

Stakeholder Update Webinar

Coordinated Care Initiative

CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

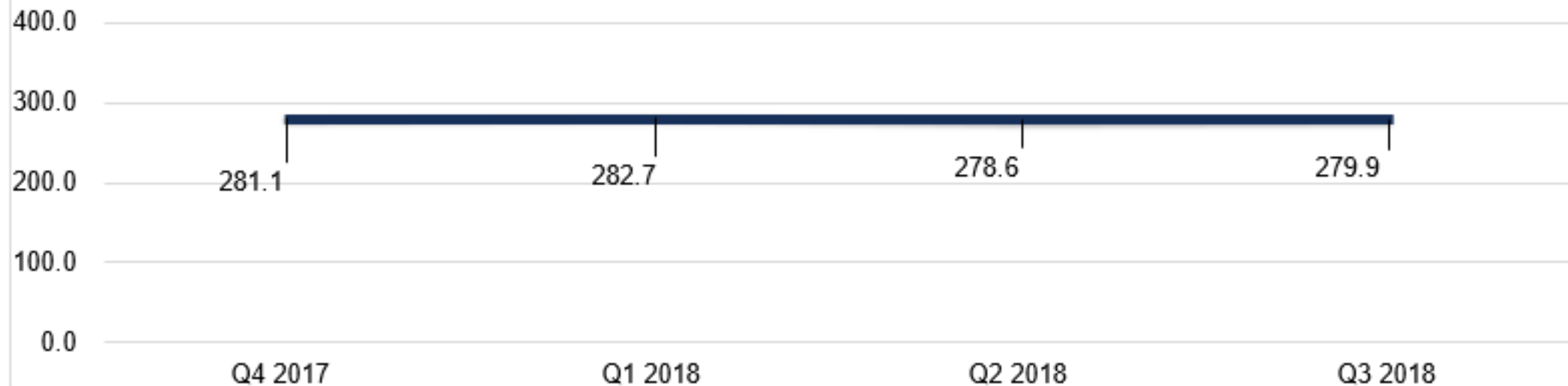
MARCH 21, 2019

Roadmap

- March 2019 Dashboard
- Stakeholder Input
- Q & A

Long Term Services & Supports (LTSS) Figure 22: Utilization of Members Receiving LTSS per 1,000 Members (10/2017-09/2018) See metric summary for additional information

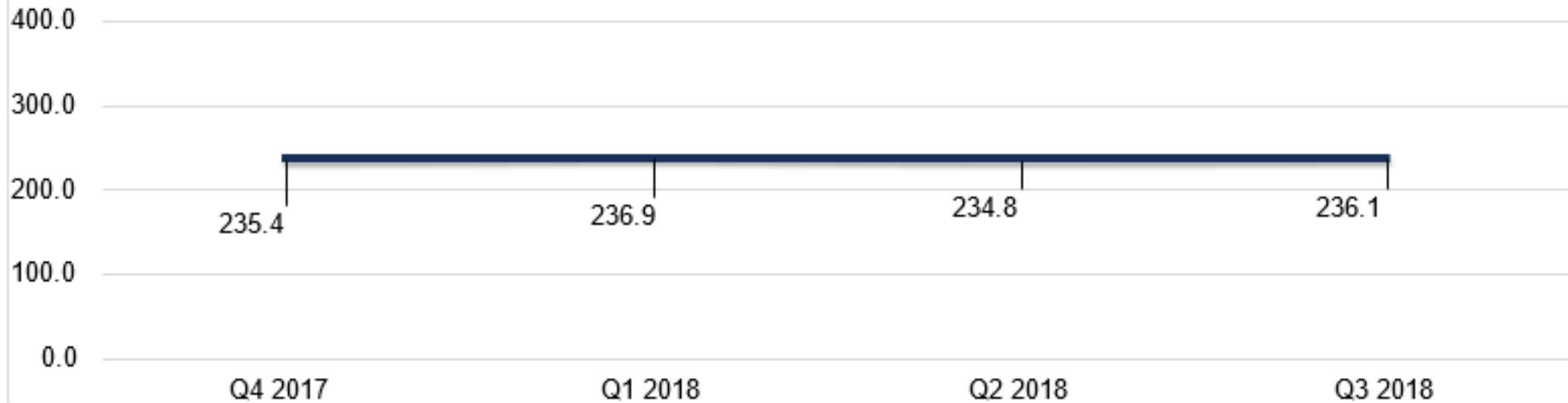
Fig. 22: Quarterly Rolling Statewide Average of Members Receiving LTSS per 1,000 Members



March 2019 Dashboard Highlights:
Long-Term Services and Supports

Long Term Services & Supports (LTSS) Figure 24: Count of IHSS per 1,000 Members
(10/2017-09/2018) See metric summary for additional information

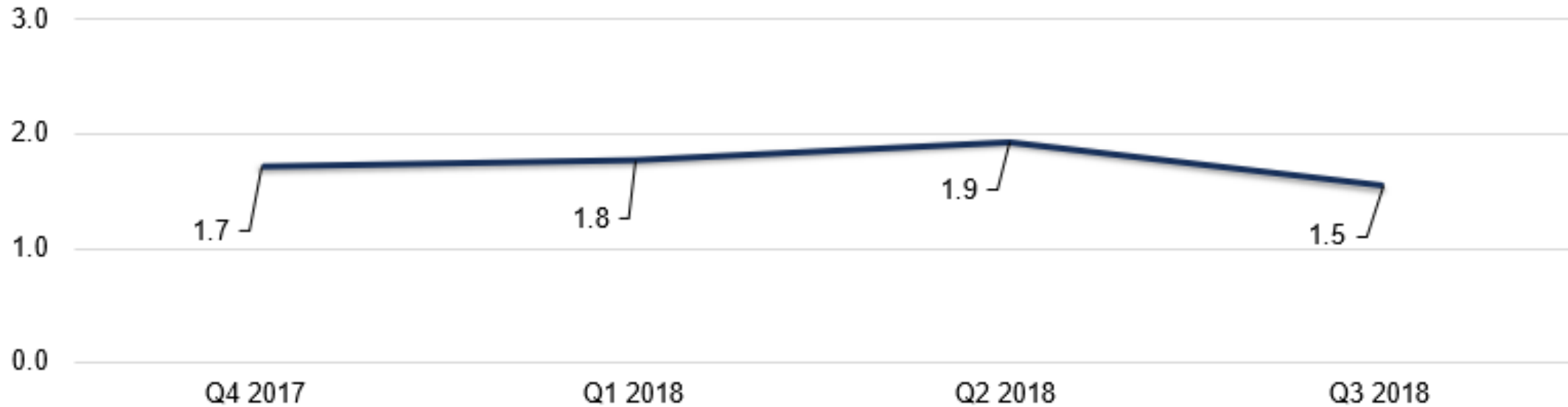
Fig. 24: Quarterly Rolling Statewide Average of Members Receiving IHSS per 1,000 Members



In-Home Supportive Services

Long Term Services & Supports (LTSS) Figure 26: Count of CBAS per 1,000 Members
(10/2017-09/2018) See metric summary for additional information

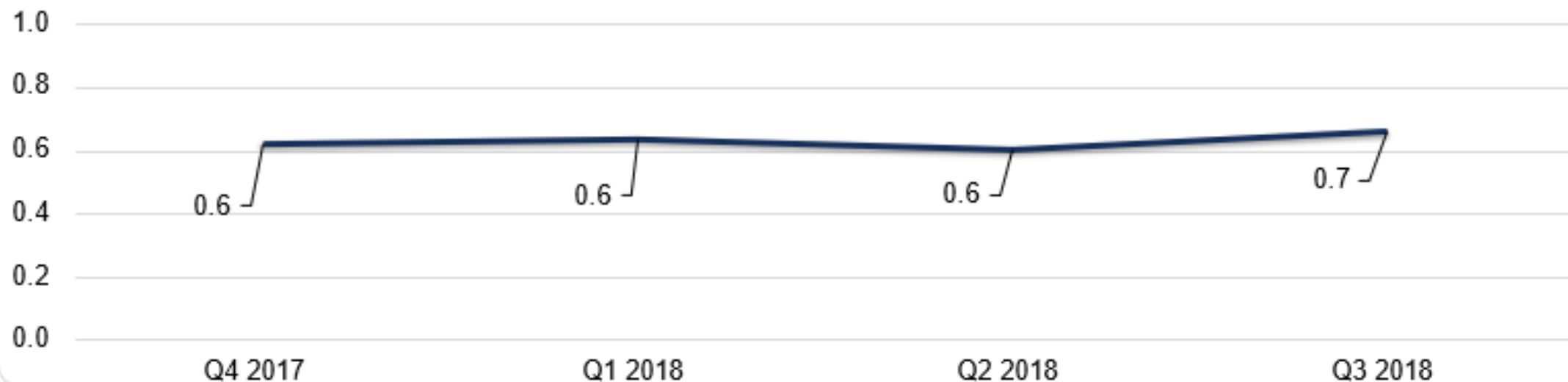
Fig. 26: Quarterly Rolling Statewide Average of CBAS Members Referrals per 1,000 Members



Community-Based Adult Services

Long Term Services & Supports (LTSS) Figure 30: Count of MSSP Referrals per 1,000 Members (10/2017-09/2018) See metric summary for additional information

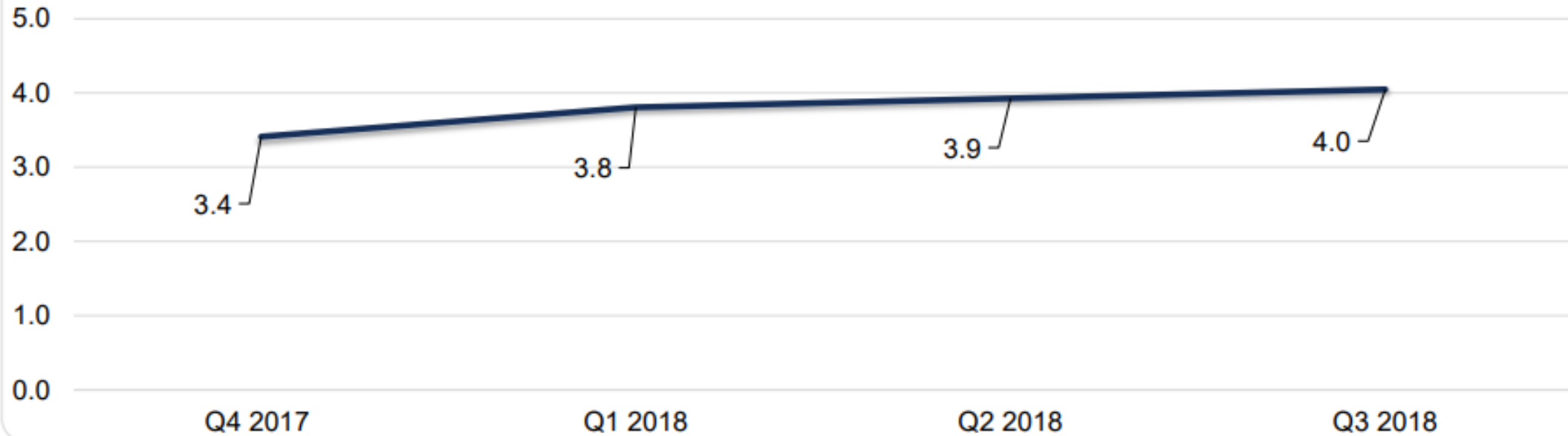
Fig. 30: Quarterly Rolling Statewide Average of MSSP Members Referrals per 1,000 Members



Multipurpose Senior Services Program

**Long Term Services & Supports (LTSS) Figure 34 & 35: Count of NF per 1,000 Members
(10/2017-09/2018) See metric summary for additional information**

Fig. 34: Quarterly Rolling Statewide Average of NF Member Referrals per 1,000 Members



Nursing Facility

Stakeholder Input

- Open call for stakeholder input on CMC
 - 23 comments or comment letters
 - 43 organizations & individuals
- Topics included:
 - Improving care coordination
 - Connecting members to specific benefits
 - Data sharing and reporting
 - Enrollment
 - Other issues

Stakeholder Input

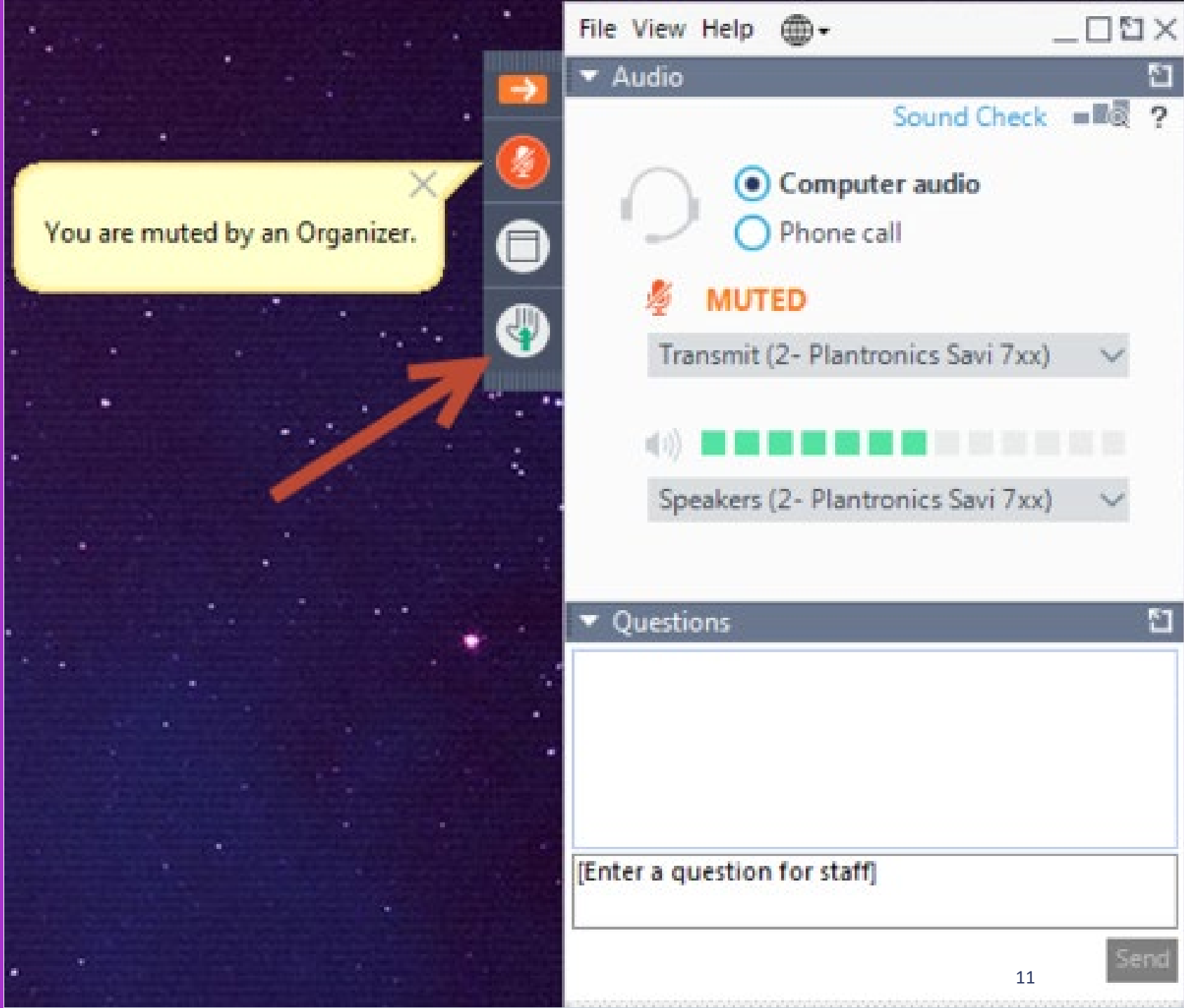
- Improving care coordination
 - Continue ongoing best practices work around enhancing care coordination for LTSS and behavioral health services
 - Looking at ways CMC can inform broader Medi-Cal efforts
- Connecting members to specific benefits
 - Durable medical equipment (DME)
 - Transportation
 - Interpretation services

Stakeholder Input: Next Steps

- Data Sharing and Reporting
 - Dashboard
 - Reporting Requirements
- Enrollment
 - Voluntary Enrollment Strategies
- Other Issues

Q & A

If you have a question, please click on the “raise hand” icon.



The screenshot shows a Zoom meeting interface. On the left, a yellow notification bubble says "You are muted by an Organizer." with a close button (X). In the bottom toolbar, an orange arrow points to the "raise hand" icon (a hand with a green dot). The right side of the screen shows the "Audio" settings panel, which includes "Computer audio" (selected), "Phone call", a "MUTED" status with a microphone icon, and a dropdown menu for "Transmit (2- Plantronics Savi 7xx)". Below the audio settings is a volume slider and another dropdown for "Speakers (2- Plantronics Savi 7xx)". At the bottom, there is a "Questions" section with a text input field containing "[Enter a question for staff]" and a "Send" button.

Resources and Contact Information

For more information on the CCI – including enrollment, quality data, and toolkits – visit www.calduals.org.

You can send any questions or comments to info@CalDuals.org.