

**Cal MediConnect Opt out Breakdown by Language, Ethnicity and Age by County  
As of February 2016**

| Opt outs by Language %* |         |            |         |                        |         |                        |         |                        |         |                         |         |           |         |
|-------------------------|---------|------------|---------|------------------------|---------|------------------------|---------|------------------------|---------|-------------------------|---------|-----------|---------|
| Los Angeles             | Opt Out | Riverside  | Opt Out | San Bernardino         | Opt Out | San Diego              | Opt Out | Santa Clara            | Opt Out | Orange                  | Opt Out | San Mateo | Opt Out |
| Russian                 | 94%     | Korean     | 69%     | Armenian               | 92%     | Russian                | 81%     | Russian                | 73%     | Hindi                   | 95%     | Russian   | 25%     |
| Hebrew                  | 88%     | Mandarin   | 66%     | Mandarin               | 71%     | Farsi                  | 63%     | Korean                 | 60%     | Chinese                 | 84%     | Cantonese | 13%     |
| Armenian                | 82%     | Farsi      | 51%     | Other Chinese Dialects | 68%     | Mandarin               | 62%     | Mandarin               | 53%     | Korean                  | 79%     | English   | 11%     |
| Farsi                   | 82%     | Vietnamese | 48%     | Cantonese              | 62%     | Other Chinese Dialects | 57%     | Vietnamese             | 53%     | Vietnamese              | 71%     | Mandarin  | 10%     |
| Korean                  | 78%     | Tagalog    | 41%     | Korean                 | 61%     | Arabic                 | 56%     | Other Chinese Dialects | 47%     | Russian                 | 63%     | Spanish   | 8%      |
| Turkish                 | 77%     | English    | 40%     | Farsi                  | 56%     | Korean                 | 52%     | Cantonese              | 46%     | Cantonese               | 56%     | Tagalog   | 8%      |
| Mandarin                | 75%     | Arabic     | 36%     | Vietnamese             | 53%     | Cantonese              | 47%     | Farsi                  | 44%     | Farsi                   | 53%     |           |         |
| Other Chinese Dialects  | 70%     | Spanish    | 30%     | Arabic                 | 48%     | English                | 46%     | Portuguese             | 43%     | Mandarin                | 49%     |           |         |
| Cantonese               | 68%     |            |         | Tagalog                | 47%     | Cambodian              | 38%     | English                | 34%     | Arabic                  | 42%     |           |         |
| Arabic                  | 64%     |            |         | English                | 41%     | Vietnamese             | 37%     | Spanish                | 27%     | English                 | 40%     |           |         |
| Vietnamese              | 63%     |            |         | Spanish                | 31%     | Tagalog                | 33%     | Cambodian              | 27%     | Tagalog                 | 39%     |           |         |
| English                 | 56%     |            |         |                        |         | Spanish                | 32%     | Tagalog                | 22%     | Other Chinese Languages | 38%     |           |         |
| Thai                    | 54%     |            |         |                        |         | Lao                    | 28%     |                        |         | Cambodian               | 35%     |           |         |
| Japanese                | 50%     |            |         |                        |         |                        |         |                        |         | Spanish                 | 23%     |           |         |
| Tagalog                 | 48%     |            |         |                        |         |                        |         |                        |         |                         |         |           |         |
| Cambodian               | 46%     |            |         |                        |         |                        |         |                        |         |                         |         |           |         |
| Spanish                 | 43%     |            |         |                        |         |                        |         |                        |         |                         |         |           |         |
| Lao                     | 38%     |            |         |                        |         |                        |         |                        |         |                         |         |           |         |
| American Sign Language  | 34%     |            |         |                        |         |                        |         |                        |         |                         |         |           |         |

\*Populations with less than 20 individuals are excluded

**Cal MediConnect Opt out Breakdown by Language, Ethnicity and Age by County  
As of February 2016**

| <b>Opt outs by Race/Ethnicity %*</b> |                |                                   |                |                                   |                |                                   |                |                                   |                |                           |                |                           |                |
|--------------------------------------|----------------|-----------------------------------|----------------|-----------------------------------|----------------|-----------------------------------|----------------|-----------------------------------|----------------|---------------------------|----------------|---------------------------|----------------|
| <b>Los Angeles</b>                   | <b>Opt Out</b> | <b>Riverside</b>                  | <b>Opt Out</b> | <b>San Bernardino</b>             | <b>Opt Out</b> | <b>San Diego</b>                  | <b>Opt Out</b> | <b>Santa Clara</b>                | <b>Opt Out</b> | <b>Orange</b>             | <b>Opt Out</b> | <b>San Mateo</b>          | <b>Opt Out</b> |
| Korean                               | 79%            | Korean                            | 67%            | Chinese                           | 68%            | Asian Indian                      | 52%            | Korean                            | 60%            | Korean                    | 74%            | Chinese                   | 14%            |
| Chinese                              | 72%            | Chinese                           | 57%            | Korean                            | 67%            | Chinese                           | 52%            | Vietnamese                        | 53%            | Vietnamese                | 70%            | White                     | 13%            |
| Amerasian                            | 72%            | Alaskan Native or American Indian | 51%            | Asian Indian                      | 56%            | White                             | 51%            | Chinese                           | 52%            | Asian or Pacific Islander | 59%            | Black                     | 11%            |
| White                                | 72%            | Vietnamese                        | 48%            | Vietnamese                        | 52%            | Korean                            | 50%            | Japanese                          | 48%            | Chinese                   | 46%            | Hispanic                  | 9%             |
| Japanese                             | 63%            | Asian or Pacific Islander         | 44%            | Filipino                          | 48%            | Japanese                          | 50%            | Asian or Pacific Islander         | 46%            | White                     | 31%            | Filipino                  | 7%             |
| Asian or Pacific Islander            | 63%            | Filipino                          | 43%            | Asian or Pacific Islander         | 47%            | African-American or Black         | 43%            | White                             | 42%            | Filipino                  | 31%            | Asian or Pacific Islander | 7%             |
| Vietnamese                           | 62%            | Asian Indian                      | 42%            | White                             | 45%            | Vietnamese                        | 40%            | Asian Indian                      | 32%            | Asian Indian              | 30%            |                           |                |
| Asian Indian                         | 56%            | White                             | 42%            | Alaskan Native or American Indian | 40%            | Alaskan Native or American Indian | 39%            | African-American or Black         | 30%            | Cambodian                 | 29%            |                           |                |
| Filipino                             | 52%            | African-American or Black         | 37%            | African-American or Black         | 37%            | Asian or Pacific Islander         | 37%            | Hispanic                          | 28%            | Black                     | 24%            |                           |                |
| Alaskan Native or American Indian    | 52%            | Hispanic                          | 33%            | Hispanic                          | 34%            | Filipino                          | 37%            | Alaskan Native or American Indian | 27%            | Hispanic                  | 19%            |                           |                |
| African-American or Black            | 51%            |                                   |                |                                   |                | Cambodian                         | 37%            | Filipino                          | 27%            |                           |                |                           |                |
| Cambodian                            | 47%            |                                   |                |                                   |                | Laotian                           | 36%            | Cambodian                         | 24%            |                           |                |                           |                |
| Laotian                              | 46%            |                                   |                |                                   |                | Hispanic                          | 34%            |                                   |                |                           |                |                           |                |
| Hispanic                             | 45%            |                                   |                |                                   |                |                                   |                |                                   |                |                           |                |                           |                |
| Samoan                               | 36%            |                                   |                |                                   |                |                                   |                |                                   |                |                           |                |                           |                |

\*Populations with less than 20 individuals are excluded

| <b>Opt outs by Age Range</b> |     |                  |     |                       |     |                  |     |                    |     |               |     |                  |                |
|------------------------------|-----|------------------|-----|-----------------------|-----|------------------|-----|--------------------|-----|---------------|-----|------------------|----------------|
| <b>Los Angeles</b>           |     | <b>Riverside</b> |     | <b>San Bernardino</b> |     | <b>San Diego</b> |     | <b>Santa Clara</b> |     | <b>Orange</b> |     | <b>San Mateo</b> | <b>Opt Out</b> |
| 21-64                        | 53% | 21-64            | 36% | 21-64                 | 37% | 21-64            | 45% | 21-64              | 31% | 21-64         | 36% | 21-64            | 10%            |
| 65-75                        | 55% | 65-75            | 34% | 65-75                 | 36% | 65-75            | 38% | 65-75              | 41% | 65-75         | 47% | 65-75            | 10%            |
| 76-89                        | 63% | 76-89            | 42% | 76-89                 | 45% | 76-89            | 42% | 76-89              | 46% | 76-89         | 51% | 76-89            | 10%            |
| 90+                          | 67% | 90+              | 46% | 90+                   | 53% | 90+              | 46% | 90+                | 45% | 90+           | 52% | 90+              | 14%            |