# California’s Coordinated Care Initiative Monthly Update.

# September 2019.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

## Announcements and Updates.

Cal MediConnect Three-Way Contracts Signed This Month.

On September 17, 2019, the Centers for Medicare & Medicaid Services (CMS), Department of Health Care Services (DHCS), and Cal MediConnect (CMC) health plans signed updated [three-way contracts](http://calduals.org/wp-content/uploads/2019/09/Three-Way-Contract_9.18.2019.pdf) that extend CMC through 2022.

For more information, read the [Cal MediConnect Extended through 2022](http://calduals.org/2019/04/24/cal-mediconnect-extended-through-2022/) blog.

DHCS Announcement – LTC and MSSP.

Earlier this month, DHCS published [a memorandum that includes several policy changes for 2021.](http://calduals.org/2019/09/25/dhcs-announcement/) Long-term care (LTC) will be carved into Medi-Cal managed care health plan model types. The Multipurpose Senior Services Program (MSSP) benefit will be carved out from the Coordinated Care Initiative (CCI) in all seven counties of operation.

DHCS Timely Access to Interpretation Services.

DHCS released results of its timely access survey, which includes measures on provider and call center staff awareness of Medi-Cal managed care health plan members’ right to access interpretation services when seeing a doctor or receiving other services. [Read more information about the survey and the Cal MediConnect plans’ results](http://calduals.org/2019/09/16/dhcs-timely-access-to-interpretation-services/).

## Enrollment and Performance Data.

[Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards here](http://calduals.org/background/enrollment/statistics/).

## CCI Outreach.

# Los Angeles County.

August 16: State outreach specialists shared information with seniors and caregivers who attended a health and wellness fair in Cerritos.

August 24: Attendees, including Senator Dr. Richard Pan, of the California Medical Association’s Network of Ethnic Physician Organizations Summit in Pasadena received CCI information from state outreach specialists.

Orange County.

August 26: Staff of Dr. John Saito’s office learned about OneCare Connect during a presentation in Fountain Valley.

San Diego County.

August 9: An outreach specialist gave a Spanish-language presentation to a group of Latino/a beneficiaries and caregivers at the Union of Pan-Asian Communities in Escondido.

August 13: A CCI specialist presented to a group of Filipino beneficiaries at the Summercrest Apartments in National City.

### Other Recent Outreach Events.

Los Angeles County.

August 8: Outreach to stakeholders during a community meeting hosted Assemblymember Ed Chau in San Gabriel

August 16: Outreach to stakeholders during the Senior Housing Talent Show at Angelus Plaza Senior Housing in Los Angeles

Orange County.

August 15: Presentation and informational table for attendees of the Parent Union Back-to-School Wellness & Education Fair in Santa Ana.

August 17: Resource table during the Super Senior Saturday Fair in Buena Park

San Diego County.

August 8: Presentation for seniors and advocates during the North County Health and Wellness Fair in Oceanside

August 10: Resource table at Walker Chapel AME Church Senior Health Fair in Oceanside

August 14: Outreach to caregivers during the Caregiver Coalition Dementia Conference in Solana Beach

August 20: Presentation to the during the Fall Prevention Task Force monthly meeting in Carlsbad

August 24: Outreach to seniors and caregivers during the Grandparents Raising Grandchildren event in Escondido

August 26: Presentation to service coordinators and social workers at the Catholic Charities Diocese in San Diego

August 27: Presentation to stakeholders at the San Diego Community Action Network monthly meeting in San Diego

August 29: Outreach to advocates during the California Partnership of Helathcare Advocates Bi-Annual Conference in San Diego

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

CCI Presentations and Trainings

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](http://bit.ly/req-cci-pres)

## Information and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information is available in the Social Worker Resource Guide Information is available in the [Cal MediConnect Social Worker Resource Guide](http://calduals.org/2017/03/24/social-worker-resource-guide-now-available/) for social workers and county case managers to learn about the basics of Cal MediConnect health plans, obtain help in identifying their client’s options, and receive guidance in coordinating their client’s care.

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email info@calduals.org.

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to info@calduals.org.