

*Stakeholder Update Webinar*

# Coordinated Care Initiative

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CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

DECEMBER 12, 2019

# Roadmap

- CalAIM: Expanding Access to Integrated Care for Dual Eligible Californians
- Medi-Cal Managed Long-Term Care
- Questions and Answers

# Transitioning to Aligned Managed Care Enrollment for California Dual Beneficiaries

- December 9, 2019 DHCS released this memo for stakeholder feedback
- Feedback is due January 31, 2020
- **Please send all feedback to**  
**[CaAIM@dhcs.ca.gov](mailto:CaAIM@dhcs.ca.gov)**

# CalAIM

## Goals of California Advancing and Innovating Medi-Cal (CalAIM):

1. Identify and manage member risk and need through Whole Person Care approaches and addressing Social Determinants of Health;
2. Move Medi-Cal to a more consistent and seamless system by reducing complexity and increasing flexibility; and
3. Improve quality outcomes and drive delivery system transformation through value-based initiatives, modernization of systems and payment reform.

***Focused on providing intensive care coordination for enrollees with the most complex care needs, addressing the social determinants of health, and advancing integration of physical, behavioral, and oral health care.***

## CalAIM Changes for Dual Eligibles

- Learnings from the Coordinated Care Initiative
- DHCS will carve in long-term care and coverage of transplants to become the responsibility of Medi-Cal managed care health plans
- DHCS will carve out the Multipurpose Senior Services Program (MSSP) benefit all 7 CCI counties
- Transition Cal MediConnect and the Coordinated Care Initiative:
  - Statewide mandatory Medi-Cal Managed Care enrollment for duals
  - Statewide Dual Eligible Special Needs Plans (D-SNPs)
    - No mandatory enrollment in D-SNPs

Year	Policy Change
2020	<ul style="list-style-type: none"> <li>• All existing D-SNPs must meet new regulatory integration standards effective 2021</li> </ul>
2021	<ul style="list-style-type: none"> <li>• January 1: Statewide integration of long-term care (LTC) into managed care for non-dual eligible Medi-Cal populations</li> <li>• Voluntary in lieu of services (ILOS) in all Medi-Cal Managed Care Plans (MCPs)</li> <li>• January 1: Multi-purpose Senior Services Program (MSSP) carved out of managed care in CCI counties</li> <li>• Plan for transition of CMC members to D-SNPs</li> </ul>
2022	<ul style="list-style-type: none"> <li>• December 31: Discontinue CMC and CCI</li> </ul>
2023	<ul style="list-style-type: none"> <li>• January 1: Statewide integration of long-term care (LTC) into managed care for all dual eligible beneficiaries</li> <li>• January 1: All CMC members cross walked to matching D-SNP and MCPs, subject to CMS and state requirements</li> <li>• Statewide mandatory enrollment of most duals into MCPs</li> <li>• MCPs required to begin operating D-SNPs (voluntary enrollment for dual eligibles) <ul style="list-style-type: none"> <li>○ MCPs without existing Medicare products may phase in late</li> </ul> </li> </ul>
2026	<ul style="list-style-type: none"> <li>• Implement MLTSS statewide in Medi-Cal managed care</li> </ul>

## Timeline of Proposed Policy Change

# Cal MediConnect Transition

- Goals:
  - Build on lessons learned in Cal MediConnect
  - Create more opportunities for integrated care for dual eligibles
  - Simplify administration
  - Take advantage of new federal Medicare rules

# Mandatory Enrollment into MLTSS

- Statewide mandatory enrollment of duals into MCPs by 2023
  - Duals will NOT be required to change their Medicare coverage
- Update education and enrollment materials
- Provider education
- Technical Assistance
  - Support MCPs with different requirements around care coordination for dual eligibles vs. Medi-Cal only beneficiaries



## What is a D-SNP?

- Dual Eligible Special Needs Plans (D-SNPs)
  - Medicare Advantage health care plans that provide specialized care to duals and offer wrap-around services
  - State Medicaid Agency Contract (SMAC) with DHCS
    - Updated SMAC for January 1, 2021
  - Voluntary enrollment option for duals

## Contracting with D-SNPs

- Require all MCPs to pursue offering D-SNPs for full-benefit dual eligibles
- Limit enrollment into DSNP “look-alikes” plans

# D-SNP Integration Requirements

- Model of Care should address Medicare & Medi-Cal services to support:
  - Coordinated care
  - High-quality care transitions
  - Information sharing
- FIDE and HIDE D-SNPs will be permitted
- Admissions notification policy

# Reporting Requirements, Oversight, and Quality

- Leverage CMS reporting requirements and oversight
- Align DHCS requirements with CalAIM
- Education and training to the LTC Ombudsman

# Transitions and Enrollment Policies

- Voluntary Enrollment
  - Medicare Fee-For-Service (FFS) Dual Eligibles
- Default Enrollment
- Crosswalk Enrollment
- Aligned Enrollment
- Look-Alike Plans
- Expectations to Aligned Enrollment
- D-SNPs without Medi-Cal Contracts in Service Area
- Delegated MCPs

# Enrollment Consumer Protections

- Limiting Churn
- Marketing and Brokers
- Send Notices to MLTSS Duals

# Medi-Cal Managed Long-Term Care

- 2021 – Statewide integration of long-term care into managed care
- Harnessing best practices from Cal MediConnect plans for smooth transitions
- Considerations for coordination with long-term care facilities and skilled nursing facilities

# Q & A

If you have a question, please click on the “raise hand” icon.

The screenshot shows a Zoom meeting interface. On the left, a yellow notification bubble says "You are muted by an Organizer." with a close button (X). In the bottom toolbar, an orange arrow points to the "raise hand" icon (a hand with a green dot). The right side of the screen shows the "Audio" settings panel, which includes options for "Computer audio" (selected) and "Phone call", a "MUTED" status with a microphone icon, and a dropdown menu for "Transmit (2- Plantronics Savi 7xx)". Below the audio settings is a volume slider and another dropdown menu for "Speakers (2- Plantronics Savi 7xx)". At the bottom, there is a "Questions" section with a text input field containing "[Enter a question for staff]" and a "Send" button.



# Next Steps

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D-SNP policy feedback is due January 31, 2020. **Please send all feedback to [CalAIM@dhcs.ca.gov](mailto:CalAIM@dhcs.ca.gov).**

For more information on the CCI – including enrollment, quality data, and toolkits – visit [www.calduals.org](http://www.calduals.org).

You can send any questions or comments to [info@CalDuals.org](mailto:info@CalDuals.org).