Expanding Access to Integrated Care for Dual Eligible Californians

CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

JANUARY 24, 2020
Roadmap

- Expanding Access to Integrated Care for Dual Eligible Californians
- Dual Special Needs Program 2021 Contracts
- Long-Term Care Carve-In
- Questions and Answers
Expanding Access to Integrated Care for Dual Eligible Californians

- December 9, 2019 DHCS released this memo for stakeholder feedback
- Feedback is due January 31, 2020
- Please send all feedback to CalAIM@dhcs.ca.gov
Learnings from the Coordinated Care Initiative

- DHCS will carve in long-term care and coverage of transplants to become the responsibility of Medi-Cal managed care health plans
- DHCS will carve out the Multipurpose Senior Services Program (MSSP) benefit all 7 CCI counties
- Transition Cal MediConnect and the Coordinated Care Initiative:
  - Statewide mandatory Medi-Cal Managed Care enrollment for duals
  - Statewide Dual Eligible Special Needs Plans (D-SNPs)
    - No mandatory enrollment in D-SNPs
<table>
<thead>
<tr>
<th>Year</th>
<th>Policy Change</th>
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<tr>
<td>2020</td>
<td>• All existing D-SNPs must meet new regulatory integration standards effective 2021</td>
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| 2021 | • January 1: Statewide integration of long-term care (LTC) into managed care for non-dual eligible Medi-Cal populations  
• Voluntary in lieu of services (ILOS) in all Medi-Cal Managed Care Plans (MCPs)  
• January 1: Multi-purpose Senior Services Program (MSSP) carved out of managed care in CCI counties  
• Plan for transition of CMC members to D-SNPs |
| 2022 | • December 31: Discontinue CMC and CCI |
| 2023 | • January 1: Statewide integration of long-term care (LTC) into managed care for all dual eligible beneficiaries  
• January 1: All CMC members cross walked to matching D-SNP and MCPs, subject to CMS and state requirements  
• Statewide mandatory enrollment of most duals into MCPs  
• MCPs required to begin operating D-SNPs (voluntary enrollment for dual eligibles)  
  ○ MCPs without existing Medicare products may phase in late |
| 2026 | • Implement MLTSS statewide in Medi-Cal managed care |
Cal MediConnect Transition

- Goals:
  - Build on lessons learned in Cal MediConnect
  - Create more opportunities for integrated care for dual eligibles
  - Simplify administration
  - Take advantage of new federal Medicare rules
Mandatory Enrollment into MLTSS

- Statewide mandatory enrollment of duals into MCPs by 2023
  - Duals will NOT be required to change their Medicare coverage
- Update education and enrollment materials
- Provider education
- Technical Assistance
  - Support MCPs with different requirements around care coordination for dual eligibles vs. Medi-Cal only beneficiaries
What is a D-SNP?

- Dual Eligible Special Needs Plans (D-SNPs)
  - Medicare Advantage health care plans that provide specialized care to duals and offer wrap-around services
  - State Medicaid Agency Contract (SMAC) with DHCS
    - Updated SMAC for January 1, 2021
  - Voluntary enrollment option for duals
Contracting with D-SNPs

- Require all MCPs to pursue offering D-SNPs for full-benefit dual eligibles
- Limit enrollment into DSNP “look-alikes” plans
D-SNP Integration Requirements

- Model of Care should address Medicare & Medi-Cal services to support:
  - Coordinated care
  - High-quality care transitions
  - Information sharing

- FIDE and HIDE D-SNPs will be permitted

- Admissions notification policy
Leverage CMS reporting requirements and oversight

Align DHCS requirements with CalAIM

Education and training to the LTC Ombudsman
Transitions and Enrollment Policies

- Voluntary Enrollment
  - Medicare Fee-For-Service (FFS) Dual Eligibles
- Default Enrollment
- Crosswalk Enrollment
- Aligned Enrollment
- Look-Alike Plans
- Expectations to Aligned Enrollment
- D-SNPs without Medi-Cal Contracts in Service Area
- Delegated MCPs
Enrollment
Consumer
Protections

- Limiting Churn
- Marketing and Brokers
- Send Notices to MLTSS Duals
New federal requirements around D-SNP Information sharing

- January/February: Launching technical workgroup to create policy and contract language
- March/April: Information sharing proposal will be posted for public comment
- May: Final policy posted
- July 6: State Medicaid Agency Contracts (SMACs) due to CMS
DHCS this week released Long-Term Care Carve In Frequently Asked Questions (FAQ) with information on:

- Benefits in long-term care facilities
- Transitioning to the carve in, including scope and timing
- Rates, quality improvement, and oversight

Q & A

If you have a question, please click on the “raise hand” icon.
Next Steps

“Expanding Access to Integrated Care for Dual Eligible Californians” memo feedback is due January 31, 2020 to CalAIM@dhcs.ca.gov.

Medi-Cal Healthier California for All
Long-Term Services and Supports (LTSS)
February 24, 2020, 1-5 pm
1500 Capitol Avenue, 1st Floor, Training Rooms A, B, and C, Public Call-in Option (also on CalDuals.org):
https://register.gotowebinar.com/register/4019413593083195916