

# Expanding Access to Integrated Care for Dual Eligible Californians

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CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

JANUARY 24, 2020

# Roadmap

- Expanding Access to Integrated Care for Dual Eligible Californians
- Dual Special Needs Program 2021 Contracts
- Long-Term Care Carve-In
- Questions and Answers

Expanding  
Access to  
Integrated Care  
for Dual Eligible  
Californians

- December 9, 2019 DHCS released this memo for stakeholder feedback
- Feedback is due January 31, 2020
- **Please send all feedback to**  
[CaAIM@dhcs.ca.gov](mailto:CaAIM@dhcs.ca.gov)

# Medi-Cal Healthier California for All

## Changes for Dual Eligibles

- Learnings from the Coordinated Care Initiative
- DHCS will carve in long-term care and coverage of transplants to become the responsibility of Medi-Cal managed care health plans
- DHCS will carve out the Multipurpose Senior Services Program (MSSP) benefit all 7 CCI counties
- Transition Cal MediConnect and the Coordinated Care Initiative:
  - Statewide mandatory Medi-Cal Managed Care enrollment for duals
  - Statewide Dual Eligible Special Needs Plans (D-SNPs)
    - No mandatory enrollment in D-SNPs

Year	Policy Change
2020	<ul style="list-style-type: none"> <li>• All existing D-SNPs must meet new regulatory integration standards effective 2021</li> </ul>
2021	<ul style="list-style-type: none"> <li>• January 1: Statewide integration of long-term care (LTC) into managed care for non-dual eligible Medi-Cal populations</li> <li>• Voluntary in lieu of services (ILOS) in all Medi-Cal Managed Care Plans (MCPs)</li> <li>• January 1: Multi-purpose Senior Services Program (MSSP) carved out of managed care in CCI counties</li> <li>• Plan for transition of CMC members to D-SNPs</li> </ul>
2022	<ul style="list-style-type: none"> <li>• December 31: Discontinue CMC and CCI</li> </ul>
2023	<ul style="list-style-type: none"> <li>• January 1: Statewide integration of long-term care (LTC) into managed care for all dual eligible beneficiaries</li> <li>• January 1: All CMC members cross walked to matching D-SNP and MCPs, subject to CMS and state requirements</li> <li>• Statewide mandatory enrollment of most duals into MCPs</li> <li>• MCPs required to begin operating D-SNPs (voluntary enrollment for dual eligibles) <ul style="list-style-type: none"> <li>○ MCPs without existing Medicare products may phase in late</li> </ul> </li> </ul>
2026	<ul style="list-style-type: none"> <li>• Implement MLTSS statewide in Medi-Cal managed care</li> </ul>

## Timeline of Proposed Policy Change

# Cal MediConnect Transition

- Goals:
  - Build on lessons learned in Cal MediConnect
  - Create more opportunities for integrated care for dual eligibles
  - Simplify administration
  - Take advantage of new federal Medicare rules

# Mandatory Enrollment into MLTSS

- Statewide mandatory enrollment of duals into MCPs by 2023
  - Duals will NOT be required to change their Medicare coverage
- Update education and enrollment materials
- Provider education
- Technical Assistance
  - Support MCPs with different requirements around care coordination for dual eligibles vs. Medi-Cal only beneficiaries

## What is a D-SNP?

- Dual Eligible Special Needs Plans (D-SNPs)
  - Medicare Advantage health care plans that provide specialized care to duals and offer wrap-around services
  - State Medicaid Agency Contract (SMAC) with DHCS
    - Updated SMAC for January 1, 2021
  - Voluntary enrollment option for duals



## Contracting with D-SNPs

- Require all MCPs to pursue offering D-SNPs for full-benefit dual eligibles
- Limit enrollment into DSNP “look-alikes” plans

# D-SNP Integration Requirements

- Model of Care should address Medicare & Medi-Cal services to support:
  - Coordinated care
  - High-quality care transitions
  - Information sharing
- FIDE and HIDE D-SNPs will be permitted
- Admissions notification policy

# Reporting Requirements, Oversight, and Quality

- Leverage CMS reporting requirements and oversight
- Align DHCS requirements with CalAIM
- Education and training to the LTC Ombudsman

# Transitions and Enrollment Policies

- Voluntary Enrollment
  - Medicare Fee-For-Service (FFS) Dual Eligibles
- Default Enrollment
- Crosswalk Enrollment
- Aligned Enrollment
- Look-Alike Plans
- Expectations to Aligned Enrollment
- D-SNPs without Medi-Cal Contracts in Service Area
- Delegated MCPs

# Enrollment Consumer Protections

- Limiting Churn
- Marketing and Brokers
- Send Notices to MLTSS Duals

# DSNP 2021 Information Sharing Contracts

- New federal requirements around D-SNP Information sharing
  - January/February: Launching technical workgroup to create policy and contract language
  - March/April: Information sharing proposal will be posted for public comment
  - May: Final policy posted
  - July 6: State Medicaid Agency Contracts (SMACs) due to CMS



## Long-Term Care Carve In

- DHCS this week released Long-Term Care Carve In Frequently Asked Questions (FAQ) with information on:
  - Benefits in long-term care facilities
  - Transitioning to the carve in, including scope and timing
  - Rates, quality improvement, and oversight
- Visit [www.CalDuals.org](http://www.CalDuals.org) for more.

# Q & A

If you have a question, please click on the “raise hand” icon.

The screenshot shows a Zoom meeting interface. On the left, a yellow notification bubble says "You are muted by an Organizer." with a close button (X). Below it, a red arrow points to the "raise hand" icon in the Zoom control bar. The control bar also contains icons for chat, video, and a microphone. On the right, the "Audio" settings panel is open, showing "Computer audio" selected and "Phone call" unselected. Below these options, a red microphone icon and the word "MUTED" are displayed. The audio output is set to "Transmit (2- Plantronics Savi 7xx)". A volume slider is visible below the output selection. At the bottom, the "Questions" panel is open, showing a text input field with the placeholder "[Enter a question for staff]" and a "Send" button.



# Next Steps

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“Expanding Access to Integrated Care for Dual Eligible Californians” memo feedback is due January 31, 2020 to [CalAIM@dhcs.ca.gov](mailto:CalAIM@dhcs.ca.gov).

**Medi-Cal Healthier California for All  
Long-Term Services and Supports (LTSS)**

February 24, 2020, 1-5 pm

1500 Capitol Avenue, 1st Floor, Training Rooms A, B, and C,  
Public Call-in Option (also on CalDuals.org):

<https://register.gotowebinar.com/register/4019413593083195916>