# California’s Coordinated Care (CCI) Initiative Monthly Update.

# November 2018.

This update includes important program updates and recent outreach activities for the Coordinated Care Initiative, or CCI, in all seven participating CCI counties.

Announcements and Updates.

CCI Health Plan Name Changes.

Two CCI health plans will change their names for 2019. Effective January 1, Care1st Health Plan’s name is changing to Blue Shield of California Promise Health Plan. Also, effective January 1, CareMore is changing its name to Anthem Blue Cross.

CMS Cal MediConnect Evaluation Report.

The Centers for Medicare & Medicaid Services (CMS) recently released its first formal evaluation report of the Cal MediConnect (CMC) demonstration. The report examines the CMC demonstration’s implementation and analyzes the program’s impact on beneficiary experience, quality, utilization and cost from April 1, 2014 through December 2016. [Click here to read the entire Cal MediConnect demonstration report.](http://calduals.org/2018/12/14/cms-releases-cal-mediconnect-evaluation-report/)

CMC Focus Group Findings.

In July 2018, the Centers for Medicare and Medicaid Services (CMS) conducted 10 targeted focus groups of Cal MediConnect enrollees. Researchers interviewed 68 participants from Los Angeles and San Mateo counties, including Spanish-language beneficiaries and beneficiaries who use Long Term Services and Supports (LTSS). [Click here to read the Cal MediConnect focus groups summary report](http://calduals.org/2018/12/14/cms-releases-findings-from-cmc-beneficiary-focus-groups/?preview_id=21152&preview_nonce=f9b52c025e&_thumbnail_id=-1&preview=true).

CMS Flu Campaign.

On December 5, 2018, the Centers for Medicare & Medicaid Services (CMS) promoted the Flu Day of Action. Share the message that getting an annual flu vaccination is important for beneficiaries and their families, care providers, and community members. [Read more on the Flu Day of Action here](http://calduals.org/2018/11/15/help-raise-awareness-and-fightflu-this-season-2018/).

Enrollment and Performance Data.

[Review the monthly Cal MediConnect enrollment data and quarterly performance dashboards here](http://calduals.org/background/enrollment/statistics/).

## CCI Outreach.

Recent Outreach Events.

Los Angeles County.

November 2: Presentation to a group of Korean Beneficiaries Koreatown in Los Angeles.

November 3: Resource table during the 18th Annual Caregiver Conference at the University of Southern California in Los Angeles.

November 10: Health fair for Korean seniors in Koreatown, Los Angeles.

November 10: Community health fair for seniors hosted by Korean American Federation Koreatown in Los Angeles.

November 18: El Sereno Senior and Family Health Fair at All Saints Catholic School and Church in Los Angeles.

November 27: Women's Health Fair at Harbor Community Clinic in San Pedro.

November 28: Torrance Memorial Hospital Community Health Fair in Torrance.

November 29: Torrance Memorial Hospital Community Night Festival in Torrance.

November 29: Presentation at South El Monte Senior Center in South El Monte.

Orange County

November 3: Resource table during Golden Future 50+ Senior Expo at Angels Stadium in Anaheim.

November 8: Resource table at Senior "PEP" Talk and Resource Town Hall in La Habra.

November 8: Senior "PEP" Talk and Resource Town Hall hosted by Orange County Aging Collaborative for beneficiaries, caregivers, advocates, and providers in La Habra.

November 17: Resource table for beneficiaries and caregivers during the OneCare Connect Member Recognition and Resource event in Santa Ana.

November 27: Webinar for caregivers, stakeholders, and advocates in Orange County.

November 28: Webinar for providers and medical staff in Orange County.

Riverside and San Bernardino Counties.

November 2: Open Enrollment and Resource Fair at Fontana Community Senior Center in Fontana.

November 9: Cal MediConnect Senior & Caregiver Resource and Health Fair at Fifth Street Senior Center in San Bernardino.

November 9: Seniors Health Fair in San Bernardino Senior Center of San Bernardino in San Bernardino.

November 16: Jamboree Low-Income Housing Resource Fair for beneficiaries, caregivers, and family members in Riverside.

November 28: Resource table at Celebrating Caregiving Conference in Rancho Cucamonga.

San Diego County.

November 1: Webinar for RCF providers and caregivers in San Diego.

November 2: Presentation at Samahan Health Centers in San Diego.

November 6: Presentation for beneficiaries, providers, and community health workers at Gary and Mary West Senior Center in San Diego.

November 6: Presentation for Dr. Tui Lu and his staff in San Diego.

November 24: Resource table at Paradise Hills Night Market in San Diego.

November 29: Presentation at San Diego IHHS, IHSS manager and staff in San Diego.

Santa Clara County.

November 15: Cal MediConnect Health and Resource Fair at Seven Trees Community Center in San Jose.

November 19: Resource table at Tzu Chi Seniors Housing Resource Fair in San Jose.

November 20: Resource table at Yu-Ai-Kai Senior Resource Fair in San Jose.

November 26: Resource table at Homefirst Shelter in San Jose.

November 29: Presentation at Senior Care Commission - ICPC Committee Live Oak Adult Day Center in Campbell.

## Future CCI Outreach.

[To view the calendar of upcoming outreach events, please click here](http://calduals.org/calendar/).

### Provider Webinars.

We’re hitting pause on our monthly webinars for December and will resume them in 2019. Our December newsletter will have registration links for 2019.

CCI Presentations and Trainings

If you would like a free presentation or training about the CCI for you, your staff, or anyone else interested in learning about the program, [click here to fill out a request form.](https://harbageconsulting-my.sharepoint.com/personal/alex_harbageconsulting_com/_layouts/15/WopiFrame.aspx?guestaccesstoken=Sctdd1PK%2bfkmyynWG5bFdocDm36gse%2fc5MnjzlF%2fYsY%3d&docid=1_1bd499e96318c45a187cdafe4838562fc&wdFormId=%7BF7AB956E-9E31-4A87-8175-A07D80CFAB3A%7D&action=formsubmit)

## Information and Links.

If you want more information about the CCI, [click here to access the Beneficiary Toolkit](http://calduals.org/learn-more-resources/toolkits/beneficiary-toolkit/).

If you are a provider, [click here to access the Physician Toolkit](http://calduals.org/learn-more-resources/toolkits/physician-toolkit/). The toolkit is a series of fact sheets that describe the CCI in detail as it pertains to providers.

The Cal MediConnect [Hospital Case Manager Toolkit](http://calduals.org/learn-more-resources/toolkits/hospital-case-manager-toolkit/) provides guidance, answers to common questions, and important information about Cal MediConnect for hospital case managers and discharge planners.

Information for social workers and county case managers about the basics of Cal MediConnect health plans, help identifying their clients’ options, and guidance in coordinating their clients’ care can be found in the [Cal MediConnect Social Workers Resource Guide](http://calduals.org/wp-content/uploads/2017/03/Social-Worker-Resource-Guide_3.24.17.pdf).

To request copies of the Beneficiary Toolkit or Physician Toolkit be mailed to you, email [info@calduals.org](mailto:info@calduals.org).

[Click here for contact information](http://calduals.org/by-county/) for health plans, Health Care Options, and the Health Insurance Counseling and Advocacy Program.

If you or your agency are conducting CCI outreach and would like your event featured in the next update or on the calendar, please email your request to [info@calduals.org](mailto:info@calduals.org).

End of CCI Monthly Update.