

Cal MediConnect Health Plan Contact Information

	Blue Shield CA Promise Health Plan	Community Health Group	Health Net	Kaiser Permanente	Molina Healthcare
Member Services	855-905-3825	888-244-4430	855-464-3572	800-464-4000	888-665-4621
24-Hour Nurse Line	855-905-3825	800-647-6966	855-464-3572	800-290-5000	888-275-8750
Pharmacy Line (formulary available online)	855-905-3825 blueshieldca.com/ promise	800-224-7766 <u>chgsd.com</u>	800-867-6564 healthnet.com	800-290-5000 kp.org	800-526-8196 molinahealthcare.com
Transportation	855-905-3825	800-244-4430	855-464-3572	800-290-5000	888-665-4621
Language Assistance Services	855-905-3825 TTY: 711	800-244-4430	855-464-3572 TTY: 800-431- 0964	800-290-5000 TTY: 1-619-528- 5138	888-665-4621
Authorizations	800-468-9935	619-498-6400	855-464-3572	800-464-4000	866-472-0596











The Consumer Center for Health Education and Advocacy can assist members who may be having trouble accessing services. They work closely with the health plans to identify barriers and resolve issues. The Consumer Center for Health Education and Advocacy can be reached by calling 1-877-734-3258.



HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information, counseling and legal advocacy for Medicare beneficiaries. HICAP of San Diego can be reached at (800) 434-0222 or (858) 565-8772.