25: Resource table at LA's FAME 2nd Chance Community Health Fair in Los Angeles.

Orange County.

August 18: Resource table at Super Senior Saturday Resource Fair in Buena Park.

August 21: OneCare Connect webinar for providers and medical office staff.

Riverside and San Bernardino Counties.

August 1: Resource table at the Mead Valley Community Fair in Mead Valley.

August 9: Presentation for beneficiaries at Victoria Manor Apartments in Riverside.

August 15: Webinar for Inland Empire advocates.

August 22: Resource table at the Healthy Living in Barstow Community Day celebration in Barstow.

August 23: Webinar for Riverside and San Bernardino providers.

August 29: Resource table at the Older Adults Resource & Health Fair at Fern Lodge in Redlands.

San Diego County.

August 3: Resource table for beneficiaries, providers, and caregivers at the Kalipayan Cultural Event in Chula Vista.

August 4: Resource table during the Union of Pan Asian Communities and Elder Multicultural Access Support & Services’ health fair in San Diego.

August 7: Presentation for community health navigators at 2-1-1 San Diego in San Diego.

August 8: Presentation for HICAP health care workers in San Diego.

August 11: Presentation at East County Seniors Providers Meeting in El Cajon.

August 15: Presentation for beneficiaries at Southern Highland Residences in National City.

August 15: Presentation for caregivers and beneficiaries at Villa Victoria Residential Care Facility in Paradise Hills.

August 15: Presentation for caregivers and beneficiaries at Home Sweet Home Care Residential Care Facility in Paradise Hills.

August 16: Presentation for health care workers and case managers at 2-1-1 San Diego in San Diego.

August 20: Presentation for case management staff of Samahan Health Centers in San Diego.

August 22: Webinar for San Diego advocates, caregivers, and providers.

August 29: Presentation at All Things are Possible Family Services in National City.

August 30: Presentation for beneficiaries and caregivers at the monthly Grandparents Connection meeting in San Diego.

Santa Clara County.

August 5: Resource table at Maranatha Church in San Jose.

August 8: Resource table at San Jose Library’s Senior Day in San Jose.

August 8: Resource table at Alma Senior Neighborhood Association in San Jose.

August 9: Resource table at McLaughlin Senior Association in San Jose.

August 17: Resource table at India Community Center in Milpitas.

August 29: Presentation for case management staff at Santa Clara Valley Health and Hospital System in San Jose.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

Please join us for free CCI webinars designed for providers. These recurring webinars provide an overview of the program and information for providers, including details about beneficiary and provider protections, care coordination, billing, contracting, and how beneficiaries and providers can benefit from the program. To register for upcoming webinars, please use the links below.

* [Webinar for Los Angeles County Providers](https://register.gotowebinar.com/rt/1566309670405311745).
* [Webinar for Orange County Providers](https://register.gotowebinar.com/rt/5240879735730152707).
* [Webinar for Riverside and San Bernardino County Providers](https://register.gotowebinar.com/rt/8377543419636428291).
* [Webinar for San Diego County Providers](https://attendee.gotowebinar.com/rt/1398320797119974914).
* [Webinar for Santa Clara County Providers](https://register.gotowebinar.com/rt/5928218544757132033).

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Information and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email info@calduals.org.

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to info@calduals.org.

End of CCI Monthly Update.