# California’s Coordinated Care Initiative Monthly Update.

# March 2020.

This update includes important program updates and recent outreach events for the Coordinated Care Initiative in all seven participating counties.

## Announcements and Updates.

DHCS Releases Final D-SNP Policy Proposal.

The Department of Health Care Services (DHCS) released the "[Expanding Access to Integrated Care for Dual Eligible Californians](http://calduals.org/wp-content/uploads/2020/03/Expanding-Access-to-Integrated-Care-for-Dual-Eligible-Californians-FINAL.pdf)" policy memo, updated based upon stakeholder feedback. This memo outlines the Department's transition plan for dual eligibles and the Coordinated Care Initiative (CCI) within the [California Advancing and Innovating Medi-Cal (CalAIM)](https://www.dhcs.ca.gov/provgovpart/Pages/CalAIM.aspx) initiative. CalAIM is intended to improve the quality of life and health outcomes of the Medi-Cal population by implementing broad delivery system, program, and payment reform across the program. DHCS discussed this memo and the broader initiative at the Long Term Services and Support convening on February XX, 2020. Additional materials are available on the [Additional convening materials are available on the Cal Duals blog](http://calduals.org/2020/02/24/dhcs-releases-final-d-snp-policy-proposal/).

March 2020 CCI Stakeholder Update.

Join DHCS for the next CCI stakeholder update webinar on Thursday, March 19, 2020, at 10 a.m. [Register for the CCI stakeholder update webinar](https://register.gotowebinar.com/register/7803923820987824908).

## Enrollment and Performance Data.

[Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards here](http://calduals.org/background/enrollment/statistics/).

## CCI Outreach.

# Los Angeles County.

January 6: Outreach specialists staffed a resource table for beneficiaries and advocates at Azusa Senior Center in Azusa.

January 15: State outreach staff presented to English- and Spanish-speaking beneficiaries at La Puente Senior Center in La Puente.

January 29: An outreach specialist presented to beneficiaries at F & F Adult Day Health Care Center in Long Beach.

San Diego County.

January 16: An outreach specialist presented to health clinicians, social workers, and case managers at UC San Diego’s HIV Neurobehavioral Research Program (HNRP) in San Diego.

January 28: State outreach staff presented to beneficiaries who were attending a senior health and resource fair, also hosted by state outreach staff, at Eldorado Church of God Home in Oceanside.

### Other Recent Outreach Events.

Los Angeles County.

January 2: Resource table for beneficiaries at Koreatown Senior & Community Center in Los Angeles

January 11: Resource table for beneficiaries, caregivers, and providers at a Lunar New Year resource fair in Rosemead

January 15: Presentation for advocates, beneficiaries, and caregivers at the Los Angeles County Commission on Disability meeting in Los Angeles

January 16: Outreach to advocates and other health professionals during the Hawthorne-Lennox Health neighborhood meeting in Hawthorne

January 17: Resource table for beneficiaries, advocates, and other professionals at Pasadena Senior Center in Pasadena

January 22: Outreach to advocates and other stakeholders at the Los Angeles County Department of Public Health’s South Bay regional network meeting in Hawthorne

January 23: Resource table for beneficiaries at Koreatown Senior Center’s Lunar New Year celebration in Los Angeles

January 24: Resource table for beneficiaries at the Long Beach Senior Center in Long Beach

January 27: Outreach to advocates and other professionals at the North East San Fernando Valley Health neighborhood meeting in Pacoima

January 30: Resource table for beneficiaries at an education and wellness fair in El Monte

January 30: Outreach to advocates and other professionals at the Fostering Connections and Community: 2020 Health Neighborhood Summit in Los Angeles

January 31: Resource table for beneficiaries, advocates, and other professionals at the Korean Elder Pastors Association gathering in Los Angeles

# Orange County.

January 25: Resource table and presentation for beneficiaries and advocates during a CalOptima member retention event in Garden Grove

Riverside County.

January 14: Outreach to advocates and other professionals at the Healthy Jurupa Valley networking meeting in Jurupa Valley

January 28: Presentation for beneficiaries at Moreno Valley Senior Center in Moreno Valley

January 29: Resource table for beneficiaries at an education and wellness fair in Riverside

San Bernardino County.

January 9: Outreach to advocates and other professionals during the High Desert Partner Network meeting in Victorville

January 13: Resource table for beneficiaries and caregivers at the San Bernardino County Department of Child Support Services Office in Loma Linda

January 16: Outreach to advocates and other professionals during the Fontana CAP monthly networking meeting in Fontana

January 21: Outreach to advocates and other professionals at the Inland Empire Disabilities Collaborative meeting in San Bernardino

January 25: Resource table for beneficairies and caregivers during the Chino Hills Health and Wellness Fair in Chino Hills

San Diego County.

January 13: Outreach to advocates and other professionals at the Aging & Independence Council meeting in San Diego

January 15: Outreach to advocates and other professionals at Bridging the Gap Networking event in San Diego

January 18: Resource table for beneficiaries and advocates at CARE Center’s Resource Fair in San Diego.

January 21: Outreach to advocates and other professionals at an El Cajon Collaborative community health meeting in El Cajon

January 30: Outreach to advocates and other professionals at a Caregiver Coalition monthly meeting in San Diego

Santa Clara County.

January 29: Presentation for beneficairies at the Los Gatos Adult Recreation Center in Los Gatos

January 29: Presentation for beneficiaries at the Senior Nutrition Program at the Los Gatos Adult Recreation Center in Los Gatos

January 20: Resource table for beneficiaries, advocates, and other professionals at the 40th Annual Martin Luther King Jr. Luncheon in San Jose

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

CCI Presentations and Trainings.

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](http://bit.ly/req-cci-pres)

## Information and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information is available in the [Cal MediConnect Social Worker Resource Guide](http://calduals.org/wp-content/uploads/2018/08/Social-Worker-Resource-Guide_8.24.18.pdf) for social workers and county case managers to learn about the basics of Cal MediConnect health plans, obtain help in identifying their client’s options, and receive guidance in coordinating their client’s care.

To request that copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email info@calduals.org.

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to info@calduals.org.